



Quarterly MVPs

October – December 2020

The Service Excellence Design Team voted on the 24 employees who received an MVP and the following three received the highest votes.

Scott Chovan, Wastewater Treatment Plan

One of our OSHA consultants requested a copy of the Chemical Hygiene Plan from the lab at the WWTP. A company he was working with needed some samples and sent them plans from Yale, Harvard and the Hendersonville WWTP. Scottie is to be commended for reaching the highest level of work in his field. Well done.



Tammy Ledford – Public Works

There has never been an instance when Tammy has not gone above and beyond to help our department (Fire) with any issues. She is always kind, helpful, and efficient. She follows through to be sure any kind of repair or fix that is needed to maintain our safety and the maintenance of our buildings is taken care of as quickly as possible. We appreciate her very much and thank her for her hard work.



(Brendan Shanahan & Travis Penland) Brendan and Travis are responsible for the City receiving almost \$2 million in grants through the French Broad River MPO and \$376,000 in grants through the North Carolina Parks & Recreation Trust Fund. Grant applications are beyond their normal tasks, so it should be commended that they were able to complete other work and quickly put together a successful application. Brendan has managed the grant application process with such extreme professionalism and high level of detail that all our residents will benefit from it! Travis's maps have been key components in the grant processes! Thanks to Brendan and Travis for their outstanding work!

