

SPRING VALLEY VILLAGE POLICE DEPARTMENT

**MONTHLY NEWSLETTER:
JUNE 2024**

**1025 CAMPBELL ROAD
HOUSTON, TX 77055
PHONE: 713-465-8323**



**COMMUNITY MATTERS.
WE ARE A TEAM.**

INTRODUCTION

Hilshire Village Residents,

Summer is officially upon us. Hopefully, everyone is adjusting to school being out and getting ready for the summer weather. It appears we may have an active hurricane season. In this newsletter you will find some tips to help you prepare.

KEEP IN MIND:

- Hurricane season is here. Stock up on your supplies.
- Lock your vehicle when it is unoccupied.
- Be sure to lock all doors and windows in your home, when you are not on the premises.
- Please be cautious while driving through our neighborhoods, as the children will be enjoying more outdoor activities.

As always, we are here if you need us!

Sincerely,
Chief M. Schulze



1025 CAMPBELL ROAD, HOUSTON, TX 77055

PHONE: 713-465-8323 / EMAIL: DISPATCH@SPRINGVALLEYTX.COM

JUNE 2023

DATE	DAY	SPECIAL DAYS FOR THIS MONTH
06-01-2024	SATURDAY	START OF HURRICANE SEASON
06-16-2024	SUNDAY	FATHER'S DAY
06-19-2024	WEDNESDAY	JUNETEENTH
06-20-2024	THURSDAY	FIRST DAY OF SUMMER



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HURRICANE PREPAREDNESS:

The hurricane season runs from **June 1 to Nov. 30**.

Hurricanes are dangerous and can cause major damage from storm surges, wind damage, rip currents, and flooding. They can happen along any U.S. coast or in any territory in the Atlantic or Pacific oceans. Storm surge historically is the leading cause of hurricane-related deaths in the United States.

Please use the following links from the City of Houston for the hurricane checklist and preparedness information.

<https://www.houstontx.gov/council/h/disasterprep/METRO-Hurricane-Preparedness.pdf>

<https://www.houstonoem.org/preparedness-are-you-ready/>

Please use the following link for hurricane tracking information.

<https://www.nhc.noaa.gov/>



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NO SIGNAL LIGHTS

*Lights should be treated as a
four way stop*

FLASHING RED

*Lights should be treated as a
stop sign*

FLASHING YELLOW

*Drivers should proceed with caution
only when traffic permits*



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Play it safe online

Protect your personal information while you're online.

Being online lets you follow the news, connect with friends and family, shop, manage finances, and more.



Consider these tips:

- Lock your devices just like you lock your front door. Use a passcode or fingerprint to lock your phone or tablet. If you have a computer, use a strong password that's at least 12 characters long.
- Know the red flags of scams. If someone contacts you and asks you to pay by wire transfer or gift card, be wary. It's probably a scam.
- Share with care. Limit how much personal information you share online. Set your social media profiles to private. If someone asks to connect with you on social media, only accept their request if you know them.

Report scams to [ftc.gov/complaint](https://www.ftc.gov/complaint) or 1-877-FTC-HELP.

Visit staysafeonline.org for more tips.



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SPRING VALLEY POLICE DEPARTMENT HILSHIRE VILLAGE

CALLS BY TYPE: 05-01-2024 THRU 05-31-2024

TYPE	DESCRIPTION	#OF
22	ALARM	9
23	AMBULANCE CALL	1
24	ANIMAL CALL	1
43	ASSIST OUTSIDE AGENCY	1
135	BUSINESS CHECK	912
53	DEBRIS IN ROADWAY	3
60	FIRE CALL	12
68	HOUSE CHECK	69
70	INFORMATION	11
71	INVESTIGATION	1
159	MOTORIST ASSIST	1
81	OPEN DOOR	1
86	PUBLIC RELATIONS	46
96	SOLICITOR	1
99	STALLED VEHICLE	1
103	SUSPICIOUS ACTIVITY	2
104	SUSPICIOUS PERSON	4
105	SUSPICIOUS VEHICLE	5
108	TRAFFIC CONTROL	3
11	TRAFFIC STOP	14
112	VEHICLE CHECK	2
117	WELFARE CONCERN	2
	TOTAL	1102



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Summer WATER SAFETY

Help to spread the summer water safety message!

Drowning accidents are especially high in the summer months and over the last few years there have been too many tragedies that could have been prevented.

Every year people drown both at home and on holiday because they don't take simple

precautions, so understanding how to enjoy the water safely is vital.

Please help to avoid another tragic summer this year by spreading the following water safety advice:



LOOK OUT FOR LIFEGUARDS

If you're looking for a place to cool off, always find a lifeguarded swimming site



IT'S COLDER THAN IT LOOKS

Water at open and inland sites is often much colder than it looks, cold water can affect your ability to swim and self-rescue



DON'T GO TOO FAR

Always swim parallel to the shore, that way you're never too far away from it



IT'S STRONGER THAN IT LOOKS

Currents in the water can be very strong. If you find yourself caught in a current – don't swim against it. Stay calm, float on your back, call for help and swim out of the side of the current when it is safe



BRING A FRIEND

Always bring a friend when you go swimming so if anything goes wrong, you've got someone there to help



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PHONE: 713-465-8323 / EMAIL:
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Creation Date: 05/27/2024 05:28:11 AM

Grouping: Site

Date Range: 05/19/2024 12:00:00 AM - 05/25/2024 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Answered				Abandoned					% Service Level	
		Call Count	Avg. Duration	Max Duration	After Threshold Call Count	Call Count	Not Serviced	Serviced	Unserviceable	Released		After Threshold Call Count
Total	35	34	00:00:04	00:00:09	0	1	0	1	0	0	0	100.0 %




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HAS YOUR PHONE EVER DIALED 911 WITHOUT YOUR KNOWLEDGE?


Did you know there is a feature on your phone to shut that off?!

LET US WALK YOU THROUGH HOW TO SHUT OFF THE AUTOMATIC EMERGENCY CALL FEATURE FOR IPHONE AND ANDROID!



iPhone

- 1) Open the **Settings App**
- 2) Scroll down until you see **"Emergency SOS"**
- 3) If you want to disable your phone's ability to automatically call 911 when you press the power button 5 times, turn off **"call with side button"** by swiping the button to the left.
- 4) If you want to disable your phone's ability to automatically call 911 when you hold the Volume and Power buttons, turn off **"Auto Call"** by swiping the button to the left.



Android

- 1) Open **Settings**
- 2) Select **Safety & Emergency** on a device running Android 12 or newer, and **Advanced Settings** on Android 11 or older.
- 3) Tap **Emergency SOS**
- 4) Toggle Off **Use Emergency SOS**

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IMPORTANT NUMBERS AT A GLANCE

EMERGENCY

911 - FOR ALL EMERGENCY	713-465-8323
988 – NATIONAL SUICIDE & MENTAL HEALTH	

NON - EMERGENCY

SPRING VALLEY VILLAGE

SPRING VALLEY - CITY HALL	713-465-8308	VILLAGE FIRE DEPARTMENT	713-465-2323
SPRING VALLEY - PD	713-465-8323	VFD - NON-EMERGENCY	713-468-7941
SPRING VALLEY - PD FAX	713-465-3135		
SPRING VALLEY - COURT	713-465-0333		

VILLAGE FIRE DEPARTMENT

HILSHIRE VILLAGE

HILSHIRE VILLAGE – CITY HALL	713-973-1779		
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