

## **Department of Human Services Unit Reports**

### **Adult Services Unit**

#### **STAFF**

- The unit is currently fully staffed.

#### **CASELOAD**

##### Adult Protection

- 4 intakes were received, investigated, and completed

##### Single Entry Point/Long Term Care Medicaid

- 135 open cases
  - 4 completed intakes
  - 1 nursing home assessments

#### **ACTIVITIES**

##### Case Management Agency

- CM Coulter completed the departments first Children's Home and Community Based Services case. Client is now on services.
- Case managers continue system work-arounds and training to ensure timely Prior Authorizations Requests for community partners.
- In response to a change in rule, Hallie and Joanna will be on protected time until June 14 as they work to complete more than 1,500 changes in the system.

##### Adult Protection

- World Elder Abuse Awareness Fair will be June 14th from 11-2pm at the South Central Council of Governments Office. Please see attached flyer.
- Thank you to the BOC for providing APS Case Mangers with Purple Huerfano County Shirts for the event.



**WORLD ELDER ABUSE  
AWARENESS DAY**  
Building Strong Support for Elders

# **WORLD ELDER ABUSE AWARENESS DAY SENIOR RESOURCE FAIR**

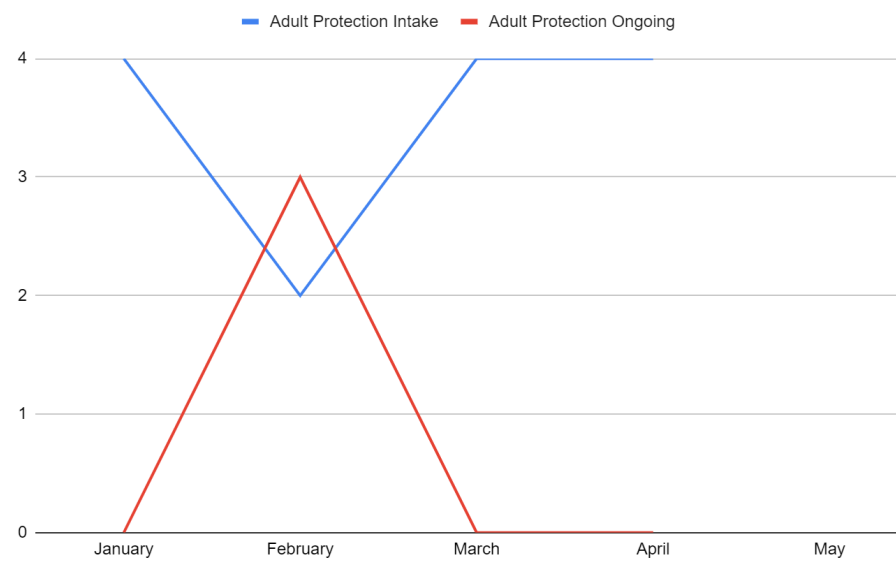
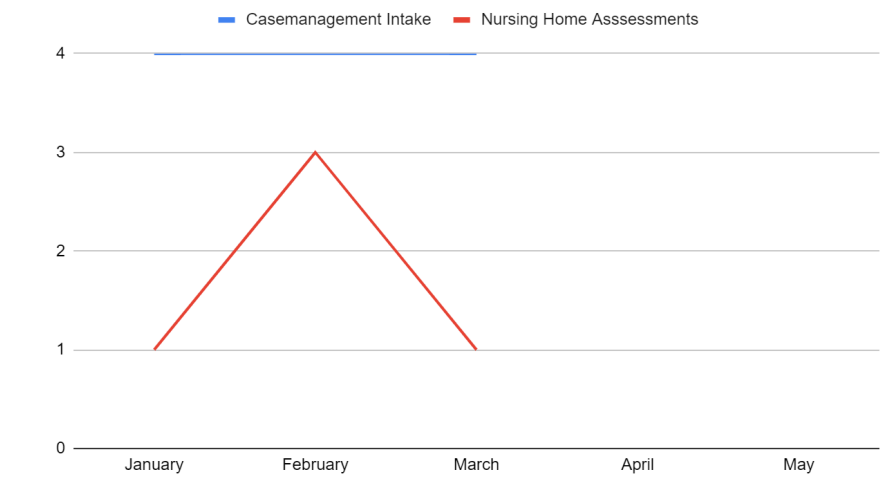
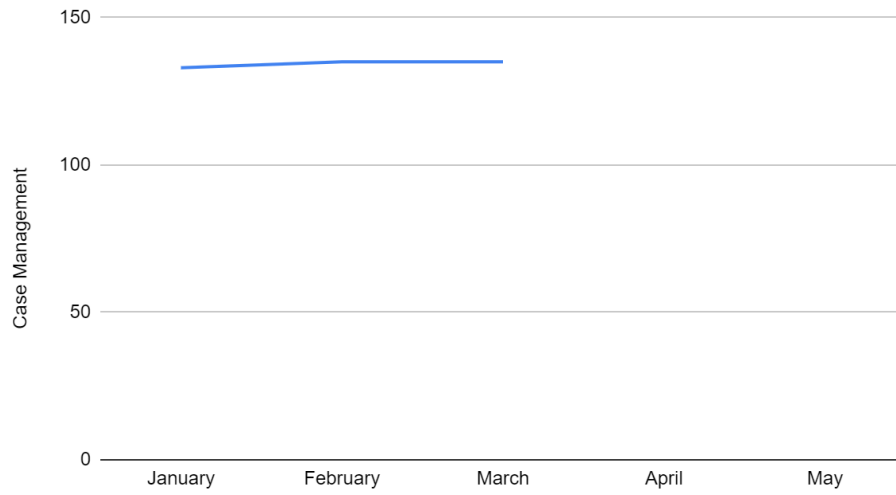
**JUNE 14TH, 2024  
11 AM - 2PM**

