

SPRING VALLEY VILLAGE POLICE DEPARTMENT

**MONTHLY NEWSLETTER:
JANUARY 2026**

**1025 CAMPBELL ROAD
HOUSTON, TX 77055
PHONE: 713-465-8323**



**COMMUNITY MATTERS.
WE ARE A TEAM.**

INTRODUCTION

Hilshire Village Residents,

We hope you had a Merry Christmas and a wonderful beginning to 2026! Be sure to check our information regarding tax scams and other helpful safety tips.

RESOLUTIONS FOR THE NEW YEAR:

- Be sure to lock all doors and windows in your home, when you are not on the premises.
- Lock your vehicle when it is unoccupied and remove all valuables.
- Make sure packages are retrieved promptly or hidden from view of the street.

*Sincerely,
Chief M. Schulze*



1025 CAMPBELL ROAD, HOUSTON, TX 77055
PHONE: 713-465-8323 / EMAIL: DISPATCH@SPRINGVALLEYTX.COM

JANUARY 2026

DATE	DAY	SPECIAL DAYS FOR THIS MONTH
JANUARY 01, 2026	THURSDAY	NEW YEAR'S DAY
JANUARY 09, 2026	FRIDAY	LAW ENFORCEMENT APPRECIATION DAY
JANUARY 19, 2026	MONDAY	MARTIN LUTHER KING JR DAY



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City Hall will be closed on Thursday, January 01, 2026 in observance of the New Year holiday. You can always reach your Police Department Dispatch at 713-465-8323 if needed.

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Public Service Announcement (PSA) From Our Dispatchers:

When should you call 9-1-1?

EXAMPLES OF WHEN TO CALL 9-1-1	DO NOT CALL 9-1-1
Medical Emergencies	For information
Heart attack or stroke	When the power is out
House fire	To report a broken fire hydrant
Domestic violence	When your water pipes burst
Burglary or theft in progress	To get a ride for doctor's appointment
Car accident with life threatening injuries	For paying tickets
Suspicious activities	For your pet
Anything else that seems like an emergency!	To report potholes in the road
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IRS Imposter

How the scam typically works

You get a call –



You owe tax money

- ? Caller ID may show it's the IRS calling
- 🛡️ Caller may give a badge number and even know some of your personal information.

You are told:

\$
 "you owe money."

📞
 "you better pay now, or you'll be arrested."

💳
 "put money on a prepaid debit card or wire it to us."

If you pay...

The money is gone.

!

SCAM

Look for these red flags:

- 🚩 IRS will not call and ask for payment
- 🚩 IRS will not ask for a specific type of payment
- 🚩 IRS will not threaten with jail time

If you get the call...

- 🚫 **Don't give the caller information**
such as your financial or other personal information.
- 📝 **Write down details**
such as the number and name of the caller.
- 📞 **Hang up**
- 🗣️ **Warn friends and family**
Tell people you know that these calls are scams.

- 📞 **Contact the IRS directly**
If you're worried the call is real, contact the IRS directly at **800-829-1040** or go to **irs.gov**
- 📱 **Report the call**
File a complaint with:
 - The Treasury Inspector General for Tax Administration (TIGTA) at **tigta.gov** or **800-368-4484**
 - The FTC at **ftc.gov/complaint** or **877-FTC-HELP**

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IDENTITY THEFT

What are the 3 types of identity theft?

- Financial Identity Theft
- Medical Identity Theft
- Online Identity Theft

Identity theft, also known as identity fraud, is a crime in which an imposter obtains key pieces of personally identifiable information (PII), such as Social Security or driver's license numbers, to impersonate someone else.

Prevent identity theft

- Check your credit report regularly.
- Shred unsolicited credit card applications.
- Monitor your account statements for unauthorized transactions.
- Follow up with creditors if your bills are missing.
- Keep your Social Security card and number in a safe location.
- Do not respond to spam email.



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SPRING VALLEY POLICE DEPARTMENT

HILSHIRE VILLAGE

CALLS BY TYPE: 12/01/25 THRU 12/31/25

TYPE	DESCRIPTION	#OF
22	ALARM	5
23	AMBULANCE CALL	5
24	ANIMAL CALL	1
135	BUSINESS CHECK	843
60	FIRE CALL	1
68	HOUSE CHECK	187
70	INFORMATION	3
159	MOTORIST ASSIST	1
81	OPEN DOOR	1
162	PARKING VIOLATION	13
86	PUBLIC RELATIONS	29
103	SUSPICIOUS ACTIVITY	3
104	SUSPICIOUS PERSON	1
105	SUSPICIOUS VEHICLE	4
11	TRAFFIC STOP	10
	TOTAL	1107



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IMPORTANT NUMBERS AT A GLANCE

<u>EMERGENCY</u>		<u>NON - EMERGENCY</u>	
911 - FOR ALL EMERGENCY		713-465-8323	
988 – NATIONAL SUICIDE & MENTAL HEALTH			
<u>SPRING VALLEY VILLAGE</u>		<u>VILLAGE FIRE DEPARTMENT</u>	
SPRING VALLEY - CITY HALL	713-465-8308	VILLAGE FIRE DEPARTMENT	713-465-2323
SPRING VALLEY - PD	713-465-8323	VFD - NON-EMERGENCY	713-468-7941
SPRING VALLEY - PD FAX	713-465-3135		
SPRING VALLEY - COURT	713-465-0333		
<u>HILSHIRE VILLAGE</u>			
HILSHIRE VILLAGE – CITY HALL	713-973-1779		



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