



STAFF REPORT

MEETING DATE: 07-01-2024

MEETING TYPE: City Council

SUBMITTED BY: Maria Joyner

AGENDA CAPTION: Discuss and consider allowing Republic Services to implement the results of the cart audit.

Presented by: Leigh Ferguson, Republic Services

Background Information

Recently, the City of Hutchins and Republic Services renewed its solid waste contract to allow Republic Services to continue to provide trash service within the City of Hutchins. As part of the renewal, Republic Services conducted a cart audit during January 2024. The audit allowed Republic Services to verify how many carts each resident uses and to ensure each home is receiving the services that they are paying for. Republic Services found 68 discrepancies during their review.

The proposed plan of action is as follows:

- Notify residents that they have additional cart(s) that are not reflected on their current bill.
- Allow the residents the opportunity (within a certain period of time) to contact the City and state if they desire to pay for the additional carts or have the carts removed.
- The City will adjust the trash bills based on the preference of the resident.
- The City and Republic will schedule a date to remove the additional carts

A representative from Republic Services will present the details associated with this audit process.

Staff Recommendation

Staff recommends approval of this audit to be performed by Republic Services.