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From: Diane Rigozzi <drigozzi@ss-vbc.org>
Sent: Friday, July 2, 2021 1:54 PM
To: Diane
Subject: Senior Services Update
Attachments: May Board Report.pdf; ED Report- May.docx; Ccovid Letters #1.docx; 2021 FOOD TRUCKS.docx; Township and City Report for Covid period 1 (3) dated 6-1-21.docx; Picnic in the parking lot.pdf

Hello!

I wanted to touch base to let you know what's going on with Senior Services in your communities.

I know the big question is "When are we reopening the Activities Centers"? The short answer is that Activities Centers will open in August and September in all areas in some capacity. We are still waiting to hear back from some of the locations to confirm dates and times. As soon as I hear back I will send out the calendars to you and we will advertise throughout the county. It's important to keep in mind that we are so much more than our activity centers. We had two picnics in June, one in South Haven and one in Bloomingdale. We have another two scheduled on July 28th, one is at our Paw Paw site at the Freshwater Church and the other is at our Bangor location at the Simpson United Methodist Church. Seniors are to bring a chair, we will provide lunch, drinks, games and door prizes! Below are some pictures from our June picnics.

We have continued with all other services during the past year and even added more. Many are things that go unseen because they deal with seniors who are homebound or have special needs. If you have questions about these services please let me know.

In the meantime, below are a list of things that we've been doing and some updated reports.

- Food Truck Schedule, please post and share with your communities.
- Our YTD Financial Report
- Activity Report
- A few Letters from our Home Delivered meal recipients
- (The Covid report sent back in April in case you missed it)
- Picnics in the Parking Lot Pictures (say that 3 times real fast:))

Thank you for your continued support of SSVBC!

As always, please contact me with any questions or concerns.

Diane Rigozzi
Senior Services of Van Buren County

Senior Services October

- Oct. 6-Tues.** Home delivered meals
- Oct. 8-Thurs.** Pick-up meal \$5- Chili and Corn Bread
12-1pm South Haven and Paw Paw
- Oct. 15-Thurs.** South Haven Commodities
- Oct. 20-Tues.** Home delivered meals
- Oct. 20-Tues.** Paw Paw Commodities
- Oct. 21-Wed.** Board Meeting via Zoom
- Oct. 22 –Thurs.** Pick-up meal \$5– Maple Grove Burgers
12-1pm Homemade Chips
South Haven and Paw Paw
- Oct. 27-Tues.** Home delivered meals
- Oct. 29 – Thurs.** Pick-up meal \$5– Creamy Chicken Lasagna
12-1pm South Haven and Paw Paw
- Oct. 30 – Fri.** Paw Paw Food Truck – all welcome
11am-12pm

Senior Services November

- Nov. 2 – Mon.** Gobles Food Truck –all welcome
11am-12pm
- Nov. 3-Tues.** Home Delivered Meals
- Nov. 5 – Thur.** Pick-up meal \$5-Country fried steak, mashed potatoes
12-1pm South Haven and Paw Paw
- Nov. 10-Tues** Home Delivered
- Nov. 11 – Wed.** Porter Food Truck –all welcome
11am-12pm
- Nov. 12-Thur.** Pick-up meal \$5-Maple Grove Pulled Pork and Homemade Chips
12-1pm South Haven and Paw Paw
- Nov. 17-Thus.** Home Delivered Meals
- Nov. 17-Thus.** Paw Paw Commodities
- Nov. 18-Wed.** Board Meeting via zoom
- Nov. 19 – Thurs.** Pick-up meal \$5 –Thanksgiving Dinner
South Haven and Paw Paw
- Nov. 19-Thus.** South Haven Commodities
- Nov. 24-Tues** Home Delivered
- Nov. 26-27** Closed-Thanksgiving
- Nov. 30 – Mon.** South Haven Food Truck 11am-12pm

