RENEWAL CONTRACT

Village of Homewood Contractual Custodial Services

Purchaser:

Village of Homewood

an Illinois Municipal Corporation

Seller/Contractor:

Eco Clean Maintenance, Inc.

THIS AGREEMENT is made on April 25, 2023 between the Village of Homewood (referred to as the "Village") and Eco Clean Maintenance, Inc., it executors, administrators, successors or assigns (referred to as the "Contractor").

For and in consideration of the unit prices listed in the Proposal 22-04PW, the Contractor agrees to provide all labor, materials, and otherwise fully perform all requirements of the Proposal, attached hereto and incorporated herein.

IN WITNESS WHEREOF, the Village and Contractor have executed this contract on the above date.

For the Contractor

Eco Clean Maintenance, Inc.

By: Dylan Meyer, Sales Manager

For the Village

Village of Homewood



January 26th, 2023

Village of Homewood Attn: Patrick McAneney 17755 Ashland Avenue Homewood, IL 60430

RE: Bid No. 22-04PW Contract Custodial Services Renewal 2023-2024:

Dear Mr. Patrick McAneney,

Per your request, Eco Clean Maintenance, Inc. mutually agrees upon renewing our services for an additional 52 weeks, beginning May 1st, 2023 and extending through April 30th, 2024. The renewal year prices for continuing our services at all Village of Homewood facilities will remain the same as the initial contract period.

We greatly appreciate the opportunity to continue to service the Village of Homewood. Everyone at Eco Clean Maintenance, Inc. is looking forward to another year.

Sincerely,

Dylan Meyer Sales Manager

Dylan Meyer

Eco Clean Maintenance, Inc.

CONTRACT

Village of Homewood Contractual Custodial Services

SCANNED

Purchaser:

Village of Homewood

an Illinois Municipal Corporation

Seller/Contractor:

Eco Clean Maintenance, Inc.

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IN WITNESS WHEREOF, the Village and Contractor have executed this contract on the above date.

For the Contractor

Eco Clean Maintenance, Inc.

y: Jul Do

Joel Sanchez, Sales Manager

For the Village

Village of Homewood

By: ____

Richard A. Hofeld Willage President

ATTEST: Marilyn Thomas
Village Clerk



ECO CLEAN MAINTENANCE, INC.

March 15th, 2022

Village of Homewood 17755 Ashland Avenue Homewood, Illinois 60430

To whom this may concern:

I would like to take this opportunity to introduce our company. We are a commercial janitorial company specializing in providing state of the art janitorial services to companies with diversified requirements. We are very confident that our extremely competitive rates and the highest standard of services in the industry could be an added benefit to your company.

QUALITY CONTROL AND EXCELLENT ON PREMISES SUPERVISION are only two of a long list of reasons that separate us from our competition.

In *Eco Clean Maintenance, Inc.* we believe that we offer outstanding customer service and satisfaction that our clients deserve, expect and will receive.

I would appreciate a few moments from your busy schedule to present to you what sets us ahead of the competition and provide you with our competitive rates.

Thank you for your time and the opportunity to present this proposal for your consideration. If you have any questions please do not hesitate to ask.

YOUR SATISFACTION MEANS OUR SUCCESS!

Truly yours,

Joel Sanchez Sales Manager

Eco Clean Maintenance, Inc.

773-630-7777

VILLAGE OF HOMEWOOD

Invitation to Bid Contract Custodial Services Bid No. 22-04PW

APPLICABILITY:

All items contained in the instructions to bidders are applicable to this invitation to bid.

QUESTIONS:

Contact person: Patrick McAneney

Phone: (708) 206-2902

Monday through Friday, 7:00 a.m. through 4:00 p.m.

Only questions answered by formal written addendum will be binding. Oral and other interpretations or clarifications will be without legal effect.

CLOSING TIME:

Proposals must be sealed in an opaque envelope clearly labeled as a sealed bid for Bid No. 22-04PW and either hand delivered or mailed to the attention of the Patrick McAneney, Village of Homewood, Department of Public Works, 17755 Ashland Avenue, Homewood, IL 60430, no later than March 29, 2022 at 11:00 a.m. LATE, PHONE, OR FAXED OR EMAILED BIDS WILL NOT BE ACCEPTED.

WITHDRAWING OF BIDS:

No bid may be withdrawn for at least sixty (60) days after closing time for receipt of bids.

BID OPENING:

All bids will be opened at the Department of Public Works, 17755 Ashland Avenue, second floor, on March 29, 2022 at 11:00 a.m.

