

The background features a white field with large, abstract geometric shapes in a vibrant green and a solid black. A green vertical bar is on the left. A large green triangle points from the top right towards the center. A black triangle points from the bottom towards the center. A white diagonal line separates the green and black areas, and another white diagonal line is parallel to it on the right side.

TextMyGov

Hilshire Village, TX

WHY TEXTMYGOV

The most efficient way to communicate with your citizen is via text. No app, no email, no sign up required.

Our two-way smart response allows citizens to ask questions and report issues all from their cell phone.

Customize your notifications/alerts based on groups,, or physical location. departments

Our experienced setup and marketing team will customize the backend of your dashboard and provide you with marketing materials to promote the engagement of TextMyGov.



Receive Alerts

Request Information

Report Issues

WHY TEXTMYGOV

Website Widget

We provide marketing materials for the promotion of TextMyGov. The website encourages organic growth and has an easy-to-use opt in. Just type your number to opt in.

Database Welcome Message

We supply you with a database of numbers to reach more of your community from the beginning.

Here is a welcome message example from our customer in Lincoln County, NE.

Citizens just have to text "STOP" to remove themselves.

Notification-Opt-In



Encourage citizens to sign up for text alerts and have the "Opt-In" button initiate the process of texting in an alert keyword to the 91896 number.

After the text is sent, users will still need to reply "Yes" to confirm opt-in.

Welcome to Lincoln County, Nebraska's Text Alert System! You will receive only important announcements and information directly from Lincoln County, NE. For more information, please visit: <https://lincolncountyne.gov/textmygov-pr/> You may opt-out at any time by texting STOP.

TEXTMYGOV FOR Hilshire Village, TX

Every agency uses TextMyGov differently.

Here are some KEY features that would best help Hilshire Village, TX.



Based on our conversations, here is how TextMyGov can help:

- **Notifications** for sending emergency notifications, preemptive alerts about trash delays or trash schedule changes, water outages, billing reminders, street/road issues, and more.
- **Database of local numbers** to notify more of your community and a project manager to help build the system and provide marketing materials for organic growth and engagement.
- **Automated responses** for city hall contact information, trash schedule information, water and sewer information, council meeting information and agenda, and more.
- **Automated reporting** for road issues, water meter re-read requests, trash/dog waste stations (full or out of bags), and more.

