



## MEMORANDUM

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**MEETING TYPE:** Board of County Commissioners Regular Meeting

**MEETING DATE:** December 12th, 2023

**ITEM NAME:** Equature Renewal

**SUBMITTED BY:** Brittney Ciarlo, Emergency Manager

**SUMMARY:** Equature is the company that provides the Emergency Communications Center with our recording system. This renewal is for the system maintenance for 2/20/2024-2/19/2025.

**RECOMMENDATION:** I am requesting that the BOCC approve the annual Equature renewal for system maintenance at a total of \$4,879.40

**BACKGROUND:** System and call recording is vital for Huerfano County's Emergency Communications Dispatch center. This allows for dispatch to play back radio traffic that they may be unsure of but also stores all call information and logs regarding radio traffic and phone calls. This is a vital service needed to provide recording requests for legal cases.

**BOARD ACTION TAKEN:**

APPROVED

DENIED

OTHER

SIGNATURE OF THE CHAIR: \_\_\_\_\_

NOTES:

Remit payment to: Equature P.O. Box 290 Southfield Mi 48037

Invoice #
23615

18311 W. 10 Mile #200 | Southfield MI 48075  
 248-569-6440  
 www.equature.com

Bill To	Ship To
Accounts Payable Huerfano Emergency Dispatch 500 S Albert Ave. Walsenburg CO 81089-2248 United States	Raquel Rodriguez, rrodriguez@huerfano.us Huerfano Emergency Dispatch 500 S Albert Ave. Walsenburg CO 81089-2248 United States

Terms	PO #	Account #	MA Start Date	MA End Date
Due on receipt	M/A EQ (5/5)	308310	2/20/2024	2/19/2025

Item	MA Qty	Description	Unit Price	Serial Numbers	Amount
M/A Recorders	1	Program Invoice Date: 12/1/2023	4,879.40		4,879.40
M/A Recorders	1	Maintenance Agreement from 2/20/2024 through 2/19/2025 on: EQREC4U EQREC4U Equature 4U Expandable Chassis Viewpoint – Site License Proactive Monitor & Support Package Redundant Power Supply Internal RAID 1 – 180,000 Hours External RAID 1 – 50,000 Hours	0.00	EQ400522	0.00
M/A Recorders	1	EQLDA24 EQLDA24 LD2409 24-Port Analog Recording card	0.00		0.00
M/A Recorders	24	EQV001 EQV001 Voice/VoIP license per device	0.00		0.00
M/A Recorders	1	EQANI EQANI Data Feed	0.00		0.00
M/A Recorders	4	Equature ANI/ALI Integration EQSC001 EQSC001 Screen	0.00		0.00
M/A Recorders	12	Equature Screen Capture License per device EQSV001 EQSV001 Survey Equature Survey License per user - compliant with all communication types: email, chat, voice. Unlimited supervisor scoring and unlimited retrieval	0.00		0.00
M/A Recorders	1	5-Year Maintenance Program (Billed Annually) Includes: -Hardware Components -EQ Software Upgrades -Technical Support -Remote Monitoring  2024-2025: Year 5 of 5  Please send payment to the remittance address (P.O. Box) as seen on the invoice. Payment should reach Equature prior to the start date.	0.00		0.00

<b>Please pay this invoice by the program start date to avoid temporary loss of coverage and any service interruption. Credit card accepted for payment with an additional 3% surcharge.</b>	Total	\$4,879.40
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