



# City of Hutchins

February 2024



# Service Model Approach

AT&T ESInet™ is a full service offer that provides end-to-end support from project implementation to on-going support and maintenance. AT&T provides a 24x7x365 stewardship from the following groups:

- AT&T Customer Resolution Center
- AT&T Field Services
- Program/Project Management
- Network Operations Center
- Capacity and Performance Management
- AT&T Test Labs
- Service Management Team
- ESInet Application and Platform Monitoring

AT&T ESInet™ is a prebuilt system that includes 6 core sites and 9 aggregation sites nationwide. Agencies signing up for this service are connected via MPLS circuits to the PSAP with minimal hardware needed at the PSAP. Typical deployments only require that AT&T-provided routers be installed at the agencies' site.

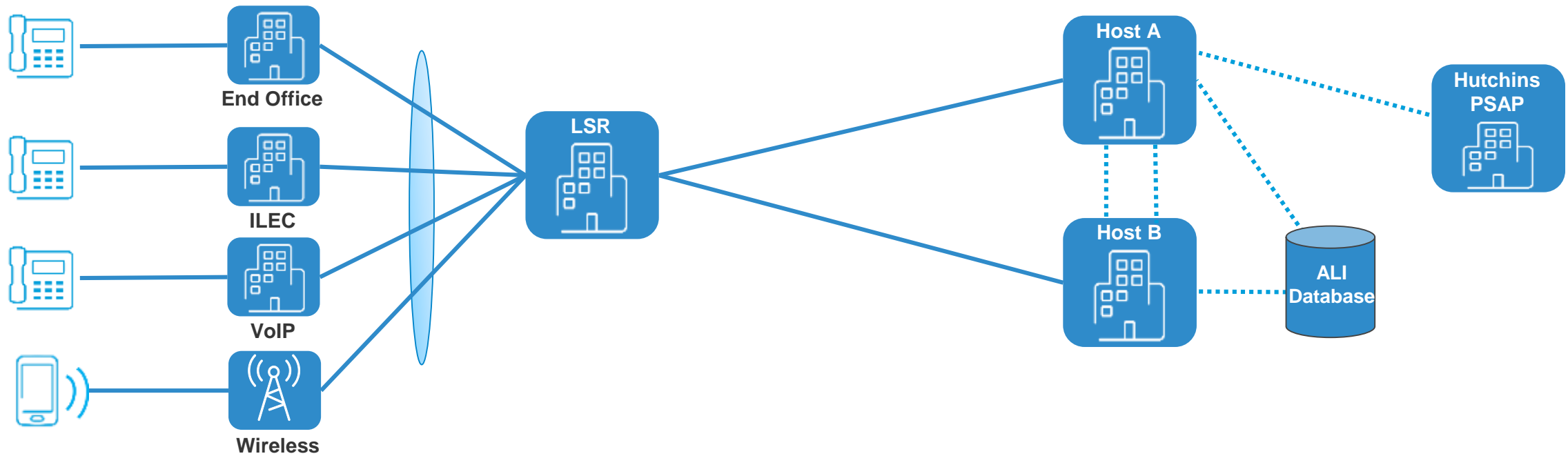


# Solution Summary

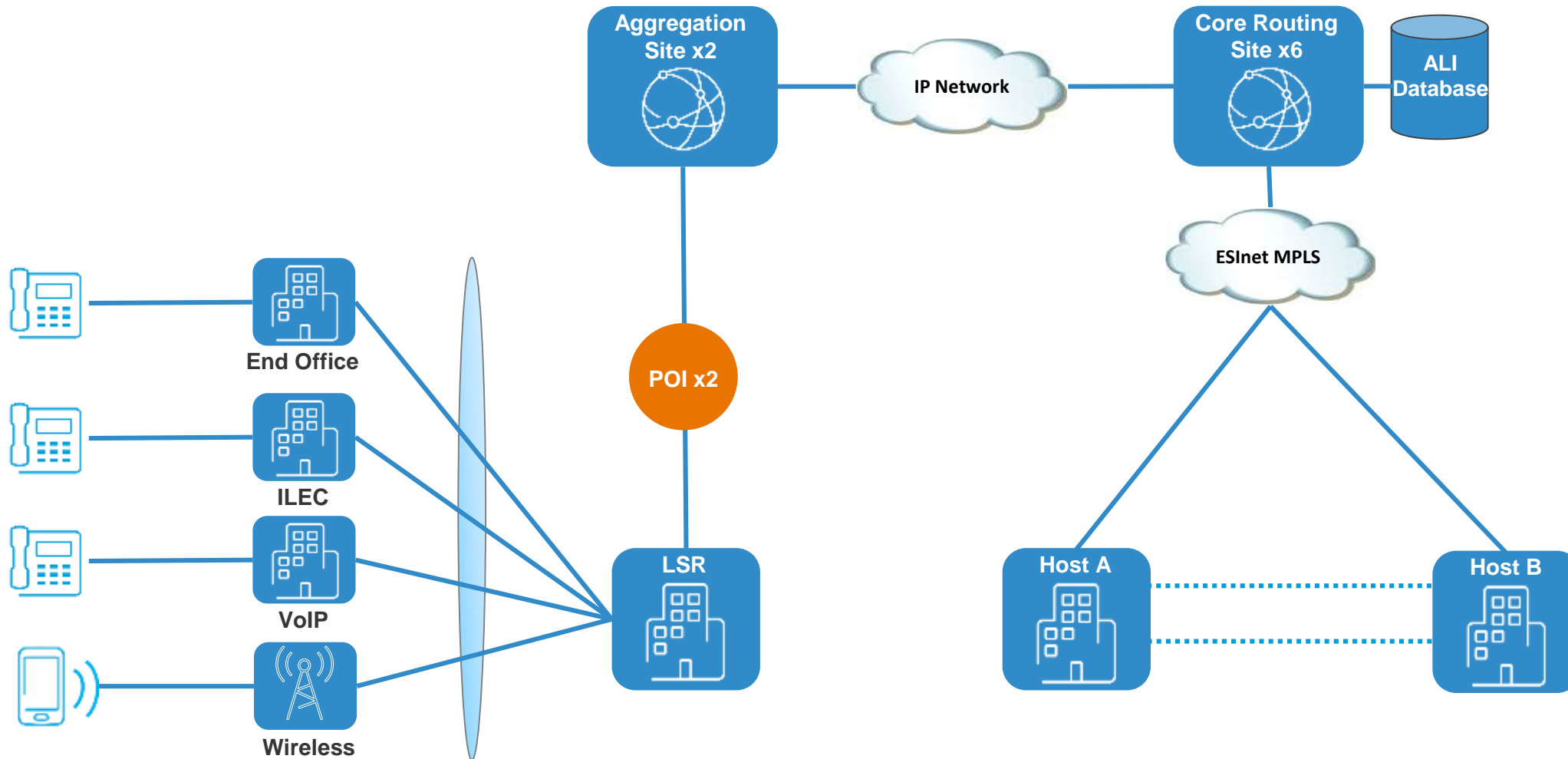
Buildout Complete & Currently Routing Live Traffic