Reporting Email

Text in "Pothole" to: 435-265-4446

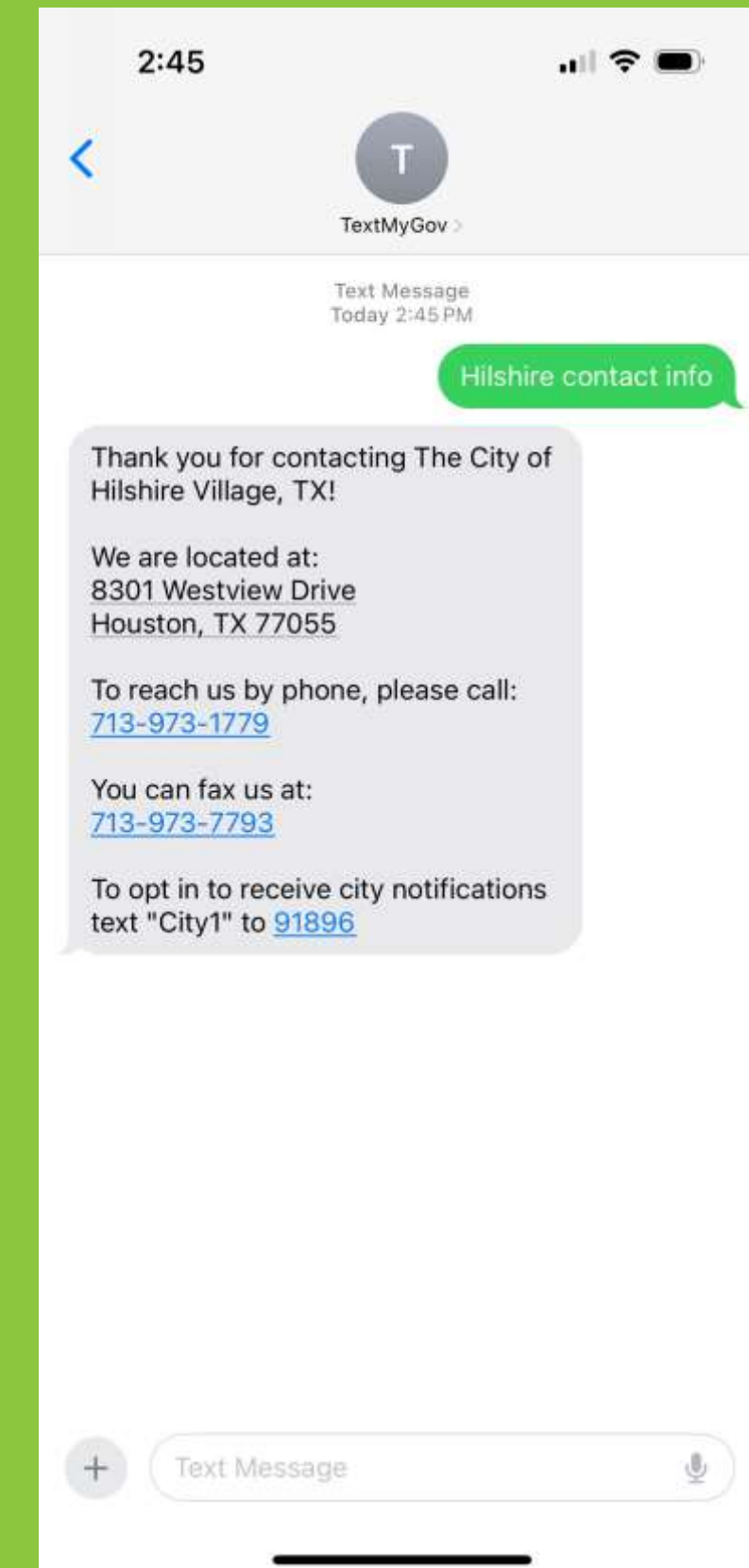
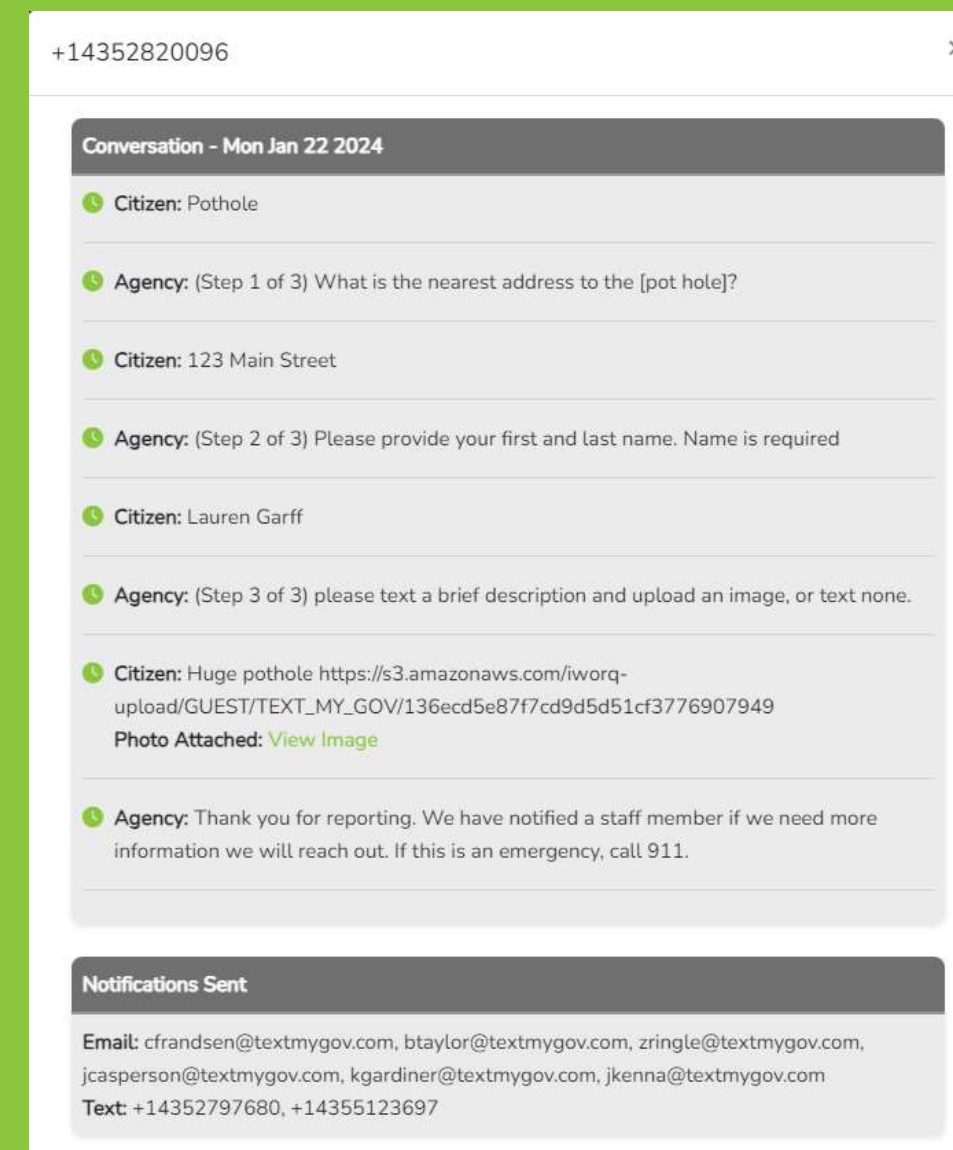
- This is the email format for a reported issue.
- These reports are sent directly to the right departments or department heads.
- The information required by the system is customizable.
- Photos of the issues can be added.