**JOIN US AT SOUTH CENTRAL COUNCIL OF  
GOVERNMENTS  
625 NORTH POLK WALSENBURG, CO**

*FREE ADMISSION AND TOTE BAG  
LOCAL BUSINESSES FROM AROUND  
THE COMMUNITY WILL BE PROVIDING  
INFORMATION BOOTHS TO HELP  
SENIORS GET THE RESOURCES THEY  
NEED.*

**Sponsored by Huerfano County DHS Adult Protection Team  
Area Agency on Aging and South Central Council of Governments**

# Case Management



## **Assistance Payments Unit (Eligibility)**

### **STAFF**

- The Department is Fully Staffed
- One tech is out on extended leave.

### **CASELOAD**

#### New Applications

- Adult Financial (cash assistance): 8
- Colorado Works: 8
- Medicaid: 52
- SNAP: 46
- Expedited SNAP: 24

#### Redeterminations

- Adult Financial: 3
- Colorado Works: 6
- Medicaid: 43
- Snap: 70

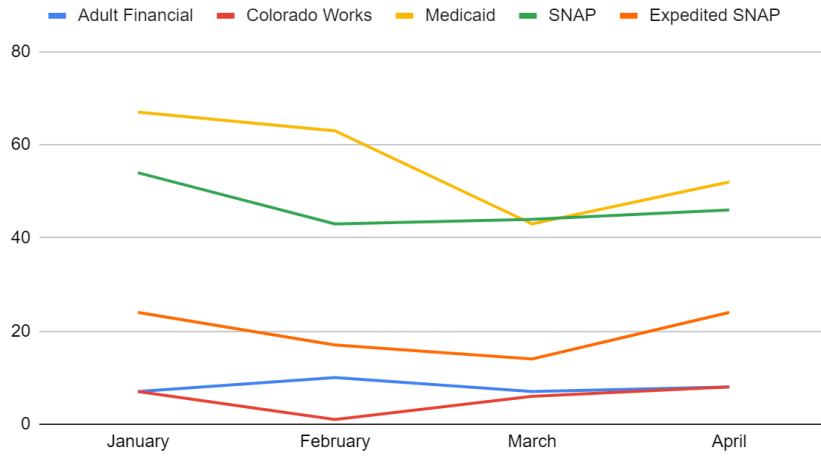
#### Long-Term Care Nursing Facility cases

