



Agenda Abstract

BOARD OF COMMISSIONERS

Meeting Date:	Nov. 27, 2023
Department:	Administrative Services
Agenda Section:	Regular
Public hearing:	No
Date of public hearing:	N/A

PRESENTER/INFORMATION CONTACT

Administrative Services Director Jen Della Valle

ITEM TO BE CONSIDERED

Subject: Strategic Plan – Quarter 1 Update

Attachments:

1. Strategic Plan – Focus Area Updates
2. Active Requests & Parking Lot List
3. Departmental Priorities
4. Strategic Plan Schedule – Quarterly Updates
5. FY24-26 Strategic Plan

Summary:

The town board adopted the FY24-26 Strategic Plan this past June, a big milestone for the town after having discontinued the Balanced Scorecard. The strategic plan outlines the town's strategic direction for a three-year period and is an action-oriented road map that aligns the town's resources with priorities. Now that the strategic plan has been adopted, we are now in the plan implementation phase. Throughout the year, we'll have quarterly check-ins with the town board, providing an opportunity to discuss progress made on initiatives that were identified for the current fiscal year and to check in on other competing priorities.

The first attachment includes an update for initiatives across each focus area that were identified to be worked on during FY24. A stop light system is included for a quick visual on the status of each initiative. Below are the definitions for the flag colors:

- **Green** = In progress and going as planned or awaiting anticipated start.
- **Yellow** = Facing some minor challenges (such as capacity) or haven't started but should have enough resources to accomplish the initiative.
- **Red** = Facing significant challenges, such as not having started due to capacity and may not be able to get started quickly or easily.

Staff is also including an update on the list of items that the board had previously identified as priorities (led by former assistant town manager). These were items that did not make it into the strategic plan but that the board had provided direction on or indicated interest in, so staff wanted to provide an update on progress.

In addition to updating the board on progress made on strategic plan initiatives and other active requests, another purpose of this quarterly strategic plan update is to check in with the board if there have been other topics or priorities arise that the board would like to discuss. Depending on that discussion, items may be included in the

strategic plan, a department's work plan depending on the nature of the request and departmental capacity, or the "parking lot" list to keep it on everyone's radar for when there is capacity, resources, etc.

Departments have identified their departmental priorities for FY24-26, which are also included as an attachment. These are included for informational purposes and we're not planning to discuss them specifically at this work session. These documents represent a snapshot of priorities at the moment and thus are subject to change in the future. The purpose of these documents is for the town board to have a fuller picture of a department's workload. These priorities should be referenced if the board or staff consider adding strategic plan initiatives or priorities in FY24-26.

Financial impacts:

No financial impacts.

Staff recommendation and comments:

Receive update.

Action requested:

Receive update, ask questions related to progress and provide any feedback to staff.