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June 29, 2023

Highland Beach Fire Department
3612 South Ocean Blvd
Highland Beach, FL 33487
Attn: Randy Ali

To Whom It May Concern,

This is to confirm that Locution Systems, Inc. of Golden, Colorado, is currently the only manufacturer, distributor, retailer, or provider of an automated voice dispatching system that provides a digitally recorded and complete word and phrase-based human voice automated voice dispatch message that provides capabilities at the levels required for Fire and EMS emergency dispatching. This automated alerting technology has been developed by Locution specifically for alerting and dispatching fire and EMS station personnel. Keys to this technology, shared by no other station alerting system are:

1. The system does not require a multi-second hearing adaptation period to reach understanding of a full dispatch announcement. This is because it is word and phrase-based human voice.
2. The system is the only such system that provides full dispatch announcement understandability to the high level required by Fire/EMS department. This is also due it being word and phrase-based human voice.
3. The system is the only system that provides allowance for 99% accuracy. Each street name, incident, and unit name is specifically run through a record/review process at Locution operations with a final review process at the department. Each element can be matched precisely to the required way it needs to be said, including special pronunciations.

All three points above: minimal interpretation lag, very high understandability, and high announcement accuracy are required for EMS and Public safety operations in order to prevent the potential for an unacceptable number of location deployments, while still providing very quick turnout times. No other station alerting system provides all three of the above, a requirement for acceptable automated Fire and EMS dispatch operation.

Sincerely,

A handwritten signature in black ink, appearing to read "Glenn Neal", written over a horizontal line.

Glenn Neal,
President, Locution Systems, Inc.