MANDATORY PRE-BID CONFERENCE:

A mandatory pre-bid conference will be held on March 9, 2022 at 8:30 a.m. at the Municipal Service Center, 17755 Ashland Avenue, in order to allow bidders to familiarize themselves with the scope and requirements of this project. Bids submitted by firms not attending the mandatory pre-bid conference will not be considered.

SCOPE OF WORK:

These services to be furnished according to the scheduled frequency and the specified time at each of the locations listed unless otherwise stated in this contract or directed by a representative of the CLIENT.

QUALITY OF WORK:

Upon award of bid, the successful bidder will be evaluated by Village staff. Should the successful bidder not perform the services specified in the General Maintenance portion of this specification the Village reserves the right to deduct up to 10% of the total monthly invoice owed to the successful vendor. The Village will provide the successful vendor with notice of deficiencies and offer the vendor a 24 hour time period to remedy the deficiencies. In case of default by the contractor, the Village of Homewood shall hold such contractor responsible for any express cost caused by the contractor. The Village of Homewood may procure services from other sources and may deduct from unpaid balance due to contractor, and prices paid by the Village of Homewood shall be considered the prevailing market price at the time such services are obtained.

CONTRACT AWARD:

In evaluating bids, the Village shall consider the qualifications of the bidders, whether or not bids comply with the prescribed requirements, and unit prices in the bid forms.

The Village may conduct such investigation as the Village deems necessary to assist in the evaluation of the bid.

If the contract is to be awarded, it will be awarded within 60 days to the lowest responsible bidder who meets the specifications outlined by the Village and whose evaluation by the Village indicates that the contract award will be in the best interest of the Village.

Unless otherwise specified, the Village reserves the right to accept any item in the bid. In case of error in extending the total amount of the bid, the unit prices will govern.

RIGHT TO REJECT BIDS:

The Village reserves the right to reject any or all bids, to waive any and all informalities, and to negotiate contract terms with the successful bidder, and the right to disregard all non-conforming, non-responsive, or conditional bids. Bidders which show any omission, irregularity or additions not called for will be considered unresponsive and may be rejected.

BID PROPOSAL FORMS:

Bid proposal forms must be completed in ink or typewritten. Bidders shall complete all information requested on the bid forms and the bid price of each item on the enclosed bid proposal form must be stated clearly.

The proposal must be signed by an authorized officer or individual of the company submitting the bid.

All names must be typed or printed below the signature.

The address to which communications regarding the bid are to be directed must be shown.

VILLAGE OF HOMEWOOD

PROPOSAL CONTRACT CUSTODIAL SERVICES Bid No. 22-04PW

The bidder shall provide unit prices and an annual cost for each of the bid items listed below. For complete information concerning the items, the Instructions for Bidders should be consulted.

GENERAL MAINTENANCE OF SPECIFIED VILLAGE BUILDINGS:

1) Custodial cleaning per schedule provided Bidder agrees to furnish all equipment, tools, and supplies necessary to the performance of duties at the scheduled frequency as outlined in the Instructions for Bidders under General Maintenance at the following locations. Daily maintenance is defined as performed three (3) times per week on Monday, Wednesday and Friday between the hours of 5pm and 7am., for the weekly unit price and annual cost (52 weeks) as follows:

Building Village Hall	# Hours Estimated	# of Employees Assigned	Weekly Price	Annual Cost
2020 Chestnut Road	4	1-2	\$280	\$14,560
Municipal Service Center 17755 Ashland Avenue Police Department	3	1-2	\$ 230	\$11,960
17950 Dixie Highway Landscape & Maintenance	4	1-2	\$ 280	\$14,560
18350 Pierce Avenue Science Center	1	1	\$125	\$6,500
18022 Dixie Highway Auditorium Restrooms	3	1	Biweekly Price	\$2,600
2010 Chestnut Road	1-2	1	Biweekly Price \$ 50	\$1,300

TOTAL ANNUAL COST FOR 6 BUILDINGS \$ 51,480

ALTERNATE BID:

Cleaning of Village Hall, Municipal Service Center and Police Department additional 2 days per week from November through March (total of 5 days per week from November to March only):

Building Village Hall	# Hours Estimated		Weekly Price	Annual Cost
2020 Chestnut Road Municipal Service Center	4	1-2	\$445	\$18,121
7755 Ashland Avenue Police Department	3	1-2	\$360	\$14,762
7950 Dixie Highway	4	1-2	\$445	\$18,121

