

City of Hilshire Village  
Call Log

Date Notified	Message	Address of Concern	Action	Results	Date Resolved
2/24/26	Concerned about dogs off leash in front yards, they run along the property scaring pedestrians.	Hilshire Village	Advised that loose dogs should be reported to Spring Valley PD for enforcement.	Researched ordinance, spoke with SVVPD, ordinance language may need adjusting, bringing to Council for discussion.	
4/20/26	Trash missed	7922 Hilshire Green	Contacted GFL	Can was missed by garbage team, reported to GFL who returned and collected next day.	4/21/2026
4/21/26	Construction began before 7 AM	Bridle Spur	Advised to call PD next time so it can be documented. Informed PD, asked what the hours for construction and procedure for working outside of hours in SVV. Also contacted contractor with warning.	Contractor acknowledged and said it won't happen again.	4/22/2026
4/23/26	Trash missed	3 Hilshire Grove	Contacted GFL	Can was missed by garbage team, reported to GFL who returned and collected next day.	4/24/2026
4/24/26	Suspected trashmen disposing of recycled aluminum can collection for recycling project.	Creekstone	Unable to verify who removed the items. Advised that the team should not have been collecting items behind the gate.	no further action	4/27/2026
4/27/26	Dirt in the street from construction site.	1035 & 1105 Ridgeley	Contacted contractor to clean dirt and sent warning notice that this is a jobsite maintenance violation	Monitoring site maintenance.	4/30/2026
4/30/26	Asked if the sidewalk will have sod installed.	Wirt Rd	Advised that Harris County will be installing sod once the sidewalk construction is complete.	no further action	4/30/2026
4/30/26	Dog waste is being deposited into her empty garbage cans by pedestrians.	1206 Pine Chase	Advised to keep cans up by the garage door to eliminate opportunistic deposits.	no further action	5/1/2026
4/30/26	Trash intially missed, when crew returned they consolidated the garage across the street and left cat litter all over their driveway	1314 Pine Chase	Contacted GFL	GFL acknowledged the error and is speaking with the truck team.	5/1/2026
4/30/26	Trash missed	8214 Mallie Ct	Contacted GFL	Can was missed by garbage team, reported to GFL who returned and next collection day.	5/1/2026
4/30/26	Bike lane off Wirt being refreshed and there isn't enough space and drawn mishshaped	Wirt Rd South Bound	The bike lane is in the City of Houston's roadway and is being refreshed.	no further action	5/1/2026
5/5/26	Trash missed	8010 Anadell Drive	Contacted GFL	Can was missed by garbage team, reported to GFL who returned and next collection day.	5/6/2026
5/5/26	Trash missed	9 Hickory Shadows	Contacted GFL	Can was missed by garbage team, reported to GFL who returned and next collection day.	5/6/2026
5/11/26	Raccons in the neighborhood, neighbor was bit and wanted to know what can be done	Hilshire Grove	Advised the resident that they can trap on private property, we do not have a contract for wildlife services.	no further action	5/13/2026