



STAFF REPORT

MEETING DATE:	Aug 3, 2026
MEETING TYPE:	Council Meeting
SUBMITTED BY:	Blake Moore
AGENDA CAPTION:	Discuss And Consider GovWell Technologies Inc. Software Platform for Building Permits, Inspection Scheduling, Contractor Registration, and Code Enforcement.

Presented by: Chief Building Official Blake Moore

Background Information

Community Development proposes implementing GovWell as an integrated software platform for permitting, inspections, contractor registration, code enforcement, online services, and internal workflow management. The agreement includes a two-year initial term for the core modules and a one-year no-cost trial of the premium AI Community Assistant. The Year 1 cost is \$29,000, including one-time deployment and data migration services. The Year 2 cost is \$18,000, for a total core-module initial-term commitment of \$47,000.

We currently use IWorQ which is a basic software platform that we have outgrown. Our contract ends with them February of 2027. GovWell offers unlimited storage and uploads and a better interface for users and also a better records management.

The GovWell platform is expected to improve online access, workflow visibility, inspection scheduling, document management, contractor verification, code case tracking, reporting, and customer communication.

This contract is for the Fiscal Year 2026-2027 starting Oct 1st of 2026.

Budget Implications

N/A

Operational Impact

N/A

Legal Review

The Proposed agreement has been reviewed by the City Attorney and is acceptable as to form.

Staff Recommendation

Staff recommends that the City Council approve the proposal of GovWell Technologies Inc. and award them the contract to provide their services for the Community Development operations.

Supporting Documentation and Attachments

GovWell Technologies Inc. Order Form and Exhibit A - Scope of Work.