TOTAL ANNUAL COST FOR 3 BUILDINGS FOR ADDITIONAL TWO DAYS FROM NOVEMBER TO MARCH \$ 51,004

Regular Services Office Areas

Office Areas			
(General, Private Offices, Lobby, Lounge & Entrances)	/		ekly N
	Da	M. M.	zekly N
Empty wastebaskets and replace liner	X		
Spot clean entry glass	X		
Dust all furniture including desks, chairs, tables	X		
Dust all exposed filing cabinets, bookcases and shelves		X	
Dust all telephones	X		
Clean and sanitize telephones	X		
Clean and sanitize fountains	X		
Low dust all horizontal surfaces to hand height, (70")	1		
including sills, ledges, moldings, shelves, picture frames,			
ducts, radiators, etc.		X	
High dust above hand height all horizontal surfaces	1		
including shelves, molding and ledges			X
Spot clean desk tops and file cabinets	X	 	
Spot clean reception lobby glass including from door and			<u> </u>
any other partition or door glass	X		
Clean entire interior glass in partitions and both sides of			
doors			X
Dust blinds			Х
Remove dust and cobwebs from ceiling area			X
Dustmon resilient and hard floors or vacuum carneted	†		
floors without moving furniture	X		
Damp mop resilient and hard floors including stairs	X		
Spot clean spills and stains on carpeted and resilient floors		Х	
Vacuum wall to wall, attachment must be used to vacuum			
along base boards and behind office furniture			Х
Empty recycling bins into designated areas	Х		
Wash surrounding walls by garbage cans			X
Snot clean doors frames light switches ick and nuch			
plates, handles, walls, and interior glass		Х	
Clean handrails, stairs		Х	
Below: Police Department Only - Cells and holding			***************************************
rooms when not in use			
Dust mop floor wall to wall	X		
Damp mop and sanitize floor wall to wall	Х		
Clean and sanitize fixtures	X		
Clean and samilize fixtures	A 1		

Regular Services Recycling (All Buildings)

X	Empty designated containers to dumpster area for pickup	
		munimul
X	Empty designated containers to dumpster area for pickup	
		Plastic
X	and replace in basement.	
	dumpster area for pickup; retrieve container after pickup	
	recycling containers in common areas, and take out to	Paper
	Empty paper recycling bins in offices or under desks, empty	

Regular Services Washrooms & Locker Rooms

		Dai	M Ne	2kW Month
1	Clean, sanitize and polish all vitreous fixtures including			
	toilet bowls, urinals, hand basins and showers	Χ		
2	Clean all glass and mirrors	Χ		
3	Empty all containers and disposals, insert liners as required,			
,	spot clean and sanitize container	Χ		
4	Spot clean all walls, doors and partitions	Χ		
5	Refill all dispensers to normal limits	Χ		
6	Low dust all horizontal surfaces below 36" including sills, moldings, oedges, shelves, frames, ducts, heating outlets.		X	
7	High dust above hand height all horizontal surfaces			
,	including shelves, ledges, moldings		Χ	
8	Sweep, damp mop and sanitize hard floor	Χ		
9	Clean entire door - both sides		Χ	

Regular Services Eating Areas

(Lunchroom, Cafeteria, Dining Room, Vending) Monthly Damp clean and sanitize table tops, seats, backs of chairs, countertops and sinks X 2 Damp clean pedestals or legs X 3 Refill dispensers to normal limits X 4 Wet wipe exterior of microwave, refrigerator Χ 5 Empty all containers and disposals Χ Clean and sanitize drinking fountain X Spot clean doors, frames, light switches, kick and push plates, handles walls, and interior glass X Low dust X Clean entire interior glass in partitions and both sides of doors X 10 Dust mop resiliant and hard floors X 11 Damp mop resilient and hard floors Χ 12 Vacuum carpeted floors in their entirety Χ High dust above hand height all horizontal surfaces including shelves, molding and ledges Χ 14 Wash surrounding walls by garbage cans

ATTACHMENT FOR SIGN OFF BY BIDDER	REQUIRED	NOT REQUIRED
W-9 Form	Х	
Drug Free Workplace Certification	X	
Equal Employment Opportunity	Х	
Hold Harmless Agreement	X	The state of the s
Insurance Requirements	Х	
Prevailing Wage Certification		X
Compliance With Safety Standards	X	e =
Sexual Harassment Policy Certification	Х	
Blood Borne Pathogens Compliance Certification	X	
Authorization To Perform Background Checks	Х	
Contact Information	Х	
Certificate of Authorized Dealer		X
Performance/Payment Bond	Х	

Contract For:

• Custodial Services at 5 Village Buildings

Bid No. 22-04PW

Date Due: March 29, 2022 @ 11:00am

Description: Custodial Services at 5 Village buildings, contract for one year with

option to renew

DRUG FREE WORKPLACE CERTIFICATION

The bidder shall certify that it will comply with all requirements of the Illinois Drug Free Workplace Act (30 ILCS 580/1 et seq.) including but not limited to:

l. Publishing a Statement:

