



Agenda Abstract

BOARD OF COMMISSIONERS

Meeting Date: May 12, 2025
Department: Administrative Services
Agenda Section: Presentations
Public hearing: No
Date of public hearing: N/A

PRESENTER/INFORMATION CONTACT

Town Manager Eric Peterson

ITEM TO BE CONSIDERED

Subject: 2024 Employee Innovation and Service Excellence Awards

Attachments:

Awards description and guidelines

Summary:

This marks the fourteenth year of the town's employee awards program. The program underwent revisions in 2024, including:

- Merging the Customer Service and Endurance categories into a single category named Service Excellence.
- Renaming the program as the Innovation and Service Excellence Awards.
- Transitioning from a fiscal year to calendar year schedule.
- Holding the awards ceremony during work hours and inviting all employees and board members.
- Eliminating the kudos award level.
- Increasing the monetary value of the awards.

Nominations are accepted throughout the year to recognize employees for contributions that exceed normal expectations and serve as exemplary models for their fellow employees. The awards program review committee assesses each nomination and comes to an agreement on which employees are awarded. The presentation today will recognize all employees awarded for 2024. The awards program review committee consisted of Commissioner Kathleen Ferguson, Hillsborough resident Ross Green, Wastewater Laboratory Supervisor Corwin Hess, Town Clerk/HR Technician Sarah Kimrey, Town Manager Eric Peterson and Public Space and Sustainability Manager Stephanie Trueblood.

Financial impacts:

N/A

Staff recommendation and comments:

None.

Action requested:

Receive presentation.