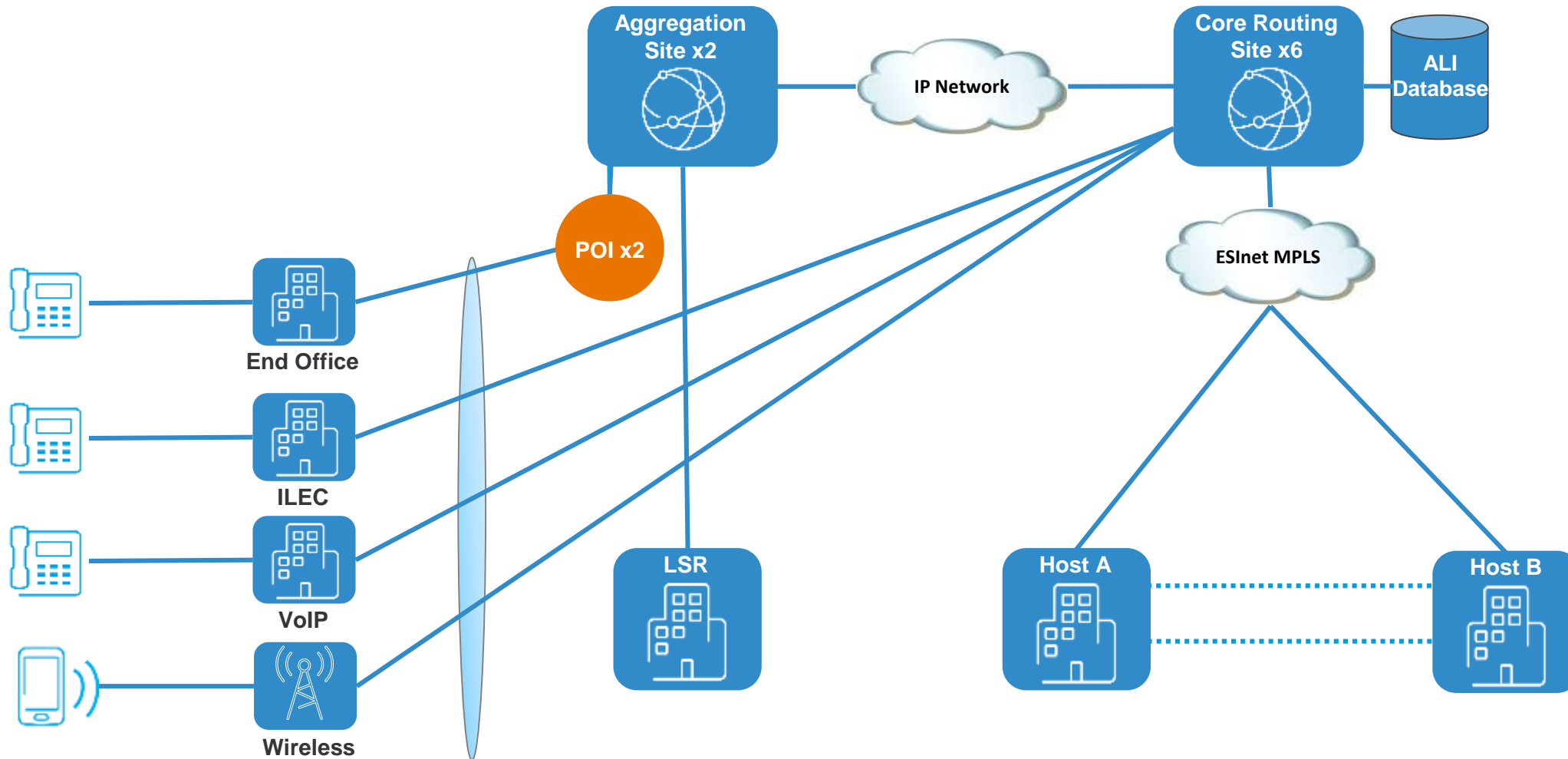
# Proposed Transitional Model



# Proposed Transitional Model – Phase 1



# Proposed Transitional Model – Phase 2



# City of Hutchins 9-1-1 – AVPN POP Diversity

