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From: Diane Rigozzi <drikozzi@ss-vbc.org>
Sent: Friday, July 2, 2021 1:54 PM
To: Diane
Subject: Senior Services Update
Attachments: May Board Report.pdf; ED Report- May.docx; Ccovid Letters #1.docx; 2021 FOOD TRUCKS.docx; Township and City Report for Covid period 1 (3) dated 6-1-21.docx; Picnic in the parking lot.pdf

Hello!

I wanted to touch base to let you know what's going on with Senior Services in your communities.

I know the big question is "When are we reopening the Activities Centers"? The short answer is that Activities Centers will open in August and September in all areas in some capacity. We are still waiting to hear back from some of the locations to confirm dates and times. As soon as I hear back I will send out the calendars to you and we will advertise throughout the county. It's important to keep in mind that we are so much more than our activity centers. We had two picnics in June, one in South Haven and one in Bloomingdale. We have another two scheduled on July 28th, one is at our Paw Paw site at the Freshwater Church and the other is at our Bangor location at the Simpson United Methodist Church. Seniors are to bring a chair, we will provide lunch, drinks, games and door prizes! Below are some pictures from our June picnics.

We have continued with all other services during the past year and even added more. Many are things that go unseen because they deal with seniors who are homebound or have special needs. If you have questions about these services please let me know.

In the meantime, below are a list of things that we've been doing and some updated reports.

- Food Truck Schedule, please post and share with your communities.
- Our YTD Financial Report
- Activity Report
- A few Letters from our Home Delivered meal recipients
- (The Covid report sent back in April in case you missed it)
- Picnics in the Parking Lot Pictures (say that 3 times real fast:))

Thank you for your continued support of SSVBC!

As always, please contact me with any questions or concerns.

Diane Rigozzi
Senior Services of Van Buren County

Senior Services October

Oct. 6-Tues. **Home delivered meals**

Oct. 8-Thurs. **Pick-up meal \$5- Chili and Corn Bread**
12-1pm South Haven and Paw Paw

Oct. 15-Thurs. **South Haven Commodities**

Oct. 20-Tues. **Home delivered meals**

Oct. 20-Tues. **Paw Paw Commodities**

Oct. 21-Wed. **Board Meeting via Zoom**

Oct. 22 –Thurs. **Pick-up meal \$5– Maple Grove Burgers**
12-1pm Homemade Chips
South Haven and Paw Paw

Oct. 27-Tues. **Home delivered meals**

Oct. 29 – Thurs. **Pick-up meal \$5– Creamy Chicken Lasagna**
12-1pm South Haven and Paw Paw

Oct. 30 – Fri. **Paw Paw Food Truck – all welcome**
11am-12pm

Senior Services November

Nov. 2 – Mon. **Gobles Food Truck –all welcome**
11am-12pm

Nov. 3-Tues. **Home Delivered Meals**

Nov. 5 – Thur. **Pick-up meal \$5-Country fried steak, mashed potatoes**
12-1pm South Haven and Paw Paw

Nov. 10-Tues **Home Delivered**
Nov. 11 – Wed. **Porter Food Truck –all welcome**
11am-12pm

Nov. 12-Thur. **Pick-up meal \$5-Maple Grove Pulled Pork and Homemade Chips**
12-1pm South Haven and Paw Paw

Nov. 17-Thus. **Home Delivered Meals**

Nov. 17-Thus. **Paw Paw Commodities**

Nov. 18-Wed. **Board Meeting via zoom**

Nov. 19 – Thurs. **Pick-up meal \$5 –Thanksgiving Dinner**
South Haven and Paw Paw

Nov. 19-Thus. **South Haven Commodities**

Nov. 24-Tues **Home Delivered**

Nov. 26-27 **Closed-Thanksgiving**

Nov. 30 – Mon. **South Haven Food Truck 11am-12pm**

Senior Services December

Dec. 1-Tues **Home Delivered**

Dec. 3 – Thur. **Pick-up meal \$5 – Cheesy Chicken Broc. Rice Casserole**
12-1pm South Haven and Paw Paw

