



# COLORADO

## Broadband Office

Governor's Office of Information Technology

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You have the power to improve your internet! We are gathering data to understand who in Colorado has poor internet or no internet connection. So is the Federal Communications Commission (FCC). In fact, the FCC has created a map of the entire country showing broadband coverage. However, some of the data they are using is inaccurate and therefore, have asked for help correcting those inaccuracies. FCC will use its broadband coverage map to determine how much of the \$42.5 billion pie each state will receive.

We're asking for your help. What is your internet experience? If it's bad, we especially want to hear from you. Your input will improve the accuracy of the map and result in federal funding for broadband, ultimately improving the internet experience for the residents in your town or county.

### To participate, please follow the steps below:

1. Go to <https://broadbandmap.fcc.gov/home> and type in your address before January 13, 2023.
2. If there is no dot on your home, camp, or business, or the location needs to be corrected, drop a pin on the map, click **Location Challenge**, fill out the form with the correct information, and click submit.
3. If the information about the broadband service offerings available at your home, camp, or business needs to be corrected, click **Availability Challenge**, fill out the form, and submit.
4. Encourage your neighbors, friends, and family to follow steps 1 through 3 above!

For more information or support, please visit: [www.fcc.gov/BroadbandData/consumers](http://www.fcc.gov/BroadbandData/consumers)

[Help video: How to submit an Availability Challenge](#)

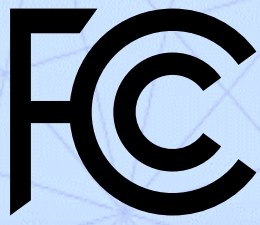
[Help video: How to submit a Location Challenge](#)

[How to challenge fact sheet](#)

[How to challenge flyer](#)

The Colorado Broadband Office has more information at

<https://broadband.colorado.gov/news-article/fcc-releases-new-national-broadband-map>



# National Broadband Map

## What is the FCC National Broadband Map?

The National Broadband Map displays where internet services are and are not available across the country, as reported by internet service providers. The map allows consumers and other stakeholders to easily dispute, or challenge, information shown on the map that they believe is inaccurate. To view the map, visit [BroadbandMap.FCC.gov](https://BroadbandMap.FCC.gov).

- The **Fixed Broadband Map** shows the fiber, cable, DSL, satellite, or fixed wireless internet services available at each home or small business on the map. When you search for an address and select a location on the map, you can see which providers report offering broadband service at that location, and the technologies and the maximum advertised download and upload speeds they each offer.
- The **Mobile Broadband Map** shows the 3G, 4G, and 5G coverage of each mobile provider for the area displayed. The coverage areas reflect where consumers should be able to connect to the mobile network when outdoors or in a moving vehicle, but not indoors. The map allows you to compare mobile wireless coverage reported by different mobile providers.
- **Individual location points** appear on the map if you search for a location or zoom in. These points identify buildings or structures – such as a home, apartment building, or small business – where internet services are, or could be, available. Each location is part of a dataset called the Broadband Serviceable Location Fabric . Gray location points represent buildings or structures that are not likely to use mass-market broadband services.

## How to Help Improve the Map?

Visit [BroadbandMap.fcc.gov](https://BroadbandMap.fcc.gov) and search for your address. If you see incorrect information, you can help the FCC improve the map by submitting a challenge, or request for corrections:

- **Availability Challenges:** If the information about the internet services available at your home or other location is incorrect, you can dispute it by clicking on the Availability Challenge link on the right side of the map and submitting the form.
- **Mobile Challenges:** If the map of mobile coverage submitted by your provider seems incorrect, you can dispute that by taking speed tests on your mobile phone with the FCC Speed Test App, available for both Android and iOS. Make sure to select the Challenge Speed Test option and to take the test while either outdoors or in a vehicle.
- **Location Challenges:** If the information about the location point of your home or other location seems to be incorrect, you can submit a Location Challenge to correct the information on the location. The link to do this is to the right of the address on the map. To add a location, click on the place on the map where the location should be and then click the “Challenge Location” button.

### Accurate Maps = Improved Access

An accurate map will help identify the communities most in need of funding for high-speed internet projects.

NEED HIGH-SPEED INTERNET?

# CHECK THE NATIONAL BROADBAND MAP!



The FCC has a new map showing where high-speed service is – and is not – available across the country.



High-speed, high-quality internet service is essential for participation in modern life.



The map shows where internet service providers report service and includes input from consumers.

This is where YOU come in!

## Help Improve the Map



Search for your home or small business to see if your location and service availability are accurate on the map. If you think the map is incorrect or incomplete, you can [submit a challenge](#) to the FCC to correct it.

### Location Challenges can

- Add a missing location.
- Correct the address or other details of your location.
- Correct the geographic placement of your home or small business.

### Service Availability Challenges can

- Correct services not offered or reported speeds that are not available for purchase.
- Report that a provider denied a request for service or demanded connection charges that exceed its standard installation charge.
- Report that a provider failed to schedule an installation within 10 business days of a request for service or failed to perform the installation.

### Mobile Availability Challenges

Will be created using the FCC Speed Test App. To participate, download the App. The data that you share will be combined with other speed tests conducted in your area and may be used to create a challenge.

Scan for more information



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[BroadbandMap.fcc.gov](http://BroadbandMap.fcc.gov)