- A. Notifying the employees that the unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance is prohibited in the bidder's workplace,
- B. Specifying the actions that will be taken against employees for violations of such prohibition,
- C. Notifying the employee that as a condition of employment on such contract or grant, the employee will; I) abide by the terms of the statement and 2) notify the employer of any criminal drug statute conviction for a violation occurring in the workplace no later than 5 days after such conviction.
- 2. Establishing a drug free awareness program to inform employees about:
 - A. The dangers of drug abuse in the workplace;
 - B. The grantee's or bidder's policy of maintaining a drug free workplace;
 - C. Any available drug counseling, rehabilitation, and employee assistance programs; and
 - D. The penalties that may be imposed upon employees for drug violations.
- 3. Making it a requirement to give a copy of the statement required by subsection (1) to each employee engaged in the performance of the contract or grant and to post the statement in a prominent place in the workplace.
- 4. Notifying the Village of Homewood within 10 days after receiving notice under part (2) of paragraph (C) of subsection 14.1 from an employee or otherwise receiving actual notice of such conviction.
- 5. Imposing a sanction on, or requiring the satisfactory participation in a drug abuse assistance or rehabilitation program by an employee who is convicted, as required by Section 5 of the Illinois Drug Free Workplace Act.
- 6. Training of personnel to effectively assist employees in selecting a proper course of action in the event drug counseling, treatment, and rehabilitation is required and indicating an effectively trained counseling and referral team is in place.
- 7. Making a good faith effort to continue to maintain a drug free workplace through implementation of requirements of Section 15.3.

HOLD HARMLESS AGREEMENT

The successful bidder shall agree to the fullest extent permitted by law to defend, indemnify and hold harmless the Village of Homewood, its elected and appointed officials, agents and employees, against all injuries, deaths, loss, damages, claims, patent claims, suits, liabilities, judgments, cost and expenses, including reasonable attorney fees, which in any way may accrue against the Village of Homewood, its elected and appointed officials, agents and employees, arising in whole, in part, or in consequence of the performance of this work by the Bidder or its employees or subcontractors, or which may in any way result therefrom, except for those injuries, deaths, loss, damages, claims, patent claims, suits, liabilities, judgments, cost and expenses caused solely by the acts of the Village of Homewood, its elected or appointed officials, agents or employees. The Bidder shall, at its own expense, appear, defend and pay all attorney fees, costs and other expenses arising therefore or incurred in connection with this hold harmless agreement. If any judgment is rendered against the Village of Homewood, its elected or appointed officials, agents or employees, the Bidder shall, at its own expense, satisfy and discharge the same.

Bidder expressly understands and agrees that any performance bond, payment bond or insurance policy required by this contract or state law shall not limit its responsibility to indemnify, keep and save harmless and defend the Village of Homewood, its elected and appointed officials, agents and employees as herein provided.

PREVAILING WAGE CERTIFICATION

The bidder shall certify that it will comply with the Illinois Prevailing Wage Act. (830 ILCS 130/1 et seq.)

This contract calls for the construction of a "public-work, within the meaning of the Illinois Prevailing Wage Act, 820 ILCS 130/.01 et seq (The "Act"). The Act requires contractors and subcontractors to pay laborers, workers and mechanics performing services on public works projects no less than the current "prevailing rate of wages" (hourly cash wages plus amount for fringe benefits) in the county where the work is performed. The Department publishes the prevailing wage rates on its website at http://labor.illinois.gov/. The Department revises the prevailing wage rates and the contractor/subcontractor has an obligation to check the Department's website for revisions to prevailing wage rates. For information regarding current prevailing wage rates, please refer top the Illinois Department of Labor's web site. All contractors and subcontractors rendering services under this contract must comply with all requirements of the Act, including but not limited to, all wage requirements and notice and record keeping duties.

SEXUAL HARASSMENT POLICY CERTIFICATION

The bidder hereby certifies that it has a written sexual harassment policy in place in full compliance with 775 ILCS 5/2-105(A)(4).

AUTHORIZATION TO PERFORM BACKGROUND CHECKS

Personnel assigned by Bidder to perform work at the Village of Homewood shall pass a routine background check to be conducted by the Homewood Police Department prior to commencing work.

Bidder authorizes the Village of Homewood to perform a routine background check on personnel assigned to perform work.

AUTHORIZED DEALER CERTIFICATION

The bidder shall certify that it is an Authorized Dealer of the product for which a bid has been submitted, and will provide a bona fide manufacturer's warranty reflecting the Village of Homewood as the original purchaser.

