

City of Hilshire Village
Call Log

Date Notified	Message	Address of Concern	Action	Results	Date Resolved
8/1/24	asking about status of street light repair end of Burkhart is out	8210 Burkhart	Light was reported, possible wiring issues.		
8/13/24	Tree fell on sewer line during storm and shifted the pipe. Owner asked for Inframark to go out and inspect	1302 Pine Chase	Inframark technician scheduled to make assessment 8/14/24	Cleanout is in right-of-way and City's responsibility, repairs have been scheduled for week of 10/14.	
8/13/24	Street light out and hanging wires. Pole #297579	8209 Burkhart	Reported to Centerpoint 8/13/24		
8/28/24	Tree limb from the storm is hanging on the wires. CenterPoint was out to inspect and said it was a communication line.	1229 Ridgeley Drive	Sent notice to AT&T & Comcast to investigate.		
8/28/24	Communication wire has been hanging since Hurricane Beryl, has not had success with AT&T or Comcast response.	1306 Glourie Dr	Received photos of wire from homeowner and forwarded to AT&T and Comcast reps for assessment.		
9/17/2024	Street light still out, hanging wires since storms. Pole #297574	1240 Archley	Reported again to CenterPoint.		
10/10/24	Sign in yard advertising interior design, against ordinance as there is no permit issued.	1307 Pine Chase Drive	Contacted the contractor to remove the sign, also sent sign specifications for when the permit is issued.		
10/10/24	Stacked cut logs in the right of way	1322 Pine Chase Drive	Contacted homeowner.	Received response that they were waiting for Harris County Precinct 3 to collect. Advised that we were told those collections ended in early August and to keep us informed of the removal of the logs.	
10/11/24	Multiple vehicles parked overnight on the street without permits.	Ridgeley Drive cul-de-sac	Sent message and photo from caller to SVVPD to monitor and ensure that the overnight street parking ordinance is being enforced.		
10/11/24	Someone drove through the barricade where an asphalt patch was curing and tracked debris onto the circular driveway.	Guinea @ Burkhart	Contacted the contractor who will take a look at the driveway.		