

February 14, 2023

Huerfano County Building Authority  
401 Main Street, Suite 304  
Walsenburg, Colorado 81089

Greetings,

One of the stated purposes of the Building Authority is to receive and process complaints about contractors operating in Huerfano County. Nowhere in your specified job descriptions is a description that acknowledges superior service.

Last summer my garage was hit by lightning, which exploded the chimney on the garage and caused structural damage to the building. I contacted Optimum Roofing in Pueblo and they came down and looked at the damage and said they could repair it. After many COVID related delays that affected material manufacturing and delivery, and insurance delays in obtaining the go-ahead, they commenced work on the job in mid-fall.

Despite weather and scheduling interruptions, Optimum Roofing came through with flying colors. They listened to what I wanted in terms of the roofing job and accommodated my requests. They orchestrated a superior repair and roofing job, which other independent tradesmen have acknowledged. They very competently handled negotiations with the insurance company which relieved me of trying to negotiate with a system I quite frankly do not understand at all.

Overall it was a delight to work with them, and the result is a very well executed repair and roofing job that looks great.

I hope you will post this letter in a conspicuous location in the courthouse, so that other people can take advantage of their dedication to excellence and expertise. I give them five gold stars!

Sincerely,



Mary Jensen  
25863 State Highway 69  
Gardner, Colorado 81040

*Hi John -  
This was a difficult commercial roof to repair. I sincerely  
hope that the county will obtain bids from them for  
any and all county work. They are real pro's.  
Mary Jensen*