

## Steve Perry

---

**From:** Cheryl Major <Cheryl.Major@tmlirp.org>  
**Sent:** Wednesday, June 4, 2025 8:48 AM  
**To:** Steve Perry; ALP Mail  
**Cc:** James Quin; Maria Joyner; Karen Steward  
**Subject:** RE: [External] FW: TX0000000238193 - (DOL 4/15/25) 2018 Chevrolet Tahoe (1GNLCDEC8JR158685)

 You don't often get email from cheryl.major@tmlirp.org. [Learn why this is important](#)

Good morning,

Please send the title for 2018 Chevrolet Tahoe (1GNLCDEC8JR158685); sign the back and front of the title and submit it by mail. Please include a note indicating the claim number - TX0000000238193.

TMLIRP  
Attn: Cheryl Major  
P.O. Box 149194  
Austin, TX 78714

When I receive the title, I will request and mail the check in the amount of \$ \$18, 845.50.

Thank you,

Cheryl Major  
Auto Claims Specialist  
Direct: 512-491-2321 | Toll-Free: 800-537-6655  
Fax: 512-491-2366

**From:** Steve Perry <sperry@cityofhutchins.org>  
**Sent:** Tuesday, May 27, 2025 2:39 PM  
**To:** Cheryl Major <Cheryl.Major@tmlirp.org>; ALP Mail <alpmail@tmlirp.org>  
**Cc:** James Quin <j.quin@cityofhutchins.org>; Maria Joyner <m.joyner@cityofhutchins.org>; Karen Steward <ksteward@cityofhutchins.org>  
**Subject:** RE: [External] FW: TX0000000238193 - (DOL 4/15/25) 2018 Chevrolet Tahoe (1GNLCDEC8JR158685)

Cheryl,

Because the vehicle is a total loss, the City of Hutchins will choose option 1.

Thanks

Steve Perry  
Chief of Police

Hutchins Police Department  
chief@hutchinspd.org  
Office 972-225-2225



**From:** Cheryl Major <Cheryl.Major@tmlirp.org>  
**Sent:** Thursday, May 22, 2025 4:48 PM  
**To:** Steve Perry <sperry@cityofhutchins.org>; ALP Mail <alpmail@tmlirp.org>  
**Subject:** RE: [External] FW: TX0000000238193 - (DOL 4/15/25) 2018 Chevrolet Tahoe (1GNLCDEC8JR158685)

You don't often get email from [cheryl.major@tmlirp.org](mailto:cheryl.major@tmlirp.org). [Learn why this is important](#)

RE: Total Loss - 2018 Chevrolet Tahoe (1GNLCDEC8JR158685)

Hello Chief,

At this time, the vehicle has been inspected and deemed a total loss due to the extent of the damages.

You now have two options on how to proceed and TML will handle accordingly.

**Settlement options:**

Option 1- TML takes possession of the vehicle salvage.

Settlement = \$19,095.50 market value - \$250 deductible = \$18, 845.50 payment

Option 2- The City keeps the vehicle salvage.

Settlement = \$19,095.50 market value - \$5,445.32 salvage – \$250.00 deductible = \$13,400.18 payment

Please let us know how you would like to proceed and reach out if you have any questions.

Best,

Cheryl Major  
Auto Claims Specialist

Direct: 512-491-2343 | Toll-Free: 800-537-6655

Fax: 512-491-2366

**\*\*ACV = (Actual Cash Value)**

**From:** Steve Perry <[sperry@cityofhutchins.org](mailto:sperry@cityofhutchins.org)>

**Sent:** Thursday, May 22, 2025 2:04 PM

**To:** [alpmail@tmlirp.org](mailto:alpmail@tmlirp.org)

**Subject:** [External] FW: TX0000000238193 - New claim (DOL 4/15/25)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon, Mrs. Major

Is there a quote back from the adjuster in reference to this claim # TX0000000238193.

Thanks

Steve Perry

Chief of Police

Hutchins Police Department

[chief@hutchinspd.org](mailto:chief@hutchinspd.org)

Office 972-225-2225



**From:** Karen Steward <[ksteward@cityofhutchins.org](mailto:ksteward@cityofhutchins.org)>

**Sent:** Wednesday, May 21, 2025 4:03 PM

**To:** Steve Perry <[sperry@cityofhutchins.org](mailto:sperry@cityofhutchins.org)>

**Subject:** FW: TX0000000238193 - New claim (DOL 4/15/25)

See claim number in subject line.

**From:** Cheryl Major <alpmail@tmlirp.org>  
**Sent:** Monday, April 28, 2025 10:58 AM  
**To:** Karen Steward <ksteward@cityofhutchins.org>  
**Subject:** TX0000000238193 - New claim (DOL 4/15/25)

Good morning!

I left you a voicemail and thought it may be more convenient to email you.

My name is Cheryl and I'm a new adjuster here at TML. I wanted to get some additional information regarding your damaged vehicle. Is it at a towing facility or at a City facility? Can you provide me with a contact name for the appraiser? I will be assigning "On the Go Appraisals" to estimate your vehicle.

Also, has the third party reached out to file a claim?

Cheryl Major  
Auto Claims Specialist  
Direct: 512-491-2343 | Toll-Free: 800-537-6655  
Fax: 512-491-2366