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NON-CLINICAL TESTING SERVICES EXHIBIT

REDWOOD TOXICOLOGY LABORATORY, INC., 3650 WESTWIND BLVD., SANTA ROSA, CA 95403

DEFINITIONS

- **Non-Clinical Testing Services:** Testing originating from or performed in a setting that is not clinical, and in which the results of such testing are used to monitor compliance or detect non-compliance to a policy, regulations, or standard (e.g. court system, Dept. of Child and Family Services, etc.).

NON-CLINICAL TESTING SERVICES:

Contractor shall provide certain services for Customer seeking to perform drug testing services as part of such Customer's substance abuse testing program. Specifically, Contractor shall provide or arrange the following services (collectively, "**Non-Clinical Testing Services**") as requested by Customer:

- Provide screening and confirmation services for alcohol and drugs of abuse in urine and/or oral fluids. Drugs available for testing to Customer are provided in **Attachment 1** of this Exhibit. Specimen screen and confirmation methodologies and cut-off levels vary by drug or metabolite and are subject to change at Contractor's discretion. The most current screening and confirmation methodologies and cut-off levels by drug, metabolite and/or panel are provided on Contractor's website. Costs for services performed, shipping, and supplemental fees are provided in **Attachment 2** of this Exhibit.
- Provide all urine and oral fluid collection and shipping supplies. All items shipped FOB Shipping Point and costs associated with outbound supplies and inbound specimens are provided in **Attachment 2** of this Exhibit. Supplies to include:
 - Electronic Test Requisition forms
 - Specimen collection bottles and/or swabs
 - Security seals
 - Pre-paid shipping labels or containers
- Provide electronic test requisition and reporting of laboratory results through our proprietary webpage at <https://toxaccess.redwoodtoxicology.com> at no additional cost.
- Provide drug test results as follows:

Turnaround time for results varies by test and method. Timely receipt of the specimen at the lab may be impacted by weather, federal holidays, or postal/courier service delays. Turnaround time may be delayed if Contractor is in receipt of a specimen that shows signs of tampering, does not have a label affixed to the specimen container, is mislabeled, or has illegible writing on the chain of custody or label. All results will be reported out to authorized Customer personnel. **Customer is responsible for utilizing the appropriate test requisition for and providing all necessary donor information. Failure to do so, may result in specimen testing delays or specimen destruction. Below is an approximation of Contractor's turnaround times:*



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URINE DRUG TESTING

- Negative results for standard tests (non-esoteric) are available within twelve (12) to twenty-four (24) hours after receipt of specimen(s) at Contractor during normal business hours.
- Confirmed positive results of standard tests requiring gas chromatography mass spectrometry (“GC-MS”), liquid chromatography with tandem mass spectrometry (“LC-MS/MS”) or gas chromatography with flame ionization detection (“GC-FID”) will be reported within forty-eight (48) to ninety-six (96) hours from the time of receipt of specimen(s) at Contractor’s facility, or after receiving request for GC-MS, LC-MS/MS, or GC-FID confirmation.
- Confirmed positive results of esoteric tests requiring gas chromatography mass spectrometry (“GC-MS”), liquid chromatography with tandem mass spectrometry (“LC-MS/MS”) or gas chromatography with flame ionization detection (“GC-FID”) will be reported within forty-eight (48) to one-hundred twenty (120) hours from the time of receipt of specimen(s) at Contractor’s facility, or after receiving request for GC-MS, LC-MS/MS, or GC-FID confirmation.
- When Customer requests a retest or a confirmation on a screened positive to a specimen in storage, turnaround time can take up to seven (7) days.
- When the laboratory determines that retesting is required, additional time may be necessary.

