

Date Notified	Person Taking Call	Resident Reporting Problem	Complaint/Issue	Address of Concern	Action	Results	Date Resolved
6/28/21	Cassie Stephens	Cassie Stephens	Tire in the water vault area	Pine Chase Grove	The tire was filled with concrete/asphalt and looks to have been a base for a pole for tetherball. Heavier equipment is needed to remove. Will try to find someone to pick up and dispose of.		
9/13/21	Cassie Stephens	Bill Bristow	Damage on the drainage pipes going underground	1209 Pine Chase Dr	HDR investigating	1/6/22 The site has been inspected and has not warranted immediate action. Engineer Vasquez will continue to monitor the area.	1/6/2022
9/13/21	Cassie Stephens	Bill Bristow	Tree trimming needed in the utility easement.	1209 Pine Chase Dr	HDR investigating	1/6/22 The site has been inspected and has not warranted immediate action. Engineer Vasquez will continue to monitor the area.	1/6/2022
9/30/21	Susan Blevins	Council Member	City entrance markers need to be power washed.	HV entrances	Susan asked Katherine Bodron if the beautification committee handles this.	Workers arrived and power washed entry columns and the sign at City Hall arranged by the beautification committee.	1/10/2022

11/4/21	Cassie Stephens	Cassie Stephens	Construction materials visible on a lot that is no longer pending development. Also asked the current property owners to remove the large pots	1210 Ridgeley	Property owner responded that they will have the items removed.	12/3 The pots were removed but the stacked wood remains.	
11/18/21	Cassie Stephens	Russell Herron	Dead trees	1231 Wirt Rd	Cassie sent an email to the church office.	The church responded that they will have the trees inspected. 1/11/22 Cassie sent follow up email to the church board.	
11/18/21	Cassie Stephens	Robert Byrne	Gravel has fallen from her front yard into the street. In danger of entering the nearby street drain	15 Pine Creek Ln	Cassie called the property owner. She said she did see the spillover and will clean it up.	Cleaned up.	12/31/2021
12/14/21	Susan Blevins	Bill Bristow	The creosote on the utility pole is piling up at the bottom of the pole.	1233 Pine Chase Dr	Susan contacted CenterPoint who left a message for the homeowner. They said there isn't really anything they can do, and the creosote will dissipate naturally.	1/10/22 Mr. Bristow called to inform that there are several workers cleaning up the creosote.	1/10/2022
12/15/21	Susan Blevins	Hulse Wagner	Solicitors working in the city	1307 Pine Chase	SVPD was called to handle	solicitors left	12/15/2022
1/6/22	Susan Blevins	Paul Maddock	Culvert is clogged with leaves and debris.	1025 Glourie Cir	Susan sent an email to the homeowners with a picture of the concern.	Home owner been out of town he would handle	
1/10/22	Cassie Stephens	Yaas Mobsenin	Reminding contractors not to block her in.	13 Pine Creek In	Cassie sent an email to the supervisor.	Vehicles were moved out of the way.	1/10/2022
1/10/222	Susan Blevins	Alex Martinez	remind contractors working on Pine Creek to slow down	Pine Creek Lane	Cassie sent an email to the supervisor	Superisor said he would handle	1/10/2022
1/10/22	Office	Various Residents	complaint regarding tickets being issued for parking	various	No action availabe	told if they did not like the ordinance they would need to come to council	1/14/2022

1/12/22	Susan Blevins	Paul Maddock	Culvert is clogged with leaves and debris.	corner Ridgeley and Glourie			
1/12/22	Susan Blevins	Judy Buchanan	loud music playing from car wash	1 Hickory Shadows Dr	Susan asked SVPD to contact them or City of Houston PD	Car wash said they would handle	1/13/2022
1/13/22	Susan Blevins	Jay Fort	trash collectors still leaving cans in road	Glourie Circle	contact trash company	they will talk to drivers	1/14/2022
1/14/22	Susan Blevins	Wally Partridge	water line busted on Ridgeley at Wirt	Ridgeley/Wirt	Susan called contractor installing Fiber	line was repaired	1/14/2022