

SPRING VALLEY VILLAGE POLICE DEPARTMENT

**MONTHLY NEWSLETTER:
FEBRUARY 2026**

**1025 CAMPBELL ROAD
HOUSTON, TX 77055
PHONE: 713-465-8323**



**COMMUNITY MATTERS.
WE ARE A TEAM.**

INTRODUCTION

Hilshire Village Residents,

We hope the new year is off to a good start. See the information for the **Home Safe** and **Safe check** programs we offer. Below are a few more things to keep in mind while you go about your daily activities. As always, we are available whenever you have concerns.

KEEP IN MIND:

- Be sure to lock all doors and windows in your home, when you are not on the premises.
- Lock your vehicle when it is unoccupied.
- Be cautious while in and around our school zones

*Sincerely,
Chief M. Schulze*



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FEBRUARY 2026

DATE	DAY	SPECIAL DAYS FOR THIS MONTH
02-14-2026	SATURDAY	VALENTINE'S DAY
02-16-2026	MONDAY	PRESIDENT'S DAY



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SAFE CHECK

In the event of an emergency, ensuring the safety and well-being of all our residents is our top priority. We invite you to fill out our Spring Valley Safe Check form. By registering, you can alert our police department and first responders about any unique requirements for you or your loved ones in case of a disaster. This includes information about the number of people and pets in your household, any special medical equipment that needs to be transported, and other critical details that will help us provide the best possible care and support during an evacuation.

HOME SAFE

the SVV Home Safe program is for anyone who may not be able to speak to emergency personnel for various physical/mental challenges (i.e., Autism, Alzheimer's, Down Syndrome, etc.) that live in the City of Spring Valley Village.

If the person is registered with the program and is found wandering or reported missing, officers can look for their information in a computer database. Using the person's physical description and photograph, officers can determine who they are, where they live and contact a caregiver.

Both registration forms can be found on City of Spring Valley Village website, www.springvalleytx.com under the Departments drop down menu and Police Department.



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SPRING VALLEY POLICE DEPARTMENT

The Spring Valley Village Police Department would like to remind the public of a recent change in Texas law that eliminated temporary paper license plates. As a result, vehicles are now issued permanent metal license plates at the time of purchase.

We encourage residents to take steps to help protect their license plates from theft or tampering.

Tips to Secure Your License Plates:

- Use tamper-resistant or anti-theft screws (these can be found on Amazon)
- Install a locking license plate frame (can be found on Amazon)
- Park in well-lit areas or inside a garage when possible
- Use security cameras or motion-activated lighting
- Periodically check plates to ensure they are secure

If your license plate is lost or stolen, please report it promptly to the Spring Valley Police Department at 713-465-8323.

Thank you for your continued cooperation in keeping our community safe.

Captain C. Menchaca



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SPRING VALLEY POLICE DEPARTMENT



SERVICE LEVEL SHOUT OUT

METRIC: 90% OF CALLS WERE ANSWERED WITHIN 15 SECONDS. THIS INCLUDES ABANDONED CALLS TO 9-1-1, TEXT MESSAGES, VOICE CALLS, AND TTY CALLS.

BELOW YOU WILL FIND A LIST OF ALL AGENCIES AVERAGE FOR THE ENTIRE YEAR OF 2025.

Baytown	95.32%
Bellaire	98.96%
CyFair VFD	98.98%
Deer Park PD	99.50%
EHCCOM	99.10%
ESD100	99.57%
ESD11	99.60%
Fort Bend County SO	93.10%
Friendswood PD	99.80%
Galena Park	96.39%
Harris County Comm	98.79%
Harris County SO	99.32%
Hedwig Village	97.24%
Houston Emergency Center	81.17%
Humble	98.82%
Jacinto City PD	96.94%
Jersey Village PD	98.90%
Katy PD	99.35%
La Porte PD	99.06%
League City PD	99.58%
Memorial Village PD	99.17%
Missouri City PD	99.29%
Pasadena PD	97.72%
Pearland PD	99.88%
Richmond PD	97.52%
Rosenberg PD	99.68%
Seabrook	99.03%
South Houston PD	99.35%
South Side Place	95.33%
Spring Valley	95.33%
Stafford PD	99.28%
Sugarland PD	99.80%
TECC	98.57%
Tomball PD	99.50%
Village Fire	95.99%
Webster PD	99.43%
West University PD	98.34%



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SPRING VALLEY POLICE DEPARTMENT HILSHIRE VILLAGE

CALLS BY TYPE: 01/01/2026 THRU 01/31/2026

TYPE	DESCRIPTION	#OF
22	ALARM	5
23	AMBULANCE CALL	4
135	BUSINESS CHECK	933
60	FIRE CALL	2
68	HOUSE CHECK	193
70	INFORMATION	5
71	INVESTIGATION	1
159	MOTORIST ASSIST	1
162	PARKING VIOLATION	9
86	PUBLIC RELATIONS	39
103	SUSPICIOUS ACTIVITY	4
104	SUSPICIOUS PERSON	3
105	SUSPICIOUS VEHICLE	3
11	TRAFFIC STOP	22
163	VIOLATION OF CITY ORDINANCE	1
117	WELFARE CONCERN	2
	TOTAL	1227



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IMPORTANT NUMBERS AT A GLANCE

EMERGENCY

911 - FOR ALL EMERGENCY	713-465-8323
988 – NATIONAL SUICIDE & MENTAL HEALTH	

NON - EMERGENCY

SPRING VALLEY VILLAGE

SPRING VALLEY - CITY HALL	713-465-8308	VILLAGE FIRE DEPARTMENT	713-465-2323
SPRING VALLEY - PD	713-465-8323	VFD - NON-EMERGENCY	713-468-7941
SPRING VALLEY - PD FAX	713-465-3135		
SPRING VALLEY - COURT	713-465-0333		

VILLAGE FIRE DEPARTMENT

HILSHIRE VILLAGE

HILSHIRE VILLAGE – CITY HALL	713-973-1779		
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