Dec. 4 – Fri. **Arlington Food Truck**
11am-12pm

Dec. 8-Tues **Home Delivered**

Dec. 10 – Thurs. **Pick-up meal \$5 – Lasagna & Garlic Bread**
12-1pm South Haven and Paw Paw

Dec. 15-Tues **Home Delivered**

Dec. 15-Tues **Paw Paw Commodities**

Dec. 17 – Thurs. **Pick-up meal \$5 – Ham Christmas Dinner**
12-1pm South Haven and Paw Paw

Dec. 17-Thurs. **South Haven Commodities**

Dec. 22-Tues. **Home Delivered**
(We will also be delivering supplies for a nice Christmas dinner to these people on this day)

Dec. 23-Jan. 1 **Closed for Christmas**

Senior Services January

Jan. 5, Tues **Home Delivered**

Jan. 12, Tues **Home Delivered**

Jan. 13, Wed **Covid Vaccine Clinic**

Jan. 19, Tues **Commodities-So Haven**

Jan. 19. Tues **Home Delivered**

Jan. 21. Thurs **Commodities-Paw Paw**

Jan. 26. Tues **Home Delivered**

Jan. 27. Wed **Covid Vaccine Clinic**

Senior Services February

Feb. 2, Tues **Home Delivered**

Feb. 3, Wed **Taxes**

Feb. 4, Thurs **Covid Clinic**

11/11/20

Please Senior Services:

I want to thank you for the meals you have been providing for me during the Covid-19 outbreak. They have helped me so much.

The evening of July 3rd, I fell and broke my right ankle. The meals you provided gave me the luxury of staying off my ankle per my Doctor's orders.

My Doctor later told me I had done everything right, and my ankle had healed perfectly. Your meals played a big part in this.

Right now I have one of my sinus infections. It is so nice not to have to cook when my head feels like a balloon!

So, thank you so much for your continued help. It is appreciated more than you know.

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Senior Services

My name is Don Alby in Lupton. I would like to share with you my appreciation for Meals on Wheels senior delivery. As a senior with no transportation and limited funds, I find the meals both tasty and convenient in these uncertain times. Thank you so much for your caring and community service.

Diane went out of her way
one Tuesday when I had a app't.
And she worked it out
for me.

6-14-2020

Dear Senior Services,

I would like to thank all the people who put in the hard work to make sure all the seniors got three hot meals and a big container of soup or a chef salad also a dessert. I would make it into four meals eating the soup and salad for a meal. Diane whom I absolutely love she is always kind and she delivers my meals every Tuesday. They put the food in new containers and a new bag every week. I asked Diane how can you guys keep paying for this their gas and most importantly their time.

These meals have took stress off me and I imagine it has other seniors. They taste very good. I should say they are really fantastic.

They were going to stop these and I am so happy as a lot of other seniors are they are going to do it through July.

Senior Services I believe you have kept us seniors safe by delivering these meals. We are not out in public and it helps when you don't drive.

Again Thank you to everybody who works or volunteers for Senior Services.

I didn't want to send a

Thank you card I want you to know this is from the heart.





