

RapidDeploy

Every Moment Matters
in the Mission to Save Lives



Our mission: saving lives by reducing response times

Democratizing Public Safety

RapidDeploy ensures that everyone receives the critical information they need to save lives

20+

active States,
with 11 statewide
contracts

1500+

PSAPs / ECCs
nationwide

800M+

mobile locations
acquired per year

120M+

CPE events*

**including re-bids*

The Digital Age has Ushered in New Expectations for Emergency Response

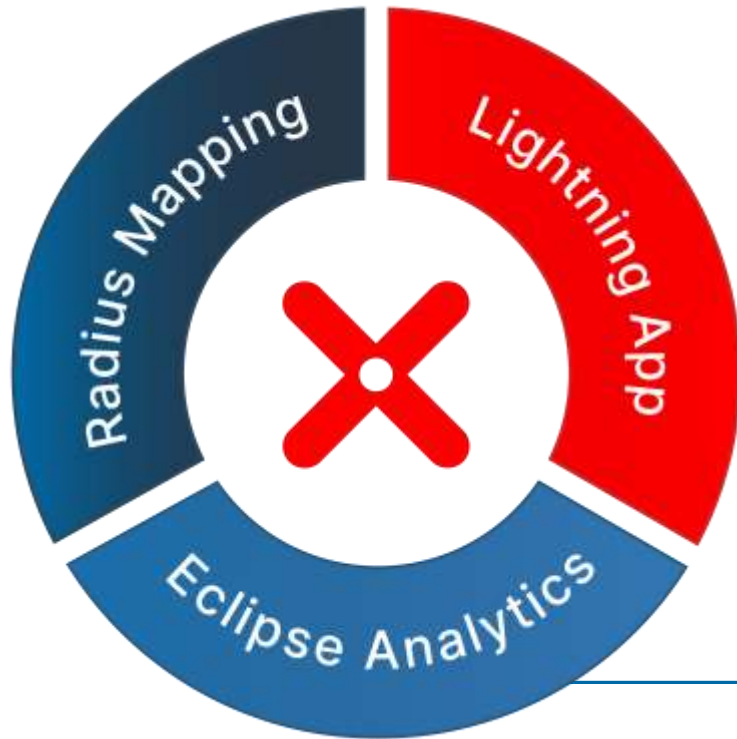
Status quo is no longer an option



- Precision, immediacy, and modern communication channels are expected
- 85% of 911 calls come from mobile devices, but systems were built for analog
- Analog is expensive, antiquated and built on limited, stagnant technology
- Traditional voice calls and fragmented data sets are not good enough
- The future is connected, mobile, data-driven and powered by the cloud


Mission Critical Intelligence Powered by a Single Operating System

We modernize 911 with resilient and impactful Next Gen mapping and analytics solutions that support public safety from ECC/PSAP to the field.



Location Accuracy 

Situational Awareness 

Modern Communications 

Actionable Insights 

Our integrated platform combines mobile signals, critical datasets, and call information into a single operating system that supports agencies and first responders in their life-saving mission.

Cloud-Based Platform Built for Public Safety

Reduce response times, drive better emergency response outcomes, and improve PSAP/ECC performance



Radius Mapping

Reduce response times and drive better outcomes with unified communications and integrated data in a single map



Lightning App

Drive faster, safer incident response and resolution by delivering 911 call data and critical information directly and securely to field responder devices



Eclipse Analytics

Make smarter data-backed decisions, plan and forecast, and improve performance with on-demand actionable intelligence

