

SPRING VALLEY VILLAGE POLICE DEPARTMENT

**MONTHLY NEWSLETTER:
SEPTEMBER 2025**

**1025 CAMPBELL ROAD
HOUSTON, TX 77055
PHONE: 713-465-8323**



**COMMUNITY MATTERS.
WE ARE A TEAM.**

INTRODUCTION

Hilshire Village Residents,

Fall will soon be here, which should bring us cooler weather. With school back in session, please continue to be mindful of school zones and school buses. Look for our information concerning National Night Out coming up in October.

KEEP IN MIND:

- Be sure to lock all doors and windows in your home, when you are not on the premises.
- Lock your vehicle when it is unoccupied.
- Take all valuables out of your vehicle.

As always we are here if you need us!

Sincerely,
Chief M. Schulze



1025 CAMPBELL ROAD, HOUSTON, TX 77055
PHONE: 713-465-8323 / EMAIL: DISPATCH@SPRINGVALLEYTX.COM

SEPTEMBER 2025

DATE	DAY	SPECIAL DAYS FOR THIS MONTH
09-01-2025	MONDAY	LABOR DAY
09-01-2025	MONDAY	CITY HALL CLOSED
09-22-2025	MONDAY	FIRST DAY OF FALL



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Safety Tips: Phone Scams

What You Need to Know About Phone Scams

Have you ever received a call from someone who purported to be a law enforcement or government agent who said you were about to be arrested for outstanding traffic fines or back taxes unless you immediately wired money to pay the fines? Or have you received calls offering to rebuild your credit or relieve your debts; Such calls seek your money or information about your identity by making promises or threats and they are almost always bogus. As preposterous as these offers or threats sound, phone scammers bilk billions of dollars annually from unwitting Americans. These crooks typically research you through your social media accounts (another reason to protect your privacy on-line!) so their calls sound creditable. The following basic rules can protect you from identity theft:

- 1.If an offer sounds too good to be true, it may be a scam.
- 2.**Law enforcement and government agents do not conduct their business, solicit money, or make threats over the telephone.**
- 3.Scammers will pressure you to make an immediate decision and won't want to send documentation.
- 4.**There is never a good reason to mail cash or a gift card to unknown callers.**

Here are some things you can do to stop calls from scammers:

1. Hang up!
2. Get on the Do Not Call Registry. Go to www.donotcall.gov to sign up.
3. Consider a call-blocking app for your phone.
4. **Don't trust your caller ID.** Scammers can make any name and number show up on your caller ID. This strategy is called "spoofing."
5. Copy the number of the scammer and any other information you obtain and send it to the Federal Trade Commission: www.reportfraud.ftc.gov. You can also sign up for email updates at www.ftc.gov/scams.

Detective Clay Spriggs



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HOW TO EDUCATE YOUR CHILD ABOUT 9-1-1



- Teach your child how to contact 9-1-1 and what to say during an emergency.
- Practicing the skills used to contact 9-1-1 will ensure that your child recalls the steps in a stressful situation like an emergency.
- Ensure your child knows their home address and their parent's name to relay to the 9-1-1 call taker if needed.

Remind your child to **ONLY** contact 9-1-1
for life-threatening emergencies.



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National Night Out is scheduled for Tuesday, October 7, 2025. If you plan on hosting a neighborhood gathering in either Spring Valley Village or Hilshire Village, the police department would like to join you in building even stronger relationships between neighbors and law enforcement. To arrange for officers to stop by your event, please contact Officer Moore at rmoores@springvalleytx.com to coordinate it.



SPRING VALLEY POLICE DEPARTMENT

HILSHIRE VILLAGE

CALLS BY TYPE: 08-01-2025 THRU 08-31-2025

TYPE	DESCRIPTION	#OF
21	911 HANG UP	1
22	ALARM	16
23	AMBULANCE CALL	8
24	ANIMAL CALL	4
43	ASSIST OUTSIDE AGENCY	1
135	BUSINESS CHECK	954
60	FIRE CALL	1
68	HOUSE CHECK	262
70	INFORMATION	11
71	INVESTIGATION	1
81	OPEN DOOR	2
162	PARKING VIOLATION	12
86	PUBLIC RELATIONS	36
96	SOLICITOR	2
97	SPECIAL ASSIGNMENT	1
103	SUSPICIOUS ACTIVITY	1
105	SUSPICIOUS VEHICLE	3
11	TRAFFIC STOP	20
111	VEHICLE BLOCKING ROADWAY	2
112	VEHICLE CHECK	2
117	WELFARE CONCERN	4
	TOTAL	1344



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IMPORTANT NUMBERS AT A GLANCE

<u>EMERGENCY</u>		<u>NON - EMERGENCY</u>	
911 - FOR ALL EMERGENCY		713-465-8323	
988 – NATIONAL SUICIDE & MENTAL HEALTH			
<u>SPRING VALLEY VILLAGE</u>		<u>VILLAGE FIRE DEPARTMENT</u>	
SPRING VALLEY - CITY HALL	713-465-8308	VILLAGE FIRE DEPARTMENT	713-465-2323
SPRING VALLEY - PD	713-465-8323	VFD - NON-EMERGENCY	713-468-7941
SPRING VALLEY - PD FAX	713-465-3135		
SPRING VALLEY - COURT	713-465-0333		
<u>HILSHIRE VILLAGE</u>			
HILSHIRE VILLAGE – CITY HALL	713-973-1779		



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