SVBC May 2021 Board Report					
REVENUE	May	YTD	Budget	Budget Detail	%
1 Activity Fees	\$-	\$-	\$1,000.00	\$1,000.00	100%
2 Meals			\$60,000.00		
	76th Street	\$830.00	\$1,569.00		
	Paw Paw	\$-	\$-		
3 Membership Fees	\$100.00	\$2,900.00	\$4,000.00	\$4,000.00	28%
4 Fundraising/Donations			\$34,500.00		
	Food Trucks	\$-	\$-	\$1,500.00	100%
	Festival of Trees	\$-	\$-	\$30,000.00	100%
	Ramps	\$-	\$-	\$1,000.00	100%
	Other	\$-	\$-	\$2,000.00	100%
5 Grants			\$131,338.00		
	AAA - Covert Chore	\$-	\$3,281.25	#DIV/0!	
	AAA - Covert Home Repair	\$-	\$2,767.50	#DIV/0!	
	AAA - Covert Care Watch	\$-	\$2,501.63	\$14,000.00	82%
	AAA - Ride Easy	\$-	\$-	\$14,000.00	100%
	AAA - Covert W/C Rides	\$-	\$700.00	\$1,500.00	53%
	AAA-Respite	\$-	\$-	\$10,000.00	100%
	RSVP	\$-	\$15,000.00	\$81,838.00	82%
	other grants/MMAP/Waiver	\$-	\$-		
	United Way-Ramps	\$333.33	\$4,346.12	\$10,000.00	57%
6 Donations & Other Income					
		\$-	\$-	\$1,000.00	100%
7 In Home Care	Hours billed	\$1,747.36	\$13,031.92	\$40,000.00	67%
8 Newsletter Ad		\$-	\$-	\$1,500.00	100%
9 Trips			\$25,000.00		
	Casino	\$-	\$-	\$3,000.00	100%
	Day Trips	\$-	\$-	\$10,000.00	100%

	REVENUE	May	YTD	Budget	Budget Detail	
	Extended	\$-	\$-		\$12,000.00	100%
10 Township & City Funding				\$852,603.03		
	Almena	\$-	\$-		\$43,950.60	100%
	Lawton	\$-	\$-		\$8,500.00	100%
	Arlington	\$-	\$24,522.66		\$26,944.24	9%
	Bangor City	\$-	\$11,972.61		\$13,197.48	9%
	Bloomingdale Twp	\$-	\$36,951.74		\$42,411.46	13%
	Columbia Twp	\$6.34	\$40,061.46		\$46,927.97	15%
	Decatur Twp	\$104.98	\$44,443.72		\$44,740.29	1%
	Geneva Twp	\$-	\$44,927.66		\$49,820.86	10%
	Gobles	\$-	\$5,984.49		\$5,738.93	-4%
	Hamilton Twp	\$-	\$12,804.18		\$14,411.77	11%
	Hartford City	\$-	\$14,210.08		\$14,409.88	1%
	Lawrence Twp	\$7,717.55	\$25,423.27		\$30,029.66	15%
	Paw Paw Twp	\$-	\$90,973.32		\$109,212.16	17%
	Pine Grove Twp	\$-	\$19,330.26		\$22,003.31	12%
	Pciter Twp	\$-	\$68,179.70		\$66,087.30	-3%
	South Haven City	\$-	\$193,534.11		\$199,661.98	3%
	South Haven Twp	\$-	\$76,187.33		\$81,739.42	7%
	Waverly Twp	\$15.16	\$32,394.70		\$32,815.72	1%
	Total Township & City Funding	\$7,844.03	\$741,901.29			
11	Interest	\$87.83	\$301.92			
12						
13	Total Village Market Revenue	\$23,628.90	\$44,434.50			
14	TOTAL REVENUE	\$35,071.45	\$832,735.13	\$1,150,941.03	\$1,150,941.03	28%
	EXPENSES	May	YTD	Budget	Budget Detail	
15	Activities			\$9,500.00		
	South Haven	\$-	\$-		\$3,000.00	100%