ACKNOWLEDGEMENT OF BID/CONTRACT TERMS

The undersigned, on behalf of the bidder, hereby agrees that all of the provisions marked "required" on page one of this addendum shall be incorporated into their bid as if fully restated therein.

Signature

JOEL SANCHEZ

Name (Print)

Senior Business ExecutiVE

Title

Eco CLEAN MAINTENANCE, INC

Organization

515 W Wrightwood Ave

Address

March 15, 2022

Date

WITNESS:

Bush Duly BEATA PIEWNOWSUA Signature/Printed Name

03/24/2022

REFERENCES

Fairmont School District #89

735 Green Garden Place Lockport, IL 60441 Phone: (815) 726-6318 Contact: Diane Cepela

Job Description: Schools, Offices & Facilities, Porter Services

Contract Period: January 2019-Present

Building Size: 95,000 sq. ft.

LaGrange School District #102

333 N Park Rd.

La Grange Park, IL 60526 Phone: (708) 215-7005 Contact: Mark Pavljasevic

Job Description: Schools, Offices & Facilities

Contract Period: August 2019-Present

Buildings Size: 300,000 sq. ft.

Lake County Tech Campus

19525 W. Washington St. Grayslake, IL 60030 Phone: (847) 543-6014 Contact: Joanne Hughes

Job Description: Schools, Offices & Facilities

Contract Period: January 2020-Present

Building Size: 220,000 sq. ft.

Will County Office of the County Executive

302 N. Chicago Street Ave.

Joliet, IL 60432

Contact: Kathy Henderson

Job Description: Various Offices, Facilities, Sheriff's Complex, Health Dept., Courthouse, Porter Services

Phone: (815) 671-9512

Contract Period: December 2016- Present (extended/renewed)

Buildings Size: 500,000 sq. ft.

The Oaks Recreation and Fitness Center

10847 LaPorte Rd. Mokena, IL 60448 Phone: (708) 372-8867 Contact: Jim VanGennep

Job Description: Fitness Center, Offices & Facilities Contract Period: March 2010-Present (extended/renewed)

Building Size: 80, 000 sq. ft.

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSU

this certificate does not confer rights to the	ne terms and conditions of certificate holder in lieu of			MOLOCILICALISM	or.	y require an endorse	ement. A	statement o			
AssuredPartners of Illinois, LLC			CONTAC NAME:	Certificate	e Team						
4350 Weaver Pkwy Warrenville IL 60555			PHONE (A/C, No	Ext): 630-35	55-2077		FAX (A/C, No): 630-355-7996				
Walterfyllie IL 60555				ss: certs.api	l@assuredp	artners.com	(A/C, NO): 000-000-1 990				
				E-MAIL ADDRESS: certs.apil@assuredpartners.com INSURER(S) AFFORDING COVERAGE							
INSURED				INSURER A: West Bend Mutual Insurance Company							
ECO Clean Maintenance, Inc				INSURER B: AmTrust Insurance Company							
515 W. Wrightwood Ave Elmhurst IL 60126			NSUREF		t insurance t	company					
			HBUREF								
B B		-11	NSURER	RE:							
COVERAGES CERTIFIC	ATE NUMBER: 298564457	11	NSUREF	RF:							
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ANYPROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED?				-		E.L. EACH ACCIDENT		100			
If yes, describe under DESCRIPTION OF OPERATIONS below						FI DISFASE - FA FMPI OY	\$ 1,000,0				
DESCRIPTION OF OPERATIONS below						E.L. DISEASE - POLICY LIMI					
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Evidence of Insurance						CRIBED POLICIES BE O EOF, NOTICE WILL PROVISIONS.	CANCELLED BE DELIV	BEFORE ERED IN			
			AUTHORIZED REPRESENTATIVE								

Form W-9

(Rev. October 2018) Department of the Treasury Internal Revenue Service

Request for Taxpayer Identification Number and Certification

▶ Go to www.irs.gov/FormW9 for instructions and the latest information.

Give Form to the requester. Do not send to the IRS.

