

# VILLAGE OF HOMEWOOD



**BOARD AGENDA MEMORANDUM**

**DATE OF MEETING: March 25, 2025**

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**To:** Village President and Board of Trustees

**From:** Napoleon Haney, Village Manager

**Topic:** Appointment to the Joint Emergency Telephone System Board – ECOM/SOUTHCOM

## **PURPOSE**

Homewood, as part of the newly consolidated Joint 911 Dispatch Board, is required to appoint, by resolution, its representatives to the consolidated ECOM/SOUTHCOM Joint Emergency Telephone System Board.

## **PROCESS**

The consolidation of Public Safety Answering Points (PSAPs), also referred to as 911 Dispatch Centers, is an initiative supported by the State of Illinois and driven by the need to improve emergency response efficiency and effectiveness. PSAPs, or 911 Dispatch centers, receive 911 calls and dispatch the appropriate emergency response, be it police and/or fire. The PSAPs will also coordinate after-hour emergency responses related to public works activities.

### *ECOM 911 Dispatch Center*

The ECOM Dispatch Center is located at 1154 Ridge Road in Homewood. Homewood is a member of ECOM, a combined 911 dispatch center consisting of nine (9) communities; Country Club Hills, East Hazel Crest, Flossmoor, Glenwood, Hazel Crest, Homewood, Riverdale, South Holland, and Thornton. These communities collectively have a service population of 108,651 and cover approximately 35 square miles. Established in 2004, the ECOM Emergency Telephone System Board (ETSB) was formed through an Intergovernmental Agreement (IGA) in 2005 between the Villages of Flossmoor, Glenwood, Hazel Crest, and Homewood. This agreement led to the creation of a new Public Safety Answering Point (PSAP) serving police, fire, and emergency medical services (EMS).

### *SouthCOM 911 Dispatch Center*

The Southern Combined Dispatch and Communication System (SOUTHCOM) is located at 21113 Dettmering Drive in Matteson, Illinois. SouthCOM is another south suburban PSAP that serves the four (4) communities of Richton Park, Olympia Fields, Park Forest, and Matteson. These communities have a combined population of 58,253 and span approximately 22 square miles.

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## *Consolidated Agency*

ECOM and SouthCOM, over the past five (5) years, has worked through the arduous process to consolidate with SouthCOM. This extensive process of consolidating two PSAPs is nearly close to completion. The paperwork processes including the numerous ordinances/resolutions, submissions to the State of Illinois and various other approval processes, has been perfected over the past few years. The consolidated agency is being referred to as the ECOM/SOUTHCOM Joint Emergency Telephone System Board (JETSAB). The new “agency” has applied for, and received funding through the State of Illinois and the Illinois State Police 911 System Consolidation Grant Program.

## *New Joint Facility*

Because the consolidation requires additional space requirements and technology mandates, the Village of Hazel Crest acquired an existing banking facility located at 3700 W. 183rd Street, Hazel Crest, Illinois on February 27, 2024. This facility is being rehabilitated and repurposed as a single PSAP. The remodeled structure will encompass 13,400 square feet, including a full basement and two stories, providing ample space for both PSAPs and allowing for future regional expansion. This new facility is called the Southland Communications Center (SCC).

## *List of Agencies Served as Part of the Consolidation of PSAP(s):*

1. Village of Matteson, 4900 Village Commons Dr. | Matteson, IL 60443 (708) 283-4900
2. Village of Park Forest, 350 Victory Dr. | Park Forest, IL 60466 (708) 748-1112
3. Village of Richton Park, 4455 Sauk Trl. | Richton Park, IL (708) 481-8950
4. City of Country Club Hills Police Department, 3700 175th Pl. | Country Club Hills, IL 60478 (708) 798-3191
5. Village of East Hazel Crest, 1203 172nd St. | East Hazel Crest, IL 60429 (708) 799-3894
6. Village of Flossmoor, 2800 Flossmoor Rd. | Flossmoor, IL 60422 (708) 957-4500
7. Village of Glenwood, 1 Asselborn Way | Glenwood, IL 60425 (708) 753-2400
8. Village of Hazel Crest, 3601 W. 183rd St., | Hazel Crest, IL 60429 (708) 335-9600
9. Village of Homewood, 17755 Ashland Ave. | Homewood, IL 60430 (708) 206-3470
10. Village of Riverdale, 157 W. 144th St. | Riverdale, IL 60827 (708) 841-2200
11. Village of South Holland, 16230 Wausau Ave. | South Holland, IL 60473 (708) 331-3123
12. Village of Thornton, 115 E Margaret St., Ste. 1 | Thornton, IL 60476 (708) 877-4456

## *Representation*

The new Joint Emergency Telephone System Board (ECOM/SOUTHCOM) is made up of two (2) representatives from each member unit of local government. One of the representatives must be a public safety representative of the 9-1-1 public safety agency of the member unit of government including, but not limited to, police departments, fire departments, emergency medical service providers and emergency services and disaster agencies.

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Each participating municipality must appoint by resolution its representatives to the ECOM/SOUTHCAM Joint Emergency Telephone System Board. A certified copy of this resolution will be forwarded to the Secretary of the ECOM/SOUTHCAM Joint Board and shall act as the credentials for those representatives to conduct ECOM/SOUTHCAM business on behalf of the specific member unit of local government. Representatives shall serve until replaced by resolution of the appointing member unit of government, or their qualifying relationship ends.

### **OUTCOME**

The primary representative will vote on all matters of the Joint Emergency Telephone System Board and will consistently communicate and update the movements of the JETSB to their respective municipal boards.

### **FINANCIAL IMPACT**

N/A

### **LEGAL REVIEW**

Completed

### **RECOMMENDED BOARD ACTION**

Pass a resolution authorizing and approving the appointment of Village Manager Napoleon Haney as representative to the ECOM/SOUTHCAM Joint Emergency Telephone System Board.

### **ATTACHMENT(S)**

Resolution