

POWER NOW LLC MAINTENANCE AGREEMENT
P.O. BOX 1535 CYPRESS, TX 77410-1535
Office: 832-448-0478

REMOTE MONITORING and MAINTENANCE AGREEMENT

Agreement Amt. \$850.00 annual initial setup charge for monitor install, 24/7 monitoring, and maintenance after first year \$695.00/year. This agreement includes: battery replacement every 2 years at no additional cost, 24 hour monitoring, priority tech support, 24 hour emergency service and annual maintenance. The purpose of this Agreement is to obtain the best possible operation of the equipment and lessen the necessity of breakdown and emergency service. Upon acceptance of this Agreement, Power now LLC will render the professional services and furnish the products outlined below. The services will be rendered during normal business hours between 8:00 and 5:00 Monday through Friday, excluding holidays. The number of regularly scheduled maintenance trips in a calendar year will be (1) One.

I. SERVICES TO BE PERFORMED:

1. Visually inspect the site and equipment.
2. Inspect spark plugs, change if necessary.
3. Inspect cooling system for leaks, verify antifreeze is full (Liquid Cooled).
4. Inspect and adjust engine fan belts as necessary (Liquid Cooled).
5. Inspect, clean and/or replace air cleaner element
6. Inspect engine exhaust system for leaks or corrosion.
7. Check oil level, start unit, warm up, and check oil pressure.
8. Inspect starting system including batteries, cables, battery charger, and alternator.
9. Inspect engine and generator control functions and time delays as applicable.
10. Inspect all instruments for proper operation.
11. Inspect automatic switch(s) for proper operation, which includes: time delays and exercisers where possible.
12. Test run generator at customers request.
13. Change all lube oil, and applicable filter elements annually.
14. Battery replacement every 24 months (must be in program for 2 consecutive years or more.)
15. Provide inspection checklist to customer.

(1)All repair labor, parts and materials included at no additional charge while the generator is under factory warranty, after which time parts and labor will be billed at our normal rate, manufacture parts at list price and \$95.00 service call for first hour, \$95.00 each additional hour (\$147.00 per hour after normal business hours) and \$0.95 per mile over 50 miles round trip. (2)Customers will provide access to the equipment under this Agreement without unnecessary delay. Any waiting time for access to the equipment beyond the scheduled appointment start time will be invoiced at our normal rate. (3)This agreement auto renews at the end of the agreement (1 year after acceptance of this agreement) You can opt out of auto renewal 30 days prior to agreement renewal date by sending an email to om@powernowllc.com. (4) Emergency service is limited to customers experiencing an utility outage and generator outage. All other calls will be performed during normal business hours- Monday- Friday 8:00am- 5:00pm excluding Holidays. (5) Power Now LLC shall have no liability for equipment that is misused. (6) During natural disasters or other events out of Power Now LLC's control. We may have limited ability to access the customers property to service the customers generator. In this case, we will make our technicians available for phone tech support for our customers.

ACCEPTED:

DATED: _____

Printed name