Next Gen 911 Solution Suite that Informs the Emergency Response Journey



Locate

with precision and speed during call intake

Accelerate

call triage by providing unparalleled situational awareness

Equip

responders with actionable information

Empower

field responders to resolve situations quickly and safely

Evolve

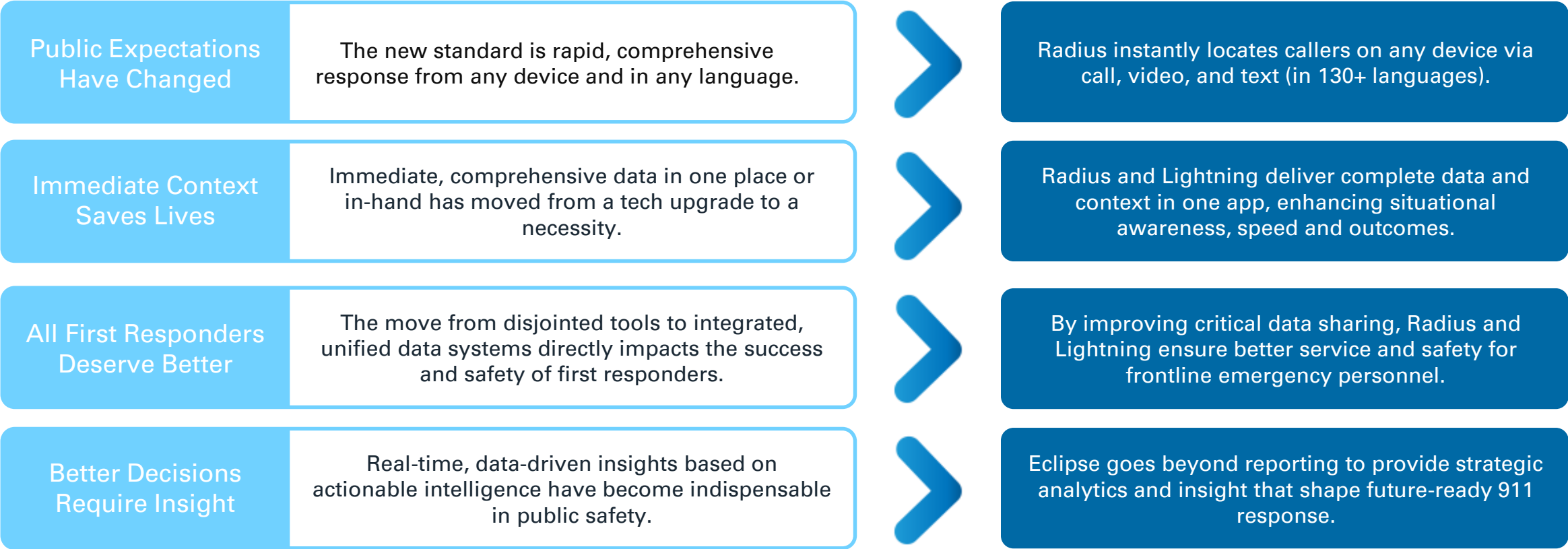
NG911 with real-time analytics that drive data-backed decisions

Addressing Market Needs with New Innovation

When the mission is to save lives, every moment, every call, and every detail matter

Market Shift

RapidDeploy Advantage



Your Partner in the Next Gen 911 Journey

Center of Excellence: Proven deployment, from implementation and delivery, to training, customer service and support



Discovery

Identify scope, technical requirements and dependencies

Validate up-front CHE/CPE & GIS configurations, diversified data collection, and project timelines

1



Implementation

Provision and install EDG device to ingest 911 call traffic

Set-up environment configurations w/security settings, client preferences, and complete testing

2



Training

Always-on access to RapidDeploy Academy for online training resource

Includes feature training, user guides and live, instructor-led learning sessions

