

SPRING VALLEY VILLAGE POLICE DEPARTMENT

**MONTHLY NEWSLETTER:
FEBRUARY 2024**

**1025 CAMPBELL ROAD
HOUSTON, TX 77055
PHONE: 713-465-8323**



**COMMUNITY MATTERS.
WE ARE A TEAM.**

INTRODUCTION

Hilshire Village Residents,

We hope the new year has gotten off to a good start for everyone. IRS scams usually increase with the beginning of tax season. We want to remind everyone to remain vigilant against IRS phishing attempts. Beware of anyone claiming to be with the IRS who contacts you by phone or email. Real IRS agents will initiate contact through regular mail or in-person. They will not threaten to revoke licenses or have people arrested. Never provide your personal information, Social Security number, bank account information, or credit card numbers to anyone who calls and ask for it unless you are certain of who you are dealing with. Remember that the IRS does not accept payment made via gift cards. Below are a few more things to keep in mind while you go about your day to day activities. As always we are available whenever you have concerns.

KEEP IN MIND:

- Be sure to lock all doors and windows in your home, when you are not on the premises.
- Lock your vehicle when it is unoccupied.
- Be cautious while in and around our school zones

Sincerely,
Chief M. Schulze



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1025 CAMPBELL ROAD, HOUSTON, TX 77055

PHONE: 713-465-8323 / EMAIL: DISPATCH@SPRINGVALLEYTX.COM

FEBRUARY 2024

DATE	DAY	SPECIAL DAYS FOR THIS MONTH
02-14-2024	WEDNESDAY	VALENTINE'S DAY
02-19-2024	MONDAY	PRESIDENT'S DAY



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Public Service Announcement (PSA) From Our Officers:

Spring Valley Village PD offers a House Watch Program for residents while away on vacation or holidays. Either call Dispatch or email the form found in this newsletter and on the Police Department website.

Lt. C. Menchaca

Please pay attention to school buses loading and unloading children during the morning and afternoon. When the school bus is stopped and the red lights are flashing, motorists **must** stop. Also pay attention to school zones and crosswalks. Let's all do our part for the safety of our children.

Officer N. Hale

When you call in an emergency be sure to stay on the line, and be as calm as possible. Answer all questions. Give the dispatcher your address or describe your location, giving landmarks when possible.

TCS D. Gonzalez



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TIPS TO PREP BEFORE LEAVING

- Close windows, blinds, curtains, shutters, lock all doors and garage.
- Set timers on interior lights. This goes a long way in deterring burglars, who often look for crimes of opportunity.
- Set your thermostat accordingly, for unnecessary energy cost, but can also help avoid unforeseen problems with you HVAC equipment.
- Take out the trash.
- Run garbage disposal until clear.
- Secure all valuables.
- Lock all vehicles that are at home.
- Turn on home security system.
- Arrange for pets left at home.



HOUSE WATCH FORM

Please fill out the form below and **EMAIL to Dispatch@springvalleytx.com**

Drop Off at Spring Valley Village Police Department @ 1025 Campbell Rd., Houston, Tx 77055

OR Call Us @ 713-465-8323 with all the necessary information.

If you have any changes while your home is on House Watch , please contact us with any updates.

FIRST & LAST NAME			
ADDRESS			
PHONE # WHILE GONE			
DATE LEAVING		DATE RETURNING	
<i>TIME IF POSSIBLE</i>		<i>TIME IF POSSIBLE</i>	
LIGHTS (INSIDE)	LIGHTS ON <input type="checkbox"/>	TIMERS <input type="checkbox"/>	NO LIGHTS <input type="checkbox"/>
LIGHTS (OUTSIDE)	LIGHTS ON <input type="checkbox"/>	TIMERS <input type="checkbox"/>	NO LIGHTS <input type="checkbox"/>
HOME ALARM SYSTEM	YES <input type="checkbox"/>	NO <input type="checkbox"/>	
IF YES: ALARM COMPANY NAME			
CARS LEFT IN DRIVEWAY	YES <input type="checkbox"/>	NO <input type="checkbox"/>	
<i>COLOR / MAKE / MODEL</i>			
ANYONE COMING BY :			
<i>MAID/YARD CREW / PET SITTER ETC.</i>			
LOCAL KEY HOLDER NAME		LOCAL KEY HOLDER PHONE #	
<i>IN CASE OF EMERGENCY</i>			
ANY ADDITIONAL NOTES			
ZONE	1 2 3 4 5 6 (FOR DISPATCH ONLY)		

IDENTITY THEFT

What are the 3 types of identity theft?

- Financial Identity Theft
- Medical Identity Theft
- Online Identity Theft

Identity theft, also known as identity fraud, is a crime in which an imposter obtains key pieces of personally identifiable information (PII), such as Social Security or driver's license numbers, to impersonate someone else.



Prevent identity theft

- Check your credit report regularly.
- Shred unsolicited credit card applications.
- Monitor your account statements for unauthorized transactions.
- Follow up with creditors if your bills are missing.
- Keep your Social Security card and number in a safe location.
- Do not respond to spam email.

The infographic features a list of six tips on the left and an illustration on the right showing three stylized figures in business attire (two men and one woman) walking together and carrying a large, thick blue arrow that points upwards and to the right.



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HILSHIRE VILLAGE

CALLS BY TYPE: 01/01/2024 THRU 01/31/2024

TYPE	DESCRIPTION	# OF
6	ACCIDENT	2
22	ALARM	4
23	AMBULANCE CALL	3
24	ANIMAL CALL	1
135	BUSINESS CHECK	744
60	FIRE CALL	1
68	HOUSE CHECK	57
70	INFORMATION	8
71	INVESTIGATION	1
81	OPEN DOOR	3
86	PUBLIC RELATIONS	41
99	STALLED VEHICLE	1
103	SUSPICIOUS ACTIVITY	3
11	TRAFFIC STOP	7
163	VIOLATION OF CITY ORDINANCE	2
116	WATER LEAK	1
117	WELFARE CONCERN	2
	TOTAL	881



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IMPORTANT NUMBERS AT A GLANCE

EMERGENCY

911 - FOR ALL EMERGENCY	713-465-8323
988 – NATIONAL SUICIDE & MENTAL HEALTH	

NON - EMERGENCY

SPRING VALLEY VILLAGE

SPRING VALLEY - CITY HALL	713-465-8308	VILLAGE FIRE DEPARTMENT	713-465-2323
SPRING VALLEY - PD	713-465-8323	VFD - NON-EMERGENCY	713-468-7941
SPRING VALLEY - PD FAX	713-465-3135		
SPRING VALLEY - COURT	713-465-0333		

VILLAGE FIRE DEPARTMENT

HILSHIRE VILLAGE

HILSHIRE VILLAGE – CITY HALL	713-973-1779
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