ORAL FLUID DRUG TESTING

- Negative results for oral fluid drug screens are available within forty-eight (48) to ninety-six (96) hours after receipt of specimen(s) at Contractor during normal business hours.
- Confirmed results by GC-MS, LC-MS/MS will be reported within seventy-two (72) to ninety-six (96) hours after receiving request for GC-MS or LC-MS/MS confirmation.
- Confirmed positive results or esoteric testing requiring gas chromatography mass spectrometry (“GC-MS”), liquid chromatography with tandem mass spectrometry (“LC-MS/MS”) or gas chromatography with flame ionization detection (“GC-FID”) will be reported within forty-eight (48) to ninety-six (96) hours from the time of receipt of specimen(s) at RTL’s facility, or after receiving request for GC-MS, LC-MS/MS, or GC-FID confirmation. In some cases, where retesting is required, additional time may be necessary.
- When Customer requests a retest or a confirmation on a screened positive to a specimen in storage, turnaround time can take up to seven (7) days.
- When the laboratory determines that retesting is required, additional time may be necessary.



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- Screening and confirmation methodologies, as well as cutoff levels, vary by drug or metabolite and are subject to change at RTL's discretion. Panel codes, drugs/metabolites within a targeted panel (i.e. synthetic cannabinoids or steroids) and testing equipment are also subject to change. Drugs available in the standard panels vary by panel code.
- Retain positive specimens for one (1) month.
- Provide litigation packets and court representation/testimony at the prices outlined in **Attachment 2** of this Exhibit.

PRICE AND PROBLEM SPECIMENS

- **Price:** After the first anniversary of the contract Effective Date, at any time, Contractor is permitted to increase then-current pricing in its discretion effective thirty (30) days after Contractor provides written notice of such price increase to Customer.
 - Supplemental fees, including Insufficient Volume (QNS), Problem Specimens (PROB), Specimen Retrieval (PULL), Affidavits (AFFD), Interpretations (INTP), and Expert Witness Services, reference **Attachment 2**.
- **Specimen Integrity:** In order to maintain specimen integrity for testing, promptly ship specimens after collection. Oral fluid specimens should be tested within fourteen (14) days of collection, and urine specimens should be tested within twenty-one (21) days of collection. If an oral fluid specimen cannot be shipped within seven (7) days following collection to allow for transit time, it should be discarded and recollected. If a urine specimen cannot be shipped within fourteen (14) days following collection to allow for transit time, it should be discarded and recollected. Specimens may be shipped at room temperature.
- **Problem Specimens:** In order to maintain specimen integrity for testing, Customer is required to promptly contact the laboratory after receiving notification to help resolve specimen-related problems. Sample problems must be resolved no later than the 21st day after sample collection to allow testing time from screening to confirmation. All problem types not resolved by the 21st day of collection will be discarded and not tested. Examples of a problem specimen include: no test requested, no donor information, etc.
 - Any specimen received without a label will be discarded upon receipt. Clinical Laboratory Improvement Amendments (CLIA) requires at least one unique donor identifier on the specimen. When a label/seal has been properly affixed to the specimen, the laboratory is able to match the specimen to the test requisition and verify tests to be performed. Therefore, specimens received without a label cannot be verified and tested.



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NON-CLINICAL TESTING SERVICES EXHIBIT – ATTACHMENT 1

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STANDARD AND NON-STANDARD DRUGS

Standard Drugs. The following is a list of standard (basic/non-esoteric) drugs available to the Customer:

Drug	Abbreviation	Drug	Abbreviation
Alcohol	ALC	Methaqualone	MTQ
Amphetamines	AMP	Opiates	OPI
Barbiturates	BAR	Oxycodone	OXY
Benzodiazepines	BZO	Phencyclidine	PCP
Buprenorphine	BUP	Propoxyphene	PPX
Cocaine	COC	Marijuana	THC
Ethyl Glucuronide	EtG	Tramadol	TRA
Ecstasy	MDMA	6-Monoacetylmorphine	6MAM
Meperidine	MEP	Creatinine	CR
Methadone	MTD	Specific Gravity	SG

Non-Standard Drugs. The following is a list of non-standard (esoteric) drugs available to the Customer:

Drug	Abbreviation	Drug	Abbreviation
Cotinine	COT	Mitragynine (Kratom)	MIT
Dextromethorphan	DXM	Nitrites	NIT
Fentanyl	FENT	Steroids	N/A
Gabapentin	GBP	Tianeptine	TIA
Lysergic Acid Diethylamide	LSD	Delta-8 THC	N/A