| Action | Currently Scheduled For | Days | Proposed Changes | Days | \bigtriangleup |
|-------------------|---------------------------------------|------|---|------|------------------|
| Invoice is mailed | 5 th -8 th | 0 | Within the first 10 calendar days of the month | 0 | - |
| Payment Due | Last day of the month | 22 | 30 calendar days after mailed date | 30 | 8 |
| Delinquent Letter | 7 calendar days after the due date | 29 | 10 business days after the due date (14 calendar) | 44 | 15 |
| Red Tag | 5 days after the letter (7 calendar) | 36 | 10 business days after the letter (14 calendar) | 59 | 23 |
| Disconnect | 5 days after the red tag (7 calendar) | 43 | 5 business days after the red tag (7 calendar) | 57 | 14 |

| Current Billing Schedule | | | | | | | | | | | | | |
|--------------------------|-----------------------|-------|------------------|-------|-------------|-------|-------------|-------|-----------------------|-------|-----------------------|-------|--|
| Action | December o January | & | February & March | | April & May | | June & July | | August & September | | October & November | | |
| Invoice is mailed | 5-Feb 8-F | eb | 5-Apr | 8-Apr | 5-Jun | 8-Jun | 5-Aug | 8-Aug | 5-Oct | 8-Oct | 5-Dec | 8-Dec | |
| Payment Due | 28-Feb | | 30-Apr | | 30-Jun | | 31-Aug | | 31-Oct | | 31-Dec | | |
| Delinquent Letter | 7-Mar | 7-Mar | | 7-May | | 7-Jul | | 7-Sep | | 7-Nov | | 7-Jan | |
| Red Tag | 14-Mar | | 14-May | | 14-Jul | | 14-Sep | | 14-Nov | | 14-Jan | | |
| Disconnect | 21-Mar | | 21-May | | 21-Jul | | 21-Sep | | 21-Nov | | 21-Jan | | |

| Proposed Billing Schedule | | | | | | | | | | | | |
|---------------------------|-----------------------|--------|------------------|--------|-------------|--------|-------------|--------|-----------------------|--------|-----------------------|--------|
| Action | December & January | | February & March | | April & May | | June & July | | August & September | | October & November | |
| Invoice is mailed | 1-Feb | 10-Feb | 1-Apr | 10-Apr | 1-Jun | 10-Jun | 1-Aug | 10-Aug | 1-Oct | 10-Oct | 1-Dec | 10-Dec |
| Payment Due | 3-Mar | 12-Mar | 1-May | 10-May | 1-Jul | 10-Jul | 31-Aug | 9-Sep | 31-Oct | 9-Nov | 31-Dec | 9-Jan |
| Delinquent Letter | 17-Mar | 26-Mar | 15-May | 24-May | 15-Jul | 24-Jul | 14-Sep | 23-Sep | 14-Nov | 23-Nov | 14-Jan | 23-Jan |
| Red Tag | 31-Mar | 9-Apr | 29-May | 7-Jun | 29-Jul | 7-Aug | 28-Sep | 7-Oct | 28-Nov | 7-Dec | 28-Jan | 6-Feb |
| Disconnect | 7-Apr | 16-Apr | 5-Jun | 14-Jun | 5-Aug | 14-Aug | 5-Oct | 14-Oct | 5-Dec | 14-Dec | 4-Feb | 13-Feb |