EXPENSES		May	YTD	Budget	Budget Detail
	Paw Paw	\$-	\$-	\$3,000.00	100%
	Hartford	\$-	\$-	\$1,000.00	100%
	Other Sites	\$-	\$-	\$1,000.00	100%
16	Meals			\$1,500.00	100%
	SH / Bangor / Columbia	\$2,807.14	\$11,007.05	\$135,000.00	92%
	Paw Paw/Hartford	\$-	\$-		
	Restaurant Sites	\$-	\$-		
	Other Supplies	\$-	\$-		
	Volunteer Luncheon	\$-	\$-		
17	Capital Equipment			\$7,500.00	
	Equipment	\$-	\$-	\$2,500.00	100%
18	Board Expense	\$397.46	\$2,003.01	\$5,000.00	60%
	Copy Machine	\$-	\$13.47	\$250.00	95%
19	Communications			\$16,000.00	
	Postage	\$-	\$192.58	\$4,000.00	95%
	Telephone	\$531.46	\$2,662.28	\$7,000.00	62%
	Cell Phones	\$200.00	\$1,170.00	\$5,000.00	77%
20	Advertising & Marketing			\$15,000.00	
	Advertising	\$607.63	\$2,761.63	\$9,000.00	69%
	Other Marketing	\$-	\$-	\$2,000.00	100%
	Signage	\$-	\$-	\$4,000.00	100%
21	Newsletter	\$-	\$553.80	\$20,000.00	97%
22	Dues & Subscriptions			\$8,400.00	
	My Senior Center	\$-	\$-	\$2,500.00	100%
	Point of sale CC machine	\$-	\$382.00	\$500.00	24%
	Bank Fees	\$-	\$1.45	\$100.00	99%
	Internet	\$86.02	\$1,938.54	\$2,800.00	31%

EXPENSES		May	YTD	Budget	Budget Detail
	Misc. and storage facility	\$154.00	\$785.75	\$500.00	-57%
23	Emergency Fund	\$339.72	\$1,311.39	\$2,000.00	61%
24	Insurance		\$22,000.00		
	Liability	\$-	\$3,350.00	\$3,500.00	4%
	Directors and Officers	\$-	\$3,310.83	\$3,500.00	5%
	Workers Comp	\$-	\$ (289.00)	\$4,500.00	106%
	Theft,building and Other	\$-	\$2,021.79	\$10,500.00	81%
25	Maintenance & Repair		\$-	\$500.00	100%
26	Feeding America		\$-	\$3,500.00	100%
27	AAA Grants			\$3,500.00	
	AAA - Covert Chore	\$-	\$-		#DIV/0!
	AAA - Covert Home Repair	\$-	\$-		#DIV/0!
	AAA - Covert W/C Rides	\$-	\$882.00	\$1,500.00	41%
	AAA - Ride Easy	\$-	\$-	\$15,500.00	100%
	AAA-Respite	\$-	\$1,390.00	\$10,000.00	86%
28	Ramps	\$9,115.64	\$9,115.64	\$4,000.00	-128%
29	Professional Fees-Roy/Audit	\$4,950.00	\$10,151.50	\$10,000.00	-2%
30	Rent & Utilities		\$-	\$49,500.00	
	SH Church Donation	\$500.00	\$2,500.00	\$6,000.00	58%
	PP Church Donation	\$1,800.00	\$9,000.00	\$21,600.00	58%
	Other Site Rents	\$-	\$-	\$3,500.00	100%
	PP Utilities and Facility supplies	\$294.99	\$1,474.95	\$2,400.00	39%
	SH Utilities and Facility Supplies	\$874.75	\$6,726.83	\$16,000.00	58%
31	Supplies		\$-	\$17,000.00	
	Office	\$653.31	\$3,316.65	\$12,000.00	72%
	Other	\$111.00	\$4,418.93	\$5,000.00	12%
32	Staff Training		\$-	\$7,000.00	