- 34 active cases

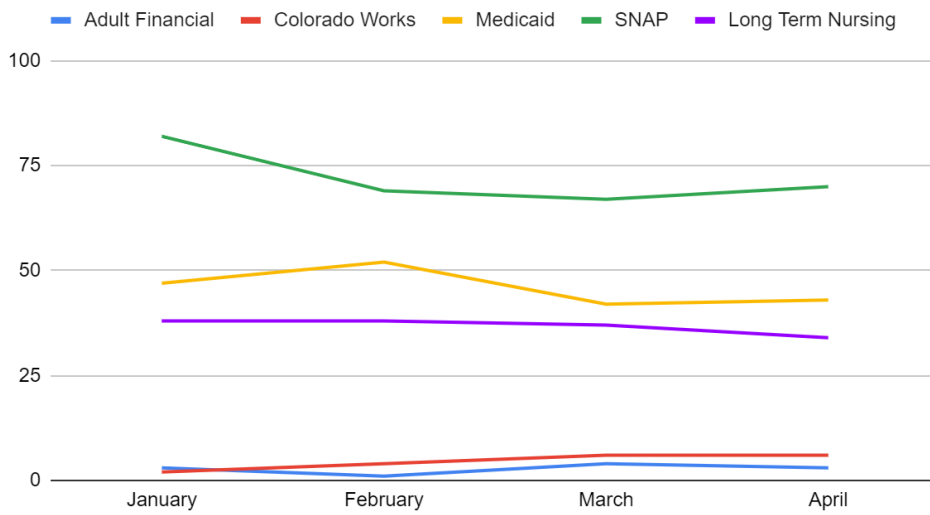
### **ACTIVITIES**

- Our newest Eligibility Technician, Shelby Ore, has completed her Medical MAGI and Non-MAGI training and is working on her SNAP training. Shelby is working with the Supervisor to start processing Medical cases and continues to enter new applications and pend Redeterminations.
- Dylan Brunmeier is currently taking required training to determine eligibility for Colorado Works/TANF. Dylan continues to assist eligibility by entering new applications and pending Redeterminations and provide back-up support for the Call Center and Front Desk. We will be setting up a date/time for Dylan to go to a neighboring county to shadow their Colorado Child Care Assistance Program (CCCAP).
- Director Wellman and Kathleen attended the Adult Financial Forum in Pueblo on May 15 th , 2024 and received updates for all Cash programs as well as some Colorado Works/TANF Workforce Development training

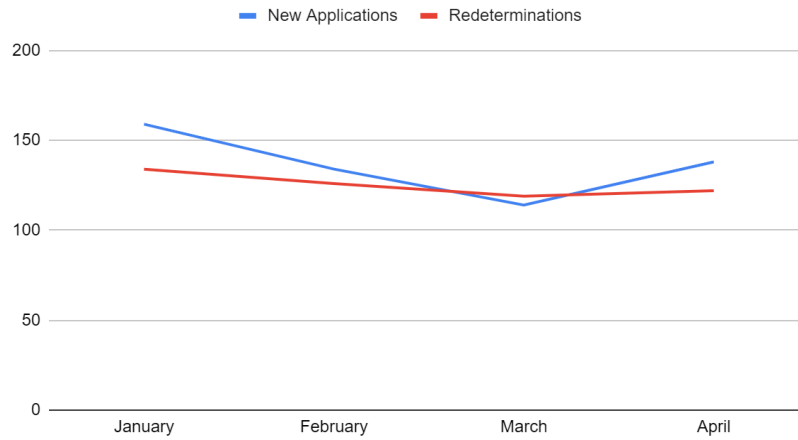
## New Applications



## Redeterminations



## Total Applications



## Child Welfare Unit

### STAFF

- The unit is currently fully staffed.

