



April 5, 2021

Mr. Yemi Akinwale, City Manager
Hartford City
19 West Main Street
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of March 2021. There were fifteen (15) priority one calls in March with the average response time of 07:52 minutes.

There were eight (08) priority two calls in March with the average response time of 10:01 minutes.

There were three (03) priority three calls in March with an average response time of 09:38 minutes.

A total of twenty-six (26) calls were run in March with an average response of 08:44.

There were extended response times for run numbers 6032 and 7703 due to distance. The crews took the correct routes and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter
Director of Communication
Pride Care Ambulance
O: 269.343.3267
F: 269.343.6503
C: 269.313.2626

Response Times By Priority

Report Date: 04/05/2021 10:34:55

Filters: Date Range (Leg Date): 03/01/2021 to 03/31/2021 (Last Month); Last Status Timestamp: At Scene; Selecte

Response Priority: P1

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
5985	Advanced	4119	3/6/2021 6:25	3/6/2021 6:32	7:05
6032	Advanced	4111	3/7/2021 1:00	3/7/2021 1:13	12:29
6057	Advanced	4111	3/7/2021 16:22	3/7/2021 16:27	5:01
6326	Advanced	4113	3/10/2021 21:05	3/10/2021 21:14	8:28
6601	Advanced	4111	3/14/2021 16:54	3/14/2021 16:59	5:09
6825	Advanced	4113	3/17/2021 10:15	3/17/2021 10:24	9:06
7113	Advanced	4113	3/21/2021 1:41	3/21/2021 1:50	8:52
7210	Advanced	4113	3/22/2021 12:50	3/22/2021 13:00	9:39
7427	Advanced	4113	3/24/2021 17:59	3/24/2021 18:05	5:27
7559	Advanced	4119	3/26/2021 9:04	3/26/2021 9:13	8:40
7703	Advanced	4113	3/28/2021 2:46	3/28/2021 2:56	10:14
7709	Advanced	4113	3/28/2021 8:07	3/28/2021 8:16	9:01
7749	Advanced	4113	3/28/2021 20:40	3/28/2021 20:48	7:45
7908	Advanced	4119	3/31/2021 8:14	3/31/2021 8:23	8:43
7958	Advanced	Medic 4	3/31/2021 18:30	3/31/2021 18:32	2:34

Totals:

Avg: 07:52

Response Priority: P2

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
5973	Advanced	4119	3/5/2021 23:22	3/5/2021 23:34	11:48
6146	Advanced	4111	3/8/2021 18:03	3/8/2021 18:12	8:28
6157	Advanced	4113	3/8/2021 22:31	3/8/2021 22:40	8:13
6609	Advanced	4119	3/14/2021 22:02	3/14/2021 22:13	10:31
6862	Advanced	4111	3/17/2021 16:13	3/17/2021 16:21	7:40
7436	Advanced	4113	3/25/2021 0:05	3/25/2021 0:19	13:14
7500	Advanced	4113	3/25/2021 14:07	3/25/2021 14:15	8:34
7687	Advanced	4113	3/27/2021 19:35	3/27/2021 19:47	11:42

Totals:

Avg: 10:01

Response Priority: P3

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
7120	Advanced	4111	3/21/2021 8:31	3/21/2021 8:38	7:19
7387	Advanced	4113	3/24/2021 13:28	3/24/2021 13:39	10:39
7845	Advanced	4119	3/30/2021 10:30	3/30/2021 10:41	10:56

Totals:

Avg: 09:38

Overall Totals

Trips

26

Average Response Time

8:44