

# **SPRING VALLEY VILLAGE POLICE DEPARTMENT**

**MONTHLY NEWSLETTER:  
MARCH 2024**

**1025 CAMPBELL ROAD  
HOUSTON, TX 77055  
PHONE: 713-465-8323**



**COMMUNITY MATTERS.  
WE ARE A TEAM.**

# INTRODUCTION

## ***Hilshire Village Residents,***

*Here are some tips for our residents when calling 911. If you are calling from a landline phone your call is automatically routed to Spring Valley Village Police Dept. If you are calling from a cell phone, however, it may be routed to Houston Police Dept. based on the nearest cell tower. If this happens, simply ask to be transferred to Spring Valley Village Police Dept. Additionally, we suggest you save our non-emergency number (713-465-8323) as a contact in your phone to ensure you can always reach us.*

***Sincerely,  
Chief M. Schulze***



1025 CAMPBELL ROAD, HOUSTON, TX 77055

PHONE: 713-465-8323 / EMAIL: [DISPATCH@SPRINGVALLEYTX.COM](mailto:DISPATCH@SPRINGVALLEYTX.COM)

# MARCH 2024

DATE	DAY	SPECIAL DAYS FOR THIS MONTH
03-10-2024	SUNDAY	DAYLIGHT SAVINGS TIME BEGINS
03-11-2024	MONDAY	SBISD SPRING BREAK BEGINS
03-15-2024	FRIDAY	SBISD SPRING BREAK ENDS
03-17-2024	SUNDAY	ST. PATRICK'S DAY
03-19-2024	TUESDAY	FIRST DAY OF SPRING
03-31-2024	SUNDAY	EASTER



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# Public Service Announcement From Our Dispatchers:

## Help 9-1-1 Help You

- Every second counts in an emergency. Don't hesitate to contact 9-1-1 first during an emergency for police, fire, or medical assistance.
- Get to a safe location before calling. If you are calling to report a fire, exit the burning building before calling.
- Stay calm and answer all questions about your emergency.
- State what help you need: police, fire, or EMS/medical.
- State your address, describe your location as completely as possible using cross streets or landmarks.
- Stay on the line — do not hang up until the operator says it's OK.



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# SPRING VALLEY POLICE DEPARTMENT

## HILSHIRE VILLAGE

CALLS BY TYPE: 02-01-2024 THRU 02-29-2024

TYPE	DESCRIPTION	#OF
22	ALARM	4
23	AMBULANCE CALL	1
24	ANIMAL CALL	3
135	BUSINESS CHECK	816
54	DECEASED PERSON	1
60	FIRE CALL	1
68	HOUSE CHECK	57
70	INFORMATION	3
71	INVESTIGATION	2
81	OPEN DOOR	4
86	PUBLIC RELATIONS	21
97	SPECIAL ASSIGNMENT	2
103	SUSPICIOUS ACTIVITY	3
104	SUSPICIOUS PERSON	5
11	TRAFFIC STOP	18
111	VEHICLE BLOCKING ROADWAY	1
163	VIOLATION OF CITY ORDINANCE	1
	<b>TOTAL</b>	<b>943</b>



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# SCAM ALERT

Watch out! Scammers target everyone.



## Recognize scammers. They may:

- **PRETEND** to be from an agency or organization you know.
- Say there's a **PROBLEM** or promise a prize.
- **PRESSURE** you to act immediately.
- Tell you to **PAY** in a specific way.



Do not give scammers money or personal information – Ignore them!

## How to avoid a scam:

- **Remain calm.** Talk to someone you trust.
- **Hang up or ignore** the message. **DO NOT** click on links or attachments.
- **Protect your money.** Criminals will insist that you pay in a hard-to-trace manner, such as with a gift card, prepaid debit card, cryptocurrency, wire transfer, money transfer, or by mailing cash.
- **Protect your personal information.** Be skeptical of a contact you didn't initiate.
- **Spread the word.** Share your knowledge of Social Security-related scams. Post on social media using the hashtag #SlamtheScam to share your experience and warn others. Visit [ssa.gov/soam](https://ssa.gov/soam) for more information. Please also share with your friends and family.



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# IMPORTANT NUMBERS

## EMERGENCY

911 - FOR ALL EMERGENCY	713-465-8323
988 – NATIONAL SUICIDE & MENTAL HEALTH	

## NON - EMERGENCY

## SPRING VALLEY VILLAGE

SPRING VALLEY - CITY HALL	713-465-8308	VILLAGE FIRE DEPARTMENT	713-465-2323
SPRING VALLEY - PD	713-465-8323	VFD - NON-EMERGENCY	713-468-7941
SPRING VALLEY - PD FAX	713-465-3135		
SPRING VALLEY - COURT	713-465-0333		

## VILLAGE FIRE DEPARTMENT

## HILSHIRE VILLAGE

HILSHIRE VILLAGE – CITY HALL	713-973-1779		
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