

City of Hilshire Village  
Call Log

Date Notified	Message	Address of Concern	Action	Results	Date Resolved
2/24/26	Concerned about dogs off leash in front yards, they run along the property scaring pedestrians.	Hilshire Village	Advised that loose dogs should be reported to Spring Valley PD for enforcement.	Researched ordinance and spoke with SVVPD officer, found that language may need adjusting to address electric or invisible fences as a means of enclosure.	
3/10/26	Furniture being moved into unfinished home	1311 Pine Chase	Contacted contractor to verify that the house was not occupied and that the furniture has to be removed until a CO is issued	Contractor said that the furniture was for staging and marketing purposes but would remove the belonging by eod 3.13.2026. Found that not to be the case, owners are in fact moving in, assessing occupancy violation fines.	
3/10/26	Construction site across the creek appears to be encroaching on HCFCD easement.	Friarcreek Lane	Received information and photos, coordinating inspection with city engineers to ensure site is appropriate for the erosion control project scope of work.	Site has been inspected and reviewed by multiple entities, none find an issue with the work site or scope of work permitted.	4/2/2026
4/10/26	Utility bill is high.	4 Pine Creek Lane	Researched usage history & provided to caller, found typically lower average usage, offered to perform accuracy test on the meter.	Inframark investigated and found meter was in use therefore unable to perform testing. Contacted caller, advised of meter usage, confirmed no water should be on right now. Caller is contacting a plumber for interior assessment	4/15/2026
4/13/26	Trash can not placed back by home, resident on senior service list	1229 Archley	Contacted GFL	GFL corrected the service notes for this address moving forward	4/13/2026