-		iloti dodollo dila bic ida	-01 111101	1111111	aron.				22 10 11					
	1 Name (as shown on your income tax return). Name is required on this line Eco Clean Maintenance, Inc.	; do not leave this line blank	•									-		
	2 Business name/disregarded entity name, if different from above													
page 3.	following seven boxes.							4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):						
e. ns or	☐ Individual/sole proprietor or ☐ C Corporation ☐ S Corporation ☐ Partnership ☐ Trust/estate								Exempt payee code (if any)					
충	☐ Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ▶									•		***************************************		
Print or type. See Specific Instructions on	Note: Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is													
eci	☐ Other (see instructions) ▶								(Applies to accounts maintained outside the U.S.)					
S	5 Address (number, street, and apt. or suite no.) See instructions.		Reques	ster's	name	e and	and address (optional)						-	
See	515 W. Wrightwood Avenue													
	6 City, state, and ZIP code													
	Elmhurst, IL 60126 7 List account number(s) here (optional)		<u> </u>										_	
	List account number(s) nere (optional)													
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Entery	our TIN in the appropriate box. The TIN provided must match the n	ame given on line 1 to av	oid	So	cial s	ecuri	ity n	umber					-	
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	or of the requester for guidenness on whose number to enter.			2	6	-	3	9 1	0	5	0	0		
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	a U.S. citizen or other U.S. person (defined below); and													
	FATCA code(s) entered on this form (If any) indicating that I am exer	npt from FATCA reporting	a is corr	rect.										
Certific you have acquisit other th	cation instructions. You must cross out item 2 above if you have been ye failed to report all interest and dividends on your tax return. For real el- tion or abandonment of secured property, cancellation of debt, contribu- nan interest and dividends, you are not required to sign the certification,	notified by the IRS that yo estate transactions, item 2 itions to an individual retire	u are cui does no	rrent	tly sui ply. F	or m	orto	gage int	erest	paid	, Vmo	nte	•	
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ECO-CLEAN MAINTENANCE, INC.

I. COMPANY BACKGROUND

Eco-Clean Maintenance, Inc. has been engaged in the contracting business under the present name for over 12 years. It is a corporation established on December 12, 2008 in State of Illinois. The Company's Owner/President, Eric Grabowski has 20 years of experience in commercial cleaning business.

COMPANY INFORMATION:

Eco-Clean Maintenance, Inc.

Attn.: Eric Grabowski Phone: 773-310-2002 515 W. Wrightwood Ave. Elmhurst, IL 60126

Currently we employ 85 full and part-time janitorial staff members and 10 support staff members. Our Company's Safety Supervisors are responsible for training of the new as well as the existing employees on a regular basis. Moreover, in order to provide our clients with the best quality of services, our supervisors are also required to complete the follow-up training every 6 months during their employment.

In Eco-Clean Maintenance, Inc. we believe that from major construction projects to daily commercial cleaning is of the upmost importance in maintaining a professional business facility. Therefore, our cleaning abilities are limitless: from post-construction projects to regular daily office cleaning. We utilize the latest in state-of-the-art equipment as well as products including but not limited to 3M, Rubbermaid, Johnson Diversey, and Spartan. Our commercial cleaning services include: carpet cleaning, window cleaning, power washing, tiles and grout, post-construction cleanup, and 24-hour emergency service.

QUALITY CONTROL AND EXCELLENT ON PREMISES SUPERVISION are only two of a long list of reasons that separate us from our competition.

In Eco-Clean Maintenance, Inc. we believe that we offer outstanding customer service and satisfaction that our clients deserve, expect and will receive.

YOUR SATISFACTION MEANS OUR SUCCESS!

contracted employees at least quarterly. Crew members who will be assigned to your facilities speak English fluently.

Eco will train 2 additional cleaning members who will be ready to fulfill the duties in case of absenteeism of main cleaning crew. Our company operates 24 hours a day. Both, the Supervisor and the Assistant Supervisor will be available 24 hrs. Eco-Clean Maintenance, Inc. will offer emergency cleanup services at your facility during normal business hours within 2-4 hours notice during the weekday, weekday evening, and weekend evening.

As a recognized Company among the janitorial and custodial services providers, our Company has established Quality Assurance Program in order to provide our Clients with professional and outstanding services. In order to meet with the Clients' requirements and regularly expand superior standards of service, we systematically examine the level of our services.

In Eco-Clean Maintenance, Inc. we are aware of diversity of services required by different Clients. Therefore, we organize a "Personalized Quality Plan" for our Clients in order to meet with the mandatory responsibilities. We combine the procedure with the methods and frequencies for required work using the quality standards.

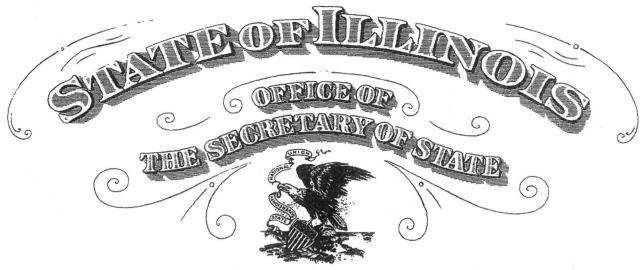
Another way of keeping our employees safe and providing our clients with the best quality of service is through our safe work procedures. Our employees are required to recognize the simple procedures, like how to protect their own health and provide the safety work environment when performing particular job. In Eco-Clean Maintenance, Inc. we provide our workers with customized operating procedures guidelines which differ from one another and depend in the type of performing work. The standards procedures include the following regulations:

Material handling;

Electrical safety;

Emergency evacuation;

Variety of required and allowed products, etc.



