



Services and Support

Ensuring Your Long-Term Success

Fast-Track Your Policy Solution with Professional Services

Your commitment to adopting a new policy manual marks a pivotal step forward. Yet, readiness is more than just a state of mind.

Rewriting and updating your policies is an intensive process, demanding not only your time but also a deep dive into the complexities of your current policies and operations. You'll face tough questions and will be required to scrutinize every detail of how your department functions.

This is where Lexipol's commitment to our customers becomes invaluable. We understand the unique challenges and intricacies of policy management. We are steadfast in our commitment to offering unmatched support, ensuring you fully harness the capabilities of your policy management system. With Lexipol's Professional Services team, you gain a partnership dedicated to ensuring your project's success.

Maximize your Investment



Expert Guidance

You receive direct access to specialists with deep knowledge of Lexipol's solutions, ensuring your system setup and policy implementation are aligned with best practices.



Efficiency in Implementation

With professional assistance, the setup and customization processes are streamlined, saving time and reducing the workload on your staff. This means faster adoption and quicker realization of benefits from your new policy manual.



Risk Management

By helping you accurately customize and implement policies, the Professional Services team aids in minimizing risks associated with non-compliance, outdated policies, and procedural errors.

Find out more today

www.lexipol.com | 844-312-9500



Lexipol's Professional Services Options Include

We understand that every department faces its own set of challenges and we're committed to offering more than just a one-size-fits-all solution. That's why Lexipol offers three service plans, empowering your department to develop and put into action a policy solution that's suited to meet your specific requirements.

ONBOARDING ONLY

This service provides essential insights and a solid introduction to Lexipol's platform and content, enabling agencies to customize policies to their needs for a DIY approach. It's key for creating personalized, effective policies, offering tools for excellence in governance. Plus, collaborate with an expert to refine up to five policies for a precise, relevant policy framework.

FOCUSED IMPLEMENTATION

This enhanced service offers deeper engagement with the Lexipol platform beyond standard onboarding, aiming to improve your long-term policy management. Gain additional support from our experts to address critical policies and comprehensive training for your Policy Manager on platform use and policy details. This solid foundation lets your agency confidently manage policy setup and updates, equipping you to independently oversee your policy manual. Includes expert sessions to refine up to 50 high-risk policies.

FULL IMPLEMENTATION

Lexipol's Full Implementation Service gives agencies comprehensive support to adopt and customize a complete policy set. With specialized guidance and access to a Professional Services Specialist, you'll efficiently navigate and utilize the Lexipol platform, receive policy editing tips, and establish a workflow to have your policy manual ready and compliant within a year. This service includes detailed sessions to refine your Lexipol policies, streamlining your path to operational excellence.

Additional Services Options Available

- Daily Training Bulletins Management
- Update Management - **Basic**
- Update Management - **Enhanced**
- Support+

Content Extraction Service: Need to keep your current content? Our team can help integrate it into your policy manual, or for more complex needs, offer content extraction services to seamlessly transfer existing policies, procedures, or training materials. This service, priced based on the amount of content, includes aligning your materials within your policy manual or our Supplemental Publication Service (SPS) manuals. An electronic copy of your content and a subscription to SPS are required. NOTE: The Content Extraction Service is only applicable for customers who purchase Lexipol's Focused or Full Implementation Plans.