

Financial Services Department

15%

FY24-26 Priorities

- New ERP System
 - Financial Services staff are researching and exploring potential Enterprise Resource Planning (ERP) system replacements.
 - The department plans to coordinate with all departments who use the ERP system to find a product suitable for users and that integrates with other existing software (i.e., OpenGov).
- Record-Keeping and Documentation
 - Financial Services staff are exploring opportunities for improved records retention and documentation storage, potentially with the help of the town's Lead for NC Fellow.

85%

Daily Work

- Audit
 - Financial Services staff are working diligently to have the Fiscal Year 2023 audit completed on time.
- Ledger Postings
 - Financial Services staff are working to make sure ledger postings are updated and entered more frequently. In the past, postings have lagged by several months in some cases.
- Department Restructure
 - Facilitating personnel restructuring, including promotion of Accounting Technician and onboarding/training of new Accounts Payable Technician.
- Training
 - Financial Services staff are actively exploring and attending training sessions, such as Introduction to Local Government Finance course offered by the UNC School of Government (2 staff attending).

0%

Important, No Capacity