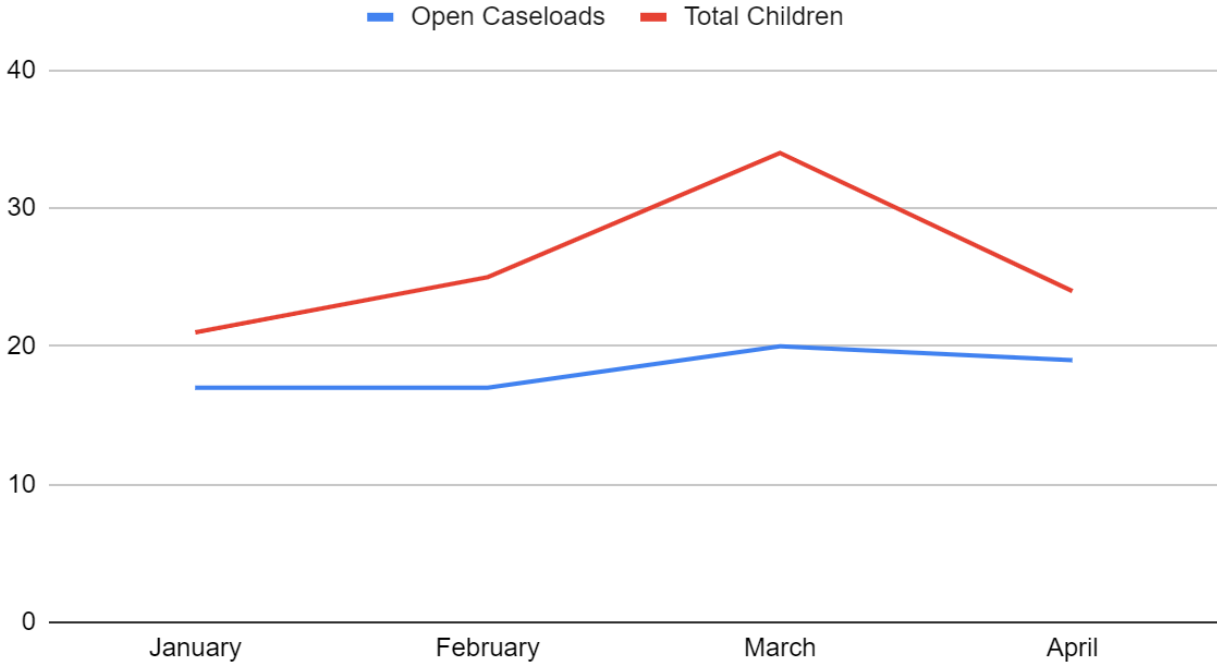
### CASELOAD

- 19 open cases
  - 17 cases are open dependency or neglect cases
  - 1 voluntary case
- We have a total of 24 children
  - Foster care: 8 children
  - Kinship care: 7 children
  - Home with parents: 9 children
  - Youth in Office: 0
- Ashley Wilkins, Leadworker
  - 11 cases; 1 assessments
- April Romero, Caseworker I
  - 4 cases; 1 assessments
- Kyle Gomez, Caseworker I
  - 3 cases; 2 assessment
- Dreama Ortivez, Supervisor
  - 1 case
- Krista Cordova, Case Aide
  - Krista completed the Child Welfare Academy and had great reviews. She will be taking the Safe Home Study Course to get certified to be our Foster/Kinship Home Study coordinator. She will also be doing initial assessments and handling a half case load. (Recommend to move her to a Caseworker 1)
- Michelle Trujillo, Part-time visitation worker
  - Continues to supervise visits
- We currently have two county foster homes

