



TECHNICAL UPDATE

Volume 28 Number 39 | September 24, 2024

Who's Who at CTSI

CTSI is much more than insurance. We are county-owned and operated, assisting most Colorado counties and other government agencies. As a membership organization, CTSI is committed to providing high-quality risk management and loss control services as well as employee training and education, human resources, and other value-added services, such as management and regulatory consulting. At the core of CTSI is our mission statement, which guides our team's every endeavor and underscores our shared vision.

MISSION STATEMENT

To provide counties with alternative risk management and other technical services that are progressive, competitive, and cost-effective.

WHO TO CALL FOR WHAT

At CTSI we pride ourselves on our customer service and being available in-person to meet the needs of our membership. Below is a list of who to contact in each department.

<p>CTSI ADMINISTRATIVE SERVICES</p> <p>Phone: (303) 861-0507 Fax: (303) 861-2832 Website: www.ctsi.org Email: First Initial and Last Name @ctsi.org</p>	<p>WWW.CTSI.ORG</p> <p>Insurance policies and summaries Claim forms and information Sample policies and procedures</p>	<p>PROPERTY AND LIABILITY CLAIMS</p> <p>Enid Cordova, <i>P & L Manager</i> Dylan Patterson, <i>P & L Senior Claims Examiner</i> Jamie Heyl, <i>P & L Senior Claims Examiner</i> Email claims to cappclaims@ctsi.org</p>
<p>CTSI CLAIMS SERVICES</p> <p>Phone: (303) 861-0507 Phone: (800) 544-7868 Fax: (303) 861-1022 After Hours Phone: (303) 861-0507 <i>CWCP Dial 2, CAPP Dial 3</i></p>	<p>ADMIN & POOL COVERAGE INQUIRIES</p> <p>Meredith Burcham, <i>CTSI Executive Director</i> CAPP (Colorado Counties Casualty & Property Pool) and CWCP (County Workers' Compensation Pool) Rhonda Curran, <i>Manager of Risk Programs</i> Brenda Hostetler, <i>Sr. Risk Management Analyst</i> CHP (County Health Pool) Marissa Gaertner, <i>CHP Benefits Manager</i> Betty Apt, <i>Benefits Administrator</i></p>	<p>WORKERS' COMPENSATION CLAIMS</p> <p>Kurt Muehler, <i>WC Claims Manager</i> Staci Metter, <i>WC Senior Claims Examiner</i> Lisa Stoner, <i>WC Claims Examiner</i> Jeannette Bryant, <i>WC Claims Technician</i> Email claims to wclaims@ctsi.org</p>
<p>LOSS CONTROL</p> <p>Dana Foley, <i>Senior Loss Control Specialist</i> Steve Pecharich, <i>Senior Loss Control Specialist</i> Siri Vensel, <i>Senior HR Specialist</i></p>	<p>OTHER CTSI SERVICES</p> <p>Jennifer Keller, <i>Finance Director</i> Dennis Hunt, <i>Manager-County Administration & Grant Services</i> Juliann Hargrave, <i>Executive Assistant</i> Norma Garcia, <i>Receptionist/Administrative Assistant</i></p>	

WHAT THIS MEANS FOR COUNTIES

Help is only a phone call away. Please use our main number (303) 861-0507 to be connected to the person and/or department you are trying to reach.