

Purchase Terms

Cancellation:

Orders canceled or changed after 24 hours of being placed will be subject to a 10% fee and extended lead times.

Return/Restock:

New orders returned within 3 months will be subject to a 20% fee

Expedite/Rush Request:

Rush order requests are UNAVAILABLE at this time.

Backorders:

Upon receipt, verify product count and reconcile with the packing slip. Discrepancies must be notified to Fenix within 30 days.

Questions? Contact me



Colton Moats

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