

3-14-2023

To whom it may concern,

I am curious as to why the bill for account number 76 has not been adjusted since it clearly was a faulty meter? We never used as much water as we are being charged for. In the three years that I have lived at this residence, I have never watched our gallons exceed 5,000 and yet for two months the bill reflect over 24,000 gallons of water. Common sense will kick in and make a person question who and how can someone use so many

gallons in one month and have no leaks. After finally getting the faulty meter replaced two months later, the gallons are back to the consistent 2,000 - 3,000 mark.

So why has the bill not reflected that? I would love to know when this is going to get resolved? Clearly we should not have been charged for a faulty meter reading.

Thank you for your time,
Megan Gurule and Cay Perrino