



STAFF REPORT

MEETING DATE: June 3, 2024

MEETING TYPE: City Council

SUBMITTED BY: Maria Joyner

AGENDA CAPTION: Discuss and consider Resolution 2024-06-1198 BY THE CITY COUNCIL OF THE CITY OF HUTCHINS, TEXAS, APPROVING AND AUTHORIZING THE CITY ADMINISTRATOR TO NEGOTIATE AND EXECUTE THE TERMS AND CONDITIONS OF A MASTER AGREEMENT BETWEEN THE CITY AND VC3 INC FOR COMPUTER SYSTEM, SOFTWARE SERVICES, HARDWARE AS A SERVICE, CONSULTING SERVICES AND/OR PROFESSIONAL SERVICES; AND PROVIDING FOR AN EFFECTIVE DATE Presented by: Maria Joyner, Director of Finance

Background Information

With escalating digital threats to governmental Information Technology (IT) systems, the City of Hutchins desires to make every effort to secure its data. The City of Hutchins holds a vast range of citizen data which could be used to carry out identity fraud. City services nationwide are also a big target for extortionist looking to hold Cities hostage with disruptive ransomware. Most attacks are financially motivated. In an effort to make sure that city staff utilizes every tool to protect its data, the City issued an RFP for IT services. The RFP bids were received January 19, 2024 (or earlier). A committee of five members reviewed the bids received. The top four firms were interviewed on March 11, 2024. Based on a thorough review, VC3 ranked highest as the company that could provide the best services to the City.

VC3 has over 29 years of IT experience and over 1,100 municipal government clients in 21 states. VC3 offers a longstanding history of combining stable day-to-day operations with forward thinking IT leadership to establish a high technology orientation for the City of Hutchins as we grow and evolve. VC3 has created service offerings to align with local government- specific needs including security & audit requirements, diverse technology needs across many city departments, and financial models designed to contain costs and adapt to shifting priorities across fiscal years and administrations. VC3 has 618 employees to provide services to its customers. The City of Hutchins will be managed on a day-to-day basis by a local team supporting Texas clients but the City will have access to the entire VC3 staff when needed. VC3 will provide Strengthened Security to the City. The City can benefit from strengthened security that protects the City from cyberattacks, data breaches, and other security vulnerabilities.

Budget Implications

The monthly fee associated with the contract with VC3 is \$14,550 and is included in the General Fund budget.

Operational Impact

Strengthening the City's Information Technology Services will help boost efficiency and productivity. This will help departments perform their task much faster than manual processes.

Legal Review

The resolution and agreement was reviewed and approved by the City Attorney.

Staff Recommendation

Staff recommends that the City Council approves Resolution No. 2024-_____

Supporting Documentation and Attachments

Resolution 2024 - _____
Agreement