	EXPENSES	April	YTD	Budget	Budget Detail
	Inservice-SSVBC	\$-	\$-	\$2,000.00	100%
	Inservice-In Home Care	\$-	\$-	\$500.00	100%
	LT Training-SSVBC	\$-	\$-	\$2,000.00	100%
32	Mileage			\$2,500.00	100%
	SSVBC	\$667.20	\$5,531.68	\$20,000.00	72%
	RSVP	\$988.64	\$1,607.44	\$5,000.00	68%
	In Home Care	\$341.83	\$1,884.31	\$10,000.00	81%
33	Wages & FICA			\$614,349.00	
	In Home Care	\$1,887.88	\$13,378.46	\$70,000.00	81%
	SSVBC	\$15,540.25	\$109,087.73	\$430,700.00	75%
	RSVP	\$4,097.91	\$28,462.77	\$70,000.00	59%
	FICA	\$2,205.68	\$11,880.01	\$43,649.00	73%
34	Fundraising/FOT			\$2,500.00	100%
		\$-	\$-	\$22,000.00	100%
35	Trips-Senior	\$-	\$-	\$22,000.00	100%
36	Line of Credit	\$-	\$-		
37	Savings Reserves	\$-	\$-		
	Equity Line	\$-	\$-		
38	Total Village Market Expenses	\$27,179.65	\$70,067.77		
39	TOTAL EXPENSE	\$76,590.75	\$324,835.71	\$1,025,999.00	68%
40	NET INCOME	\$(-41,519.30)	\$507,899.42	\$124,942.03	-307%

2021 FOOD TRUCKS

May 24

Hartford City Hartford United Methodist Church
425 E Main St, Hartford, Mi 49057

June 28

Decatur-First Presbyterian Church
119 E Delaware St
Decatur MI 49045

July 26

Bloomingdale-Bloomingdale United Methodist Church
201 E Pine Street
Bloomingdale MI 49026

August 2

Gobles-Gobles United Methodist Church
210 E Exchange St, Gobles, MI 49055

August 16

Arlington-Arlington Township hall
52022 34th Ave, Bangor, MI 49013

September 20

Lawton-St. Pauls United Methodist Church
63855 M-40, Lawton, MI 49065

October 4th

Waverly-Waverly Township Hall
42114 M-43 Hwy Paw Paw, MI 49079

October 18

Paw Paw-Freshwater Church
600 E Michigan Ave Paw Paw, MI 49079

November 8

South Haven-Old Village Market (new Senior Services)
8337 M140 South Haven Mi 49090

December 6

Bangor City-This will be held in the lot behind Lupita's Market
139 W. Monroe St Bangor, MI 49013

Hello from Senior Services of Van Buren County!

I hope you have all stayed healthy over the past year! I wanted to touch base and share some of what SSVBC has been doing during the COVID pandemic.

As most of you are aware, Senior Service is much more than an activity center. We have a full range of services that we provide during normal times including: In Home Care, Carewatch Management for homebound seniors, Commodities, Food Trucks, Medical Equipment, Medical Transportation, Ramps, Volunteer Services, Minor Home Repair, Trips and free Tax Preparation to name a few.

When we made the decision to close the activity centers in March of 2020, we didn't stop serving the seniors in your area. We listened to them, to their needs and fears and developed new ways to help them during a very scary time.

Food Subsidies:

One of the things they told us was that they were afraid to go to the store. Most of these seniors were also getting Meals on Wheels, which is a wonderful program, however they only deliver one meal a day. We decided that if we were to supplement that with an additional 4 meals a week it would reduce their need to go into grocery stores. The homebound seniors have LOVED this program! Since we started our **Home Delivered Meal Program**, we have supplied over **10,250 meals** to senior homes at no cost to them. Along with the weekly meals, we delivered a large basket for Thanksgiving and Christmas to these homebound seniors with enough food to prepare a meal for 4-8.

Another way we addressed the food subside issue was with our **Drive-Thru Food Trucks**. Over the past year we provided **12 Drive-Thru Food Trucks** (which provide food for 100 families per truck) throughout the county and are scheduling **an additional 10 for this year**.

