12/1/21	Checked with HDR for drawings regarding the sewer line
	As built drawings showed the sewer was installed for the property
8/9/22	Contractor informed the city that they were unable to locate sewer clean-out per the as-built drawings
	Contractor asked that the water meter be moved to the other side of the property than his drawings refer to.
8/10/22	The City requested that the location be marked, and a photo sent
8/16/22	The City requested a price for the installation of water line and sewer from Houston Plumbing (they have been used in the past and were usually the low bidder)
8/18/22	Received a quote for work
8/24/22	Sent Paul McHugh (builder) the full quote for both the water and sewer from Houston Plumbing
8/31/22	Received email from Paul McHugh asking if the water meter was installed, Lisa forwarded the email that was sent regarding the pricing asking for approval of the work
	Paul came back and stated that he did not know there was not sewer on the property
8/31/22	City check with Engineer regarding the sewer line. He suggested area to be excavated to look for sewer. He said he would also look at the sewer videos to see if he could locate.
9/1/22	City informed the builder that it was the city's policy to use their vendors and not the vendors of the builder and that the City could go to another source but that their pricing came in more and lead time was longer.
9/1/22	The builder repeated "so it is confirmed there is no sewer connection existing, what about water when will that be done?
9/1/22	the city office stated they would check with city engineer to confirm that the video did not show the sewer connection (Engineer said he was not able to locate video footage of sewer cleanout on property) he would like our plumber to hand dig on both side of the property searching from the street to the area that the clean out is usually located.

9/6/22	Email from builder "Any word from the engineer? I guess the confusion for our part is that originally, we were told to dig at this location for the sewer connection, but I guess now we're saying it doesn't exist? Is there anyway we can get the water meter installs first without doing the sewer
9/6/22	Another email from builder: "Good afternoon I came in this morning to discuss the issue I was told that you guys would circle back when you got in. I just need to make sure we're really pushing forward with a water meter. The owner Bryan who I CC on this sent over all the information on August 3 and then you guys asked about the location. I thought at that point we were already a go for the water. So at this point we need to know what is missing for us to do the water. This sewer issue just came up last week and is new and we need time to figure that out but the water we assume was already going to get installed any day now. Can you help us and expedite this process for us so that we can get the water installed ASAP. Please let us know anything that we need to do and then the expectations of installation"
9/6/22	Email from the City "just spoke with Brian. We are moving forward with the water line and meter tap upgrade. We have a separate process for pricing and scheduling, and we appreciate your patience. I've attached the map you provided with the approved location of the water meter, please confirm. The city engineer was unable to find video footage. We will have the plumber do additional exploratory work for the sewer line.
9/6/22	City Engineer sent google map picture which appeared to have lines under the street so the plumbing contractor was told to dig from right of way towards property to search the for sewer line just to make sure it was not there.
9/7/22	Homeowner paid for water meter line installation
9/12/22	City Plumber on job searching for sewer line so that he can make sure it is not there. Sewer line and water line needed to be a certain distance apart. Need to confirm the location of sewer before starting water line
9/12/22	Dug on both sides of property no sewer line was found. City Administrator made the decision to do work for sewer line while the street was cut. She did not want to cut the street twice. It was decided the builder could reimburse the city for that portion when ready to connect to the city's line.
9/19/22	Contractor emailed regarding his displeasure with the city installing the sewer line without his authority. Email that was sent to the builder in response.

"It was decided by our office that we would approve both the sanitary and water line connections for several reasons.

First, we would not approve of the street being cut or excavated twice when it did not need to be. This only weakens the pavement and causes undue disruptions to the nearby citizens.

Second, both water and sanitary sewer are required for the lot regardless and waiting on the sewer would mean even further delays for the owners.

Third, this price is non-negotiable. The city has the authority to establish the charges for utility work. We will not be reducing the cost for the damages you claim, but if you would like to send me clear photos of your assets or equipment that was damaged, I will submit it to the city attorney for an opinion on reimbursement. Any item that was in the right-of-way should have been removed by you before this work started.

Fourth, the city does not allow any plumber other than those pre-approved to work directly on the city's infrastructure. I am not aware of any city that allows this. The discussion in the initial communications regarding obtaining other quotes should not have been offered, and we have addressed that internally.