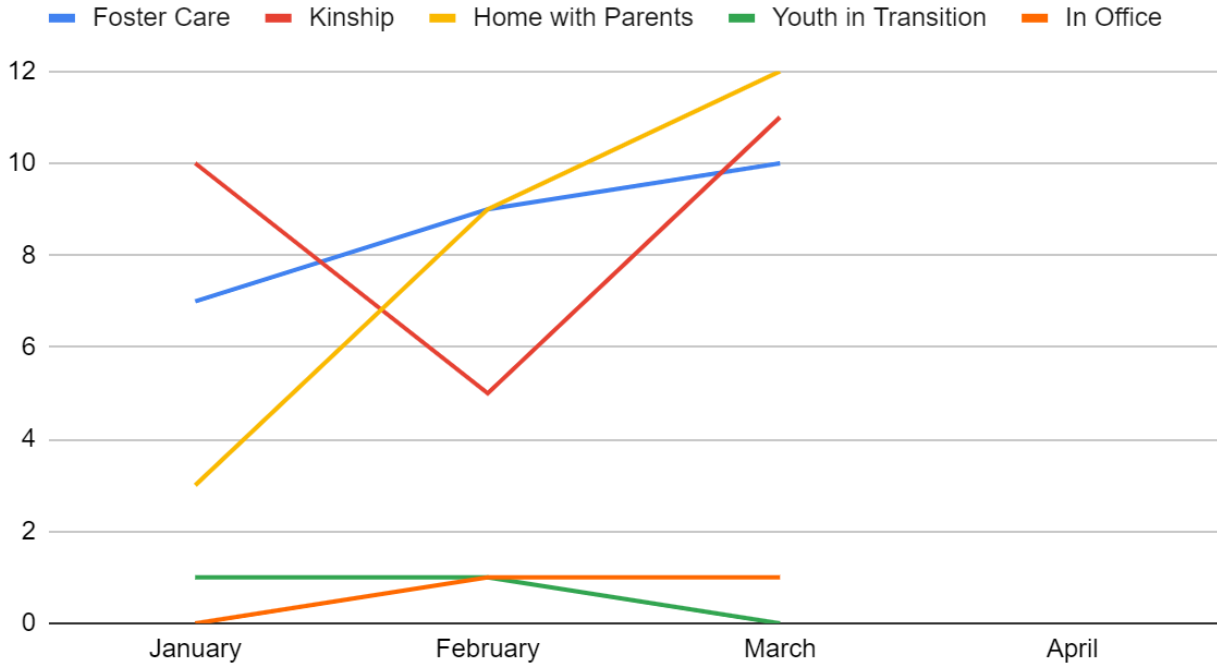
### ACTIVITY UPDATES

- The department will have two adoptions occurring within the coming few months which means permanency for kids.
- Workers are working long hours to keep up with the number of referrals we are receiving.
- All workers are trained and ready to start the inhouse UAs.
- Working to establish Safe Baby Court.

# Total Open Caseloads and Children



# Total Children



## Family Resource Center

### STAFF

- FRC is fully staffed.

### CASELOAD

#### Referrals

- 6 Total: 5 agency, 1 walk-ins.

#### Ongoing Case Management/Parent Support

- Huerfano: 12 families
- Las Animas: 7 families

#### Basic Needs/Services

- Huerfano: 2

#### Playgroup Participants

- 6 families

### ACTIVITIES

- Staff Trainings and meetings held by FRC Director/Staff:

Trainings and Meetings Held and/or Attended by FRC Director/Staff:  
Huerfano Las Animas IOG Meeting  
FRC, CW, DHS Director Meet-up  
2024 Virtual Convening on Children, Youth and Families  
Huerfano County Go Wild Outdoors Week of the Young Child Celebration (pictured below)  
Las Animas County Go Wild Outdoors Week of the Young Child Celebration  
FRC and DHS Accounting Grants Planning Meeting  
Colorado Evaluation and Action Lab, Denver University Family Time SME  
Interview for HB23-1027 – HQPT Task Force  
Huerfano County CW Client Planning Professional Meeting  
Workforce Collaborative Training

