



August 12, 2024

Dear Valued Customer,

Protec-Arisawa Americas (PAA) manufactures our ASME Section X FRP membrane housings in Vista, CA. The product is fully manufactured there, and all parts and services are supplied from this facility. PAA is the only manufacturer of 8" RO membrane housings, winding vessels in the United States. The parts on our products are solely designed by Protec-Arisawa for use on our pressure vessels. Only authorized, factory supplied parts should be used on our vessels per our stated warranty and operator's manual.

All of the parts used within our product are exclusively made by Protec-Arisawa America or for Protec-Arisawa America. All PAA original parts have our part number stamped or etched on to them for easy identification, reordering and tracing.

PAA does not provide any drawings or representations of our parts to any customer or reseller. Specifications can be provided upon request for verification that the proper part is being installed into our vessel.

Thank you,

A handwritten signature in black ink that reads "Taryn Doyle". The signature is fluid and cursive, with the first name being more prominent.

Taryn Doyle

Account Manager

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