Automated Response

Text in "Hilshire Contact Info" to:

435-265-4446

- Automated responses are built out by your project manager.
- A citizen texts in for information and receives a single response in return with correct information or guiding them (via link or pdf) to the right place.

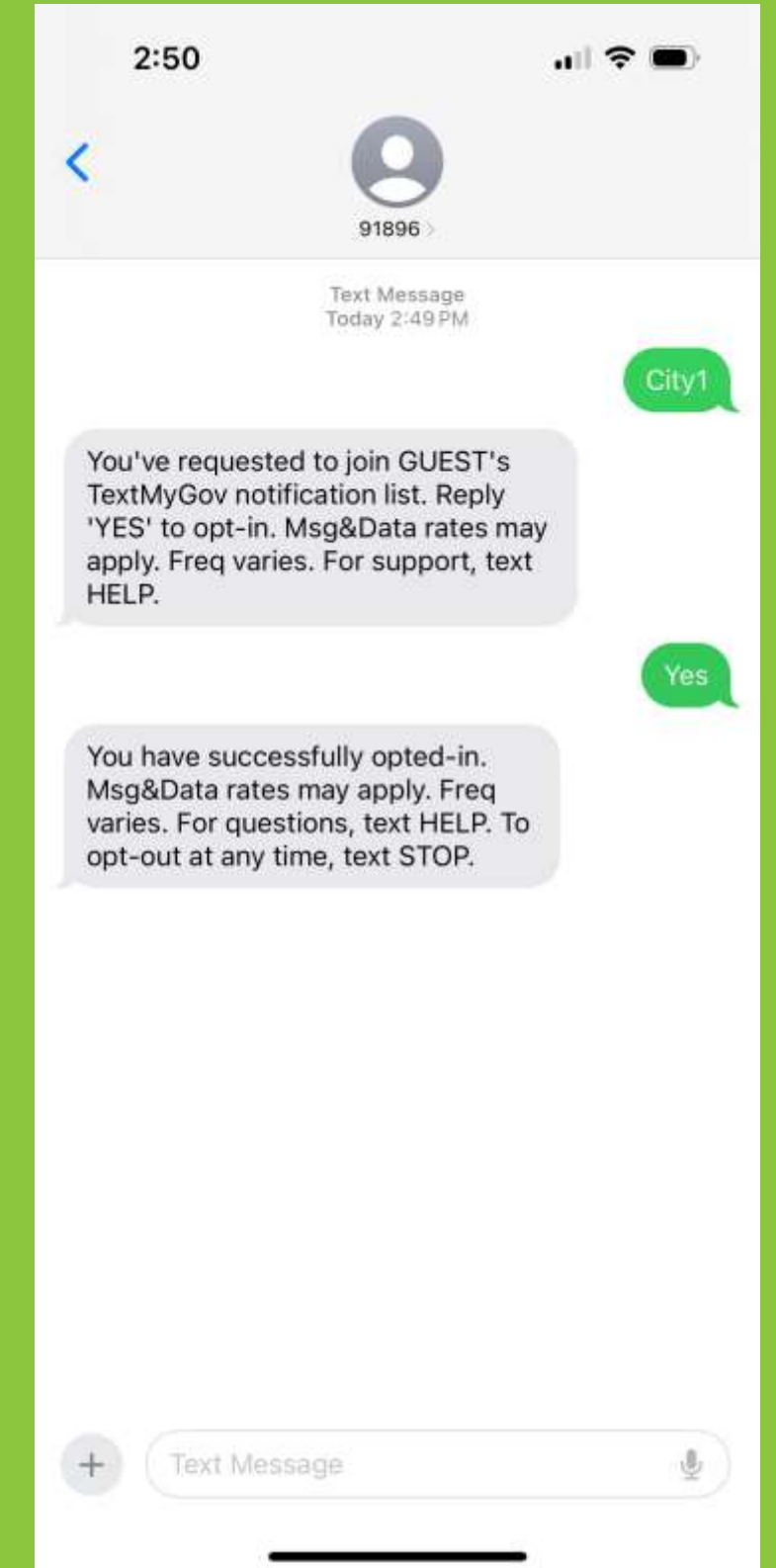


Notification Opt In

Text in "City1" to: 91896

Notification Opt In example from our customer in Jersey County, IL

These notification opt-in responses are customizable



TEXTMYGOV CUSTOMERS IN TEXAS

- Cresson, TX
- Frankston, TX
- Glen Rose, TX
- San Augustine, TX
- Wood Creek, TX
- Grand Prairie, TX

*can provide additional references

WHY TEXTMYGOV?



No Download Needed

- Citizens don't need to download an app, create a login or password, or subscribe to an email service. If they have a cell phone, they have access to alerts/notifications.



Dedicated Account Management

- Every account has a dedicated Account Manager who will help set up your entire account. We specifically work with local governments. Our Account Managers are experienced in providing suggestions and ideas on best practices so you can maximize the service.



Unlimited Training

- Your Account Manager will provide unlimited training for staff. We know that departments can turn over; we are here to help train new staff, new departments, or provide a refresher for staff already involved.