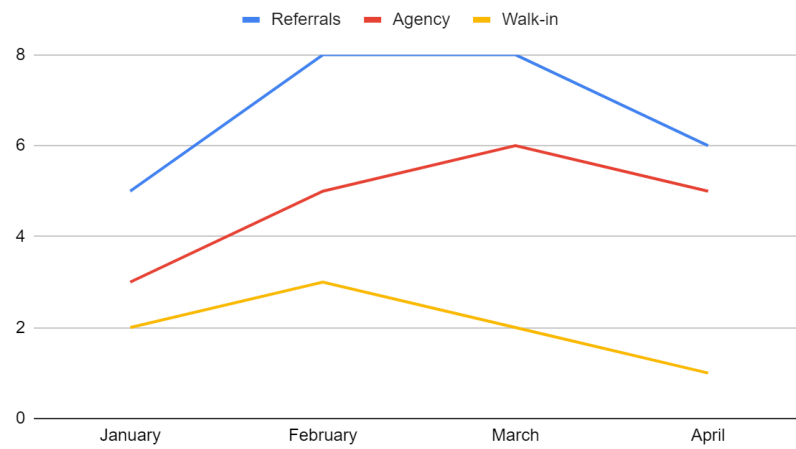
Las Animas County Truancy Court TAP  
Nurturing Fathers Curriculum Training  
CMP State Steering Committee Meeting  
Community Coalition Meeting  
HULA Meeting  
DHS All Staff Meeting and Training  
CMP Data Tracking Stakeholder Session  
Planned Parenthood Great Northwest, Hawai'i, Alaska, Indiana, Kentucky LiFT  
Training of Facilitators – CoSHI



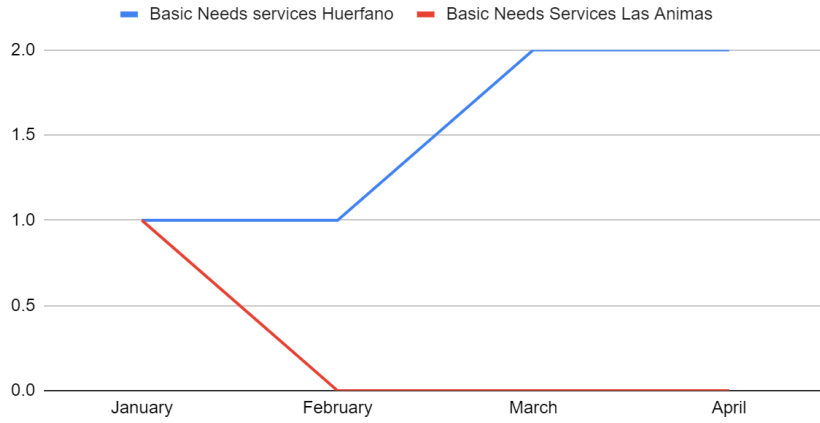


The FRC participated in the Go Wild Outdoors Week of the Young Child Celebrations held in Huerfano and Las Animas Counties on April 6<sup>th</sup> and 7<sup>th</sup>, during National Child Abuse Prevention Month. The events were sponsored by HULA. Pictured above are Melissa Serra and Giana Barela, FRC Family Development Workers/Family Advocates.

