



September 1, 2022

Mr. Yemi Akinwale, City Manager  
Hartford City  
19 West Main Street  
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of August 2022. There were ten (10) priority one calls in August with the average response time of 08:07 minutes.

There were two (02) priority two calls in August with the average response time of 09:53 minutes.

There were six (06) priority three calls in August with an average response time of 10:25 minutes.

A total of eighteen (18) calls were run in August with an average response of 09:05.

There was an extended response time for run number 214842 due to distance. The crew took the correct route and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter  
Pride Care Ambulance  
O: 269.343.3267  
F: 269.343.6503  
C: 269.313.2626

Response Times By Priority

Report Date: 09/01/2022 10:59:33

Filters: Date Range (Pickup Time): 08/01/2022 to 08/31/2022 (Last Month); Last Status Timestamp: At Scene; S

Response Priority: P1

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
214813-22	Advanced l	Medic 8	8/8/2022 9:30	8/8/2022 9:37	6:58
214842-22	Advanced l	4114	8/8/2022 14:39	8/8/2022 14:50	10:55
215363-22	Advanced l	4113	8/15/2022 13:59	8/15/2022 14:07	7:59
215500-22	Advanced l	4114	8/16/2022 18:49	8/16/2022 18:58	8:39
215689-22	Advanced l	4113	8/18/2022 21:02	8/18/2022 21:07	4:54
215898-22	Advanced l	4113	8/21/2022 16:14	8/21/2022 16:23	9:00
215906-22	Advanced l	4113	8/21/2022 18:41	8/21/2022 18:48	6:48
216014-22	Advanced l	4114	8/23/2022 4:13	8/23/2022 4:23	9:12
216510-22	Advanced l	4114	8/29/2022 17:00	8/29/2022 17:08	8:32
216548-22	Advanced l	4114	8/30/2022 10:41	8/30/2022 10:50	8:16
Totals:					Avg: 08:07

Response Priority: P2

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
214778-22	Advanced l	4113	8/7/2022 17:29	8/7/2022 17:41	11:45
215494-22	Advanced l	4113	8/16/2022 17:49	8/16/2022 17:57	8:02
Totals:					Avg: 09:53

Response Priority: P3

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
214803-22	Advanced l	4113	8/8/2022 6:10	8/8/2022 6:24	14:53
215063-22	Advanced l	4113	8/11/2022 12:08	8/11/2022 12:14	6:38
215300-22	Advanced l	4113	8/14/2022 22:45	8/14/2022 22:52	7:21
215422-22	Advanced l	4114	8/16/2022 3:15	8/16/2022 3:28	12:40
215807-22	Advanced l	4114	8/20/2022 11:26	8/20/2022 11:37	11:24
216270-22	Advanced l	Medic 8	8/26/2022 10:32	8/26/2022 10:41	9:40
Totals:					Avg: 10:25

Overall Totals

Trips

18

Average Response Time

9:05