



Focus Area 4 – Community Safety

Objective 1

Ensure that all people are safe and feel safe throughout town.

- Initiative 1.1 – Complete North Carolina League of Municipalities risk assessment and begin follow up on implementation of results (FY24).
- Initiative 1.2 – Host a community conversation that focuses on a broader concept of safety. Pilot scheduled for FY23 (FY24).
- Initiative 1.3 – Restart the police citizens academy program (FY25).

Objective 2

Reinforce resiliency in town operations by implementing emergency preparedness strategies.

- Initiative 2.1 – Complete refresh of the Emergency Operations Plan (FY24).
- Initiative 2.2 – Establish quarterly management check-ins (FY24-26).
- Initiative 2.3 – Conduct at least 1 tabletop exercise (FY25).
- Initiative 2.4. – Establish Emergency Operations Centers (FY24).
- Initiative 2.5 – Restart employee emergency preparedness training (FY24).

Performance Measures

- “How safe do you feel in Hillsborough overall?”
Community Survey question – Percentage of respondents who feel “very safe” or “safe”
- “How satisfied are you with town’s efforts to prevent crime?”
Community Survey question – Percentage of respondents who respond “very satisfied” or “satisfied”
- “How satisfied are you with visibility of police in neighborhoods?”
Community Survey question – Percentage of respondents who respond “very satisfied” or “satisfied”
- Percent of employees who have completed applicable National Incident Management System (NIMS) and Incident Command Structure (ICS) training.