To all to whom these Presents Shall Come, Greeting:

I, Jesse White, Secretary of State of the State of Illinois, do hereby certify that I am the keeper of the records of the Department of Business Services. I certify that

ECO-CLEAN MAINTENANCE INC., A DOMESTIC CORPORATION, INCORPORATED UNDER THE LAWS OF THIS STATE ON DECEMBER 12, 2008, APPEARS TO HAVE COMPLIED WITH ALL THE PROVISIONS OF THE BUSINESS CORPORATION ACT OF THIS STATE RELATING TO THE PAYMENT OF FRANCHISE TAXES, AND AS OF THIS DATE, IS IN GOOD STANDING AS A DOMESTIC CORPORATION IN THE STATE OF ILLINOIS.



In Testimony Whereof, I hereto set

my hand and cause to be affixed the Great Seal of the State of Illinois, this 13TH day of MARCH A.D. 2017.

Authentication #: 1707201894 verifiable until 03/13/2018
Authenticate at: http://www.cyberdriveillinois.com

Desse White

SECRETARY OF STATE



Eco-Clean Maintenance Inc.

business practices that are environmentally responsible, and having met the Having demonstrated their commitment to promoting and implementing standards set forth by the Green Business Bureau, is hereby granted membership and recognized as a member in good standing.

Marcos Ondero JEED AD CEO and Co Countries

MEMBER SINCE 2013

ECO-CLEAN MAINTENANCE, INC.

TRAINING OUTLINE AGENDA

TRAINING SESSION NOVEMBER 7, 2018

(Initial training for employees begins prior to the first day on the job, and periodic training sessions are conducted thereafter, either on an individual or a group basis)

I. Training Overview introduced by Company's President

Training improves morale, teaches methods, develops supervisory skills, builds team spirit, and increases supervisory knowledge and confidence. Our training program was designed to achieve standardization of training for all custodial workers, and is presented by our Training Coordinator and first-line supervisors.

To function effectively, all employees must know when to work, where to work, for whom to work, what work to do, and how best to complete the work. The objective is to quickly orient both inexperienced and experienced workers to the high quality standards of provided services.

Classroom training in cleaning methods and safety procedures reduces the time required to be spent with each employee, allowing for a smooth transition from trainee to a productive staff member.

II. Industry Overview

- A. Factors affecting cleaning
- B. Commercial Cleaning
- C. Advantages and disadvantages

III. Cleaning Processes - General cleaning procedures

- A. Wet
- B. Dry
- C. Low Moisture
- D. Other

IV. Systems Approach to Cleaning - Cleaning methods and use of products and equipment

- A. Manufacture
- B. Installation
- C. Prevention
- D. Vacuuming
- E. Spotting
- F. Cleaning
- G. Finishing
- H. Crew Procedures
- I. Equipment Care

Eco-Clean Maintenance, Inc.

Quality Control

Quality control is important because high quality service is the name of the game. Thus, it needs to be monitored at the highest level. The first step in quality control is training. Getting the staff properly trained is paramount to high quality work. Each staff member undergoes training and testing phase before going out into the field. Once they have successfully passed their written and field tests they are placed on crew, where they work under the supervision of a crew leader and field supervisor. Right off the bat, you know you are getting a trained and tested staff. Beyond that, there are frequent check-ups and professional development training that occur on an ongoing basis for the entirety of one's career at Eco Clean.

Once our staff is trained and out in the field, they need to understand the scope of the job. Therefore, communication is a key in the providing high quality service. The first line of communication is a clear outline of the duties. This is achieved by easy-to-read daily cleaning checklists for the staff to follow. This allows the staff to clearly see what needs to be done that day, as well as gives the crew chief/supervisor an easy method to monitor that the work is being completed properly. The staff will use the checklist to execute the cleaning, while the supervisor will use the same checklist to monitor that the work has been completed and the level of satisfaction of the work. These checklists and notes can also be reviewed by the customer if they are interested to see the progress of the day-to-day operation of the project. Furthermore, we are always available to receive feedback from our customers, whether it be via telephone or email. We pride ourselves on our responsiveness, as we know our success is based wholly on your satisfaction.

