



## MEMORANDUM

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**MEETING TYPE:** Board of County Commissioners Regular Meeting

**MEETING DATE:** July 9th, 2024

**ITEM NAME:** Digitcom Service Agreement Renewal

**SUBMITTED BY:** Brittney Ciarlo, Emergency Manager

**SUMMARY:** Digitcom services all radio systems within the Huerfano County Communications Center. The annual service renewal is due on July 31, 2024. The contract is a one year term starting on August 1, 2024. The yearly cost has increased from \$11,653.75 to \$13,773.75 as the consolettes have come out of warranty and needed to be added. This was overlooked on the previous meeting note.

**RECOMMENDATION:** I recommend the BOCC make a motion and approve the Digitcom Service Agreement for a period of one-year, starting August 1, 2024 with a total cost of \$13,773.75.

**BACKGROUND:** This agreement covers 24/7 software, hardware and on-site response for the consoles. Parts and labor, as well as pickup/delivery of parts is included, as well as one preventative maintenance inspection. With the aging system, this maintenance will be vital to ensure that dispatch functions can continue smoothly.

**BOARD ACTION TAKEN:**

APPROVED

DENIED

OTHER

SIGNATURE OF THE CHAIR: \_\_\_\_\_

NOTES: