

City of Hilshire Village
Call Log

Date Notified	Message	Address of Concern	Action	Results	Date Resolved
7/23/24	Fallen crepe myrtle in front yard was pulled by unknown persons removing the root ball. Owner intended to re-erect the tree but now it is dead and he doesn't feel it is his responsibility to pay to cut it.	1218 Ridgeley	Asked Harris Co to cut up the tree and remove it.	Tree was removed.	7/26/2024
7/23/24	Vehicle has been parked on the street for several days, asked to have it checked out.	Ridgeley Drive cul-de-sac	Reported to dispatch.	Vehicle was moved.	7/26/2024
7/29/24	Reporting a reminder of the debris on Wirt between Hilshire Grove and School of the Woods	5 Hilshire Grove Lane	Already reported to Harris County for pickup	Debris was removed	8/1/2024
7/29/24	debris remaining, asking why they haven't been collected	7 Hickory Shadows	Sent new map and notes indicating there is debris remaining to Harris Co.	Debris was removed	8/1/2024
7/29/24	A trailer with dirt (now mud) has been in the driveway for a month	14 Hickory Shadows	Drove by, trailer was in the street and workers were present.	Followed up with inspection, trailer is gone.	8/2/2024
7/29/24	Needs debris removal for a tree that hasn't come down yet	Glourie	Advised to hurry and get it done this week while Harris Co. is still collecting.		
7/29/24	A new recycling bin was left in the driveway behind a car	Archley	Unknown why can was delivered, Inframark picked up and brought to City Hall		7/30/2024
7/31/24	Neighbor's lawn company mowed outside of permitted hours.	1301 Bridle Spur	Contacted the neighbor advising of the work hours for 3rd party lawn maintenance.		8/1/2024
7/31/24	Neighbor's lawns are not well maintained and affecting his ability to sell his house.	1302 & 1305 Bridle Spur	Reviewed ordinances with the caller, advised to work with the neighbors.	Issued reminder to the neighbors about the "enumerated conditions" ordinance for maintenance.	8/1/2024
8/1/24	Reporting a solicitor	Burkhart	Advised to call dispatch to report person		8/1/2024
8/1/24	Large tree is cracked at the base and immediate hazard to power lines, they called CenterPoint and got an estimated 10 pm arrival	Mallie Ct	Emailed details to account rep to see if we could escalate.	Tree was removed.	8/2/2024
8/1/24	asking about status of street light repair end of Burkhart is out	8210 Burkhart	Light was reported, possible wiring issues.		
8/2/24	Lawn debris is regularly being put out on Fridays for Monday collection.	1110 Glourie Dr	Contacted residents to adjust their schedule.	Citizens responded that they will change the schedule or have the bags left behind the fence.	8/2/2024
8/3/24	Lawn debris placed at the street too soon.	1106 Glourie Dr	Contacted resident to adjust their schedule.	Citizen responded, said it won't happen again.	8/3/2024

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8/8/24	Not satisfied with Bromley paving repairs, said there are 2 other spots on the road that should have been fixed during reapis, road is uncomfortable to drive on	Bromley drive between Ridgeley & Pine Chase	Told homeonwer that Bromley Road requires a larger scale repairs that are budgeted for in the future	No further action required	8/8/2024
8/13/24	Tree fell on sewer line during storm and shifted the pipe. Owner asked for Inframark to go out and inspect	1302 Pine Chase	Inframark technician scheduled to make assessment 8/14/24	Cleanout is in right-of-way and City's responsibility, requested quote for repairs from Inframark.	
8/13/24	Street light out and hanginig wires. Pole #297579	8209 Burkhart	Reported to Centerpoint 8/13/24		