3



Service & Support

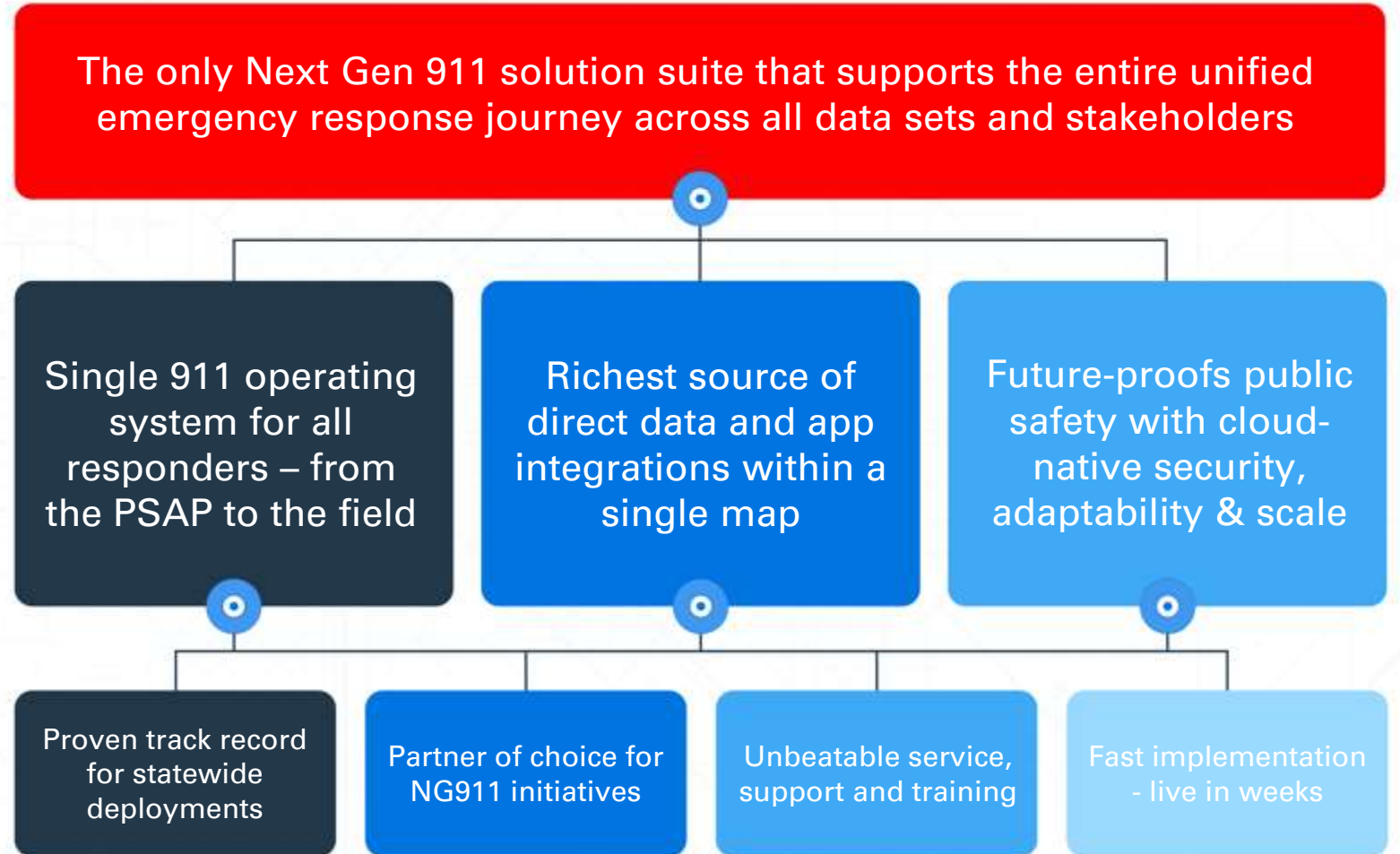
Dedicated customer service throughout the end-to-end customer journey

Ongoing training, collaboration, plus 24/7 support to ensure operational success

4

The RapidDeploy Difference

Mission is why we do it
Cloud is where we do it
Scale is how we do it



Trust Matters

Trusted Across the Community We Serve: We partner with our customers in their transition to the cloud, providing solutions that support the future of emergency response



Christy Williams
Director,
NCT9-1-1



Mike Sunseri,
Administrator,
Kentucky 911 Services Board



Michele Abbott,
Communication & Training Coordinator
Kansas 911 Coordinating Council

“ We depend on RapidDeploy for mapping and analytics to drive better outcomes in emergency situations and to harness the power of actionable intelligence with on-demand insights.

RapidDeploy shares in NCT9-1-1’s life-saving mission and is our trusted partner in the NG911 journey, providing both the training and support that we need as we move to the cloud.

“ We’ve seen life-saving and operational benefits from RapidDeploy’s mapping and analytics solutions.

We realized early on that GIS is the absolute cornerstone for next gen 911 and partnered with RapidDeploy to embrace a diversified set of critical data and applications in a single view.

“ “RapidDeploy has been a strategic partner in Kansas’s transition to NG911 and well aligned with statewide GIS and data-sharing initiatives.

“Radius Mapping is used by over 100 911 centers, and now with the Lightning app, we can put the same level of mission-critical information in the hands of our field responders.

”

”

RapidDeploy

- ◉ A mission that matters supported by solutions that saves lives
- ◉ Cloud-native software platform built for scale, resiliency and impact
- ◉ Leading partner in Next Gen 911 with proven technology, deployment and training
- ◉ Next Gen ecosystem for public safety powered by a curated partner network and single operating system for 911



Contact us here:
www.rapiddeploy.com