



**Dear Valued Customer,**

On October 1, 2020, GFL Environmental Inc. ("GFL") acquired WCA Waste Corporation ("WCA"). GFL is delighted to be your new service provider! Rest assured, there will be no disruption to your service and GFL has been and will be operating "business as usual".

GFL is the fourth largest diversified environmental services company in North America and currently operates in 27 states in the United States through its network of high-quality solid and liquid waste assets and is ideally situated to continue to meet the high service standards you have come to expect.

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**What you can expect from us going forward:**

- **We are working hard to minimize changes.** The same local team that has serviced you in the past will continue to service your account as part of GFL. We are committed to providing safe, professional, and quality service that you've come to know.
- **We'll be "Going Green", so you'll notice our look start to change over time.** You will start to notice our signature green color on our trucks and employee uniforms. The website and your invoices will feature GFL branding.
- **We will be moving the WCA website to GFL.** For now, continue using [wcawaste.com](http://wcawaste.com) for all your customer needs. In the coming months, you will receive communication from us regarding next steps that will grant you access to an upgraded MyAccount customer portal, as well as additional GFL opportunities like the Full Circle Project.

GFL is proud to be your local community partner, and we're here to help whatever your needs.

If you have any questions or concerns, please don't hesitate to contact us.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Patrick Dovigi', is written over a horizontal line.

Patrick Dovigi  
President and Chief Executive Officer  
GFL Environmental Inc.