

City of Hilshire Village
Call Log

Date Notified	Complaint/Issue	Address of Concern	Action	Results	Date Resolved
3/5/24	Pet waste is often left in the grassy area behind the commercial buildings. She and her pets have stepped in it while walking.	Pine Creek Lane grass area	Exploring grants through the Watershed Protection Plan Program, TCEQ, other entities for pet waste stations, exploring cost of maintenance.	researching funding	6/18/2024
6/11/24	Streelight out, wire hanging	8206 Mallie Ct	Identified pole # 297573 and reported to CenterPoint	CNP Tracking number 1406370021	6/19/2024
6/11/24	Debris pile still hasn't been picked up, it's been several days. Low hanging cable above the pile might be the issue.	Mallie Ct	At&T & Comcast confirmed downed lines are electric. Contacted Centerpoint to take immediate action. Debris piles to be collected by Harris County	Pile was picked up, CenterPoint handled the hanging wire.	6/18/2024
6/13/24	Storm debris still not collected at Ridgeley Place	1101 Ridgeley	Called and spoke with Harris Co rep, she confirmed that the debris will be collected	No further action taken.	6/14/2024
7/2/24	Street light out and pole is leaning - damaged during Derecho	1242 Ridgeley	Reported both issues to CenterPoint. Pole correction tracking # 9723634, light repair tracking number 1406390847		
7/10/24	Lawn company started work @ 7 AM	1301 Bridle Spur	Property owner had already reached out to the realtor listing the house. Realtor responded they will have it addressed and apologized.	Sent section of ordinance for reference.	7/10/2024