Senior Services has also continued the **Commodities Distribution** in Paw Paw and South Haven and has given out over 100 food boxes each month. Along with our regular commodities distribution we delivered **120 Dairy Boxes, 75 Quarantine Boxes and 125 additional boxes of food provided by Area Agency on Aging**. All these combined **provided over 50,000 lb of food to the seniors in Van Buren County!**

Senior Services also created a **Drive-Thru Meal** program for seniors who were more active. They were able to call in reservations for their meals and then drive-up to our doors and get them while never leaving their cars! We produced **over 1100 meals** for this program. We stopped the program over the winter months, but resumed in April.

Senior Services also provided a few seniors with **Grocery Pickup and Delivery** for some of the more rural areas in Grand Junction and Bloomingdale. We did not do many of these but there were a regular 2-3 that were helped.

Carewatch Services:

One of the programs we are most proud of at Senior Services is our Carewatch program. This was developed with the homebound senior in mind. Our Carewatch professionals are similar to a social worker. They are trained in MMAP (Medical and Medicaid Assistance Program), help with Emergencies such as Utility and housing assistance, In-Home Care and Meals on Wheels referrals. Our Carewatch professionals will come to their home and help assess the seniors needs and then help them to obtain what is needed to keep them living in their home longer. They also maintain an ongoing relationship with the senior to help as their needs change. We have continued these services over the past year. Our Carewatch professionals have also been assisting with the medical transportation program. Because our volunteers'safety is so important to us and because they are in the high-risk group, we felt we needed to find a new way to accommodate the medical transportation problem. Senior Services worked together with VBEMS and other medical transportation professionals to continue providing rides at a reduced rate.

Covid Attack:

I think during this time what our SSVBC team is most proud of is our direct response to the COVID virus itself. Our mission states in part that "We will provide caring support for seniors to enhance their quality of Life". Since the vaccine was approved, we have been working with the Department of Health and Human Services behind the scenes to help in the vaccination of VB Co seniors. DHHS reached out to us early on to register seniors over the phone for their vaccine. Both agencies understood the difficulty many seniors would have to sign up "on-line" so we began manually calling seniors and helping them with the process. In the first 3 months of our partnership, we have helped to vaccinate over 1500 of our seniors. In the next couple of weeks, we will go public with this program by messaging over 11,000 seniors in our data base by robo call with two designated phone numbers to sign up with SSVBC. DHHS will also be using our numbers in their campaign going forward. We anticipate this will keep us remarkably busy! We also met to discuss our homebound seniors. The second line will be for those who are unable to get to a vaccination clinic. DHHS and SSVBC will be sending out trained medical staff to seniors' homes to help vaccinate seniors without them having to leave their homes.

Activity Center Opening:

We are not quite there yet! Our board has agreed through this entire process that our seniors' health is our number one priority. We feel by addressing the above needs and by attacking the COVID virus directly we will have better success at reopening while keeping everyone safe. Once we have pushed through this next phase of these clinics we will be assessing how and when we reopen the centers.

Our New Building:

The last thing I would like to report on is our new Activity Center and Offices in South Haven. Many of you are aware of the large donation that was given to Senior Services by the Murk Family. The building was almost completely donated and valued at 2.5 million dollars. SSVBC paid \$400,000 for the building making the donation over two million. We have one renter currently in the building and one more coming which will give us the income we need to cover utilities and maintenance. The renovation that just began will be approximately 3.2 million dollars which we hope to fundraise. This was a once in a lifetime opportunity that we felt was too good to pass up and the board supported it unanimously. When the project is complete, we will have central offices, pickleball courts, a central kitchen, café, workshop, auditorium, craft room, dance / exercise area, additional leasing space, 5 classrooms, a walking trail and an expansive lending closet for medical equipment and dry food storage. As excited as we are about this project, please keep in mind that this will not take away from any other activity centers or services in the county, it is just a wonderful addition that can be used by anyone over 60 in a tax paying jurisdiction.

It has been an honor to work with Senior Services of Van Buren Counties Board of Directors and our amazing staff during this crazy period in history. They have risen to the challenges and changes we have made to our programing while never losing site of the importance of our senior's health and safety.