Now our trained staff and supervisors are armed with a clear plan of action to attack this project. What happens when the plan is not perfectly executed? If work is not completed, or is not completed to a satisfactory level, the supervisor will determine the course of action to remedy the situation. These courses of action range from altering the order of cleaning, to improving cleaning technique, to improving time management, etc. Here is where our crew chiefs/supervisors act as teachers/coaches and guide our staff towards the goal of providing the highest level of service possible.

Therefore our quality control plan is a three pronged attack: Training, communication and guidance/rectification.

ECO-CLEAN MAINTENANCE, INC.

EQUAL EMPLOYMENT OPPORTUNITY POLICY

Eco-Clean Maintenance, Inc. is committed to providing a non-discriminatory employment environment for its employees.

The policy of Eco-Clean Maintenance, Inc. is to fully comply with applicable federal state and local laws, rules and regulations in the area of non-discrimination in employment. Discrimination against employees and applicants due to race, color, religion, sex [including sexual harassment], national origin, disability, age [40 years or older], military and veteran status is prohibited. Violations of this policy will be subject to discipline, up to and including termination.

Equal employment opportunity and non-discriminatory commitments include, but are not limited to, the areas of hiring, promotion, demotion or transfer, recruitment, discipline, layoff or termination, rate of compensation and company sponsored training.

All employees are expected to comply with Equal Employment Opportunity Policy. Managers and supervisors who are responsible for meeting bossiness objectives are expected to cooperate fully in meeting Eco-Clean Maintenance, Inc.'s equal employment opportunity objectives.

An employee who believes he or he has been discriminated against must immediately report any incident to the company's Human Resources Manager.

The company will not tolerate retaliation against any employee who reports acts of discrimination to provide information in connection with any such complaint.

If you have any questions regarding this policy, please contact Eco-Clean Maintenance, Inc.'s Human Resources Manager.

Eco-Clean Maintenance, Inc. is an equal opportunity employer.

ECO-CLEAN MAINTENANCE, INC.

SUBSTANCE ABUSE PREVENTION POLICY

- 1) ECO-CLEAN MAINTENANCE, INC. is committed to protecting the safety, health, and well-being of its employees and all people who come into contact with its workplace(s) and property, and/or use its products and services.
- 2) Recognizing that drug and alcohol abuse pose a direct and significant threat to this goal, Eco-Clean Maintenance, Inc. is committed to ensuring a substance-free working environment for all of its employees
- 3) ECO-CLEAN MAINTENANCE, INC. therefore strictly prohibits the illicit use, possession, sale, conveyance, distribution, or manufacture of illegal drugs, intoxicants, or controlled substances in any amount or in any manner.
- 4) In addition, **ECO-CLEAN MAINTENANCE**, **INC.** strictly prohibits the abuse of alcohol or prescription drugs.
- 5) Any violation of this policy will result in adverse employment action up to and including dismissal and referral for criminal prosecution.

Eco-Clean Maintenance, Inc.

Complaint Procedure

All complaints are to be sent to our area supervisor via email, phone or text message. All complaints are handled in the order they are received, but are always handled within 24 hours.

1) Gather Information

After receiving a compliant, we gather as much information as we can to identify the source of the problem

2) Investigate

We then begin an investigation with the information we have present to find a solution

3) Problem Solve

Once the solution is presented we work towards resolving the complaint in the utmost manner with swift urgency

4) Resolve the Problem

Follow up to ensure the issue is resolved and to the satisfaction of the client

5) Maintain Consistency

Keep a level of communication with both the client and our crew to make sure that we can keep this issue under control

Eco-Clean Maintenance, Inc.

Transition Plan

Eco Clean Maintenance has followed a procedure to manifest a good fluid transition when obtaining a new contract from a client. Transitioning into a new contract can be something that takes care and attention. We believe that good solid communication is the primary source of great customer service. In order to ensure there is a smooth transition when obtaining a new contract with a client, we proceed by doing the following:

- Take an extensive amount of notes and pictures when doing the initial walkthrough to later pass onto the supervisor and crew that will be cleaning the facility so they have an accurate depiction of what to expect.
- We then schedule a walkthrough with the team to show which areas to clean and how to go about it so that the team understands which areas have the highest priority.
- In order to proceed we must do a thorough background check on all personnel as well as a zero tolerance drug screening and evaluation.
- After all supplies and equipment have been delivered we ensure that each member of the team knows which chemicals are to be used and which areas are not to be touched or tampered with including moving personal belongings or areas that are considered off limits.
- Finally we do routine check ups vigorously throughout the beginning of the contract and then periodically after we know that our crew have been doing it's job to the satisfaction of the client as well as ourselves for we hold ourselves accountable to maintaining a level of superior customer service and customer satisfaction.