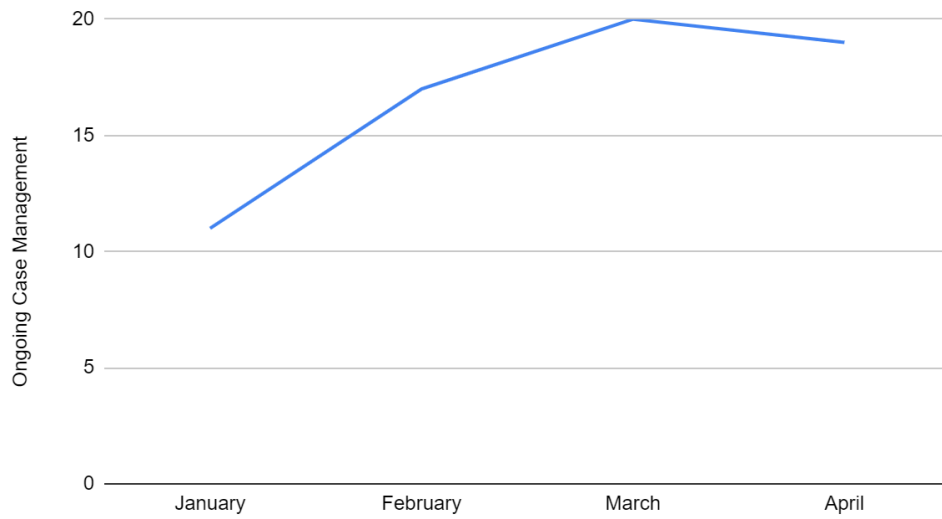
### Aquisition of Cases



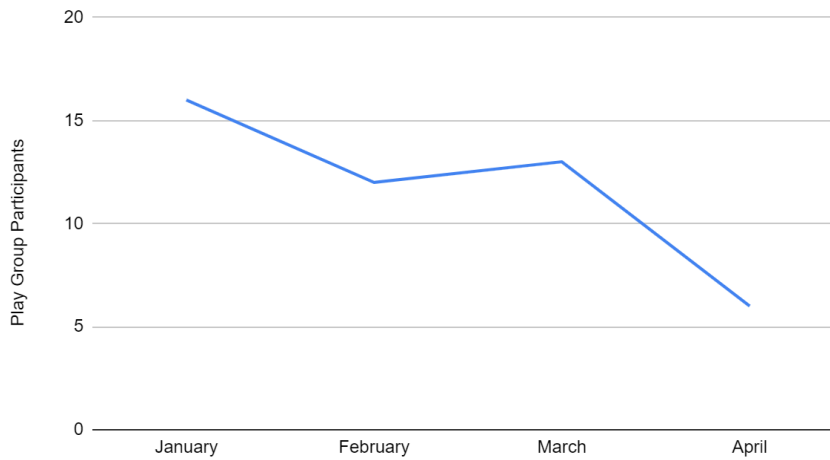
### Basic Needs services Huerfano and Basic Needs Services Las Animas



### Ongoing Case Management



### Play Group Participants



## **Organizational Report**

### **STAFF**

- One staff member is out on extended leave.
- Our DHS Attorney position is being temporarily filled by Juile Ripperger
- Roger Greene will no longer perform Family Engagement Meetings for Huerfano County but will continue to support other family meetings through truancy and other programs.

### **OPERATIONAL MANAGEMENT**

- Voicemail continues to be spotty.
  - We received a quote from Gobbins for a new phone system but are waiting to hear from other vendors through Sourcewell to provide quotes so we have several options to present to the board.
- We continue to refine the call center operations.
- We are working with partner organizations and with Las Animas county to envision what services should and could look like in our area.
- The computer refresh for this year's cycle is completed.

### **LEGISLATIVE UPDATES**

- The state has advised us to expect rule changes related to all areas of DHS coming down as a result of the most recent legislative sessions.
- The state has a new funding model for eligibility and for child welfare, and we should expect to see our new allocations in June.

### **ACTIVITIES**

- The eligibility unit got 100% customer satisfaction on its most recent survey results.
- Director and Eligibility supervisor attended DEWs Forum
- Director has been attending SE Director's meetings
- Participated in Safe Baby team meeting and advisory committee.
- Director and Eligibility supervisor met with Workforce development to align our programs.
- Director met with Crossroads to negotiate contract and discuss services.
- We completed an onsite meeting with the State County Liaison and received support.
- The state liaison from child welfare had an onsite visit with the team.
- Deah Weller continues to participate in hunger relief initiatives.
- We prepared most of the required documents for the audit, and met with the auditor and accounting consultants.
- Karina has successfully fixed our state payroll upload issue and has now uploaded all payroll.
- Karina has attended training through the state and a private vendor to learn DHS accounting.
- DHS staff will attend the CCI conference at the end of May.
- We conducted a whole staff training on April 19 covering setting expectations and boundaries with clients.
- We are nearly caught up in the Assistance Payments Unit and our timeliness continues to improve.
- We continue to work on building a stronger relationship between The FRC and CW offices.