Senior Services December

Dec. 1-Tues	Home Delivered
Dec. 3 – Thur. 12-1pm	Pick-up meal \$5 – Cheesy Chicken Broc. Rice Casserole South Haven and Paw Paw
Dec. 4 – Fri. 11am-12pm	Arlington Food Truck
Dec. 8-Tues	Home Delivered
Dec. 10 – Thurs. 12-1pm	Pick-up meal \$5 – Lasagna & Garlic Bread South Haven and Paw Paw
Dec. 15-Tues	Home Delivered
Dec. 15-Tues	Paw Paw Commodities
Dec. 17 – Thurs. 12-1pm	Pick-up meal \$5 – Ham Christmas Dinner South Haven and Paw Paw
Dec. 17-Thurs.	South Haven Commodities
Dec. 22-Tues.	Home Delivered (We will also be delivering supplies for a nice Christmas dinner to these people on this day)
Dec. 23-Jan. 1	Closed for Christmas

Senior Services January

Jan. 5, Tues	Home Delivered
Jan. 12, Tues	Home Delivered
Jan. 13, Wed	Covid Vaccine Clinic
Jan. 19, Tues	Commodities-So Haven
Jan. 19. Tues	Home Delivered
Jan. 21. Thurs	Commodities-Paw Paw
Jan. 26. Tues	Home Delivered
Jan. 27. Wed	Covid Vaccine Clinic

Senior Services February

Feb. 2, Tues	Home Delivered
Feb. 3, Wed	Taxes
Feb. 4, Thurs	Covid Clinic

11/17/20

Dear Senior Services:

I want to thank you for the meals you have been providing for me during the Covid-19 outbreak. They have helped me so much.

The evening of July 3rd, I fell and broke my right ankle. The meals you provided gave me the luxury of staying off my ankle per my Doctor's orders.

My Doctor later told me I had done everything right, and my ankle had healed perfectly. Your meals played a big part in this.

Right now I have one of my sinus infections. It is so nice not to have to cook when my head feels like a balloon!

So, thank you so much for your continued help. It is appreciated more than you know.

Senior Services

My name is Don Alby in Lauder.
I would like to share with you my appreciation for Meals on Wheels senior delivery. As a senior with no transportation and limited funds, I find the meals both tasty and convenient in these uncertain times. Thank you so much for your caring and community service.

Diane went out of her way
one Tuesday when I had a appt.
and she worked it out
for me.

6-14-2020

Dear Senior Services,

I would like to thank all the
people who put in the hard work
to make sure all the seniors got
three hot meals and a big container
of soup or a chef salad also a
dessert. I would make it into four
meals eating the soup and salad
for a meal. Diane whom I absolutely
love she is always kind and she
delivers my meals every Tuesday.
They put the Food in new containers
and a new bag every week. I asked
Diane how can you guys keep paying
for this their gas and most importantly
their time.

These meals have took stress OFF
me and I imagine it has other seniors.
They taste very good. I should say
they are really fantastic.

They were going to stop these
and I am so happy as a lot of other
seniors are they are going to do it
through July.

Senior Services I believe you have
kept us seniors safe by delivering
these meals. We are not out in public
and it helps when you don't drive.

Again Thank you to every body who
works or volunteers for Senior Services.

I didn't want to send a

Thank you card I want you
to know this is from the heart.





SSVBC May 2021 Board Report						
	REVENUE	May	YTD	Budget	Budget Detail	%
1	Activity Fees	\$-	\$-	\$1,000.00	\$1,000.00	100%
2	Meals			\$60,000.00		
	76th Street	\$830.00	\$1,569.00		\$60,000.00	97%
	Paw Paw	\$-	\$-			
3	Membership Fees	\$100.00	\$2,900.00	\$4,000.00	\$4,000.00	28%
4	Fundraising/Donations			\$34,500.00		
	Food Trucks	\$-	\$-		\$1,500.00	100%
	Festival of Trees	\$-	\$-		\$30,000.00	100%
	Ramps	\$-	\$-		\$1,000.00	100%
	Other	\$-	\$-		\$2,000.00	100%
5	Grants			\$131,338.00		
	AAA - Covert Chore	\$-	\$3,281.25			#DIV/0!
	AAA - Covert Home Repair	\$-	\$2,767.50			#DIV/0!
	AAA - Covert Care Watch	\$-	\$2,501.63		\$14,000.00	82%
	AAA - Ride Easy	\$-	\$-		\$14,000.00	100%
	AAA - Covert W/C Rides	\$-	\$700.00		\$1,500.00	53%
	AAA-Respite	\$-	\$-		\$10,000.00	100%
	RSVP	\$-	\$15,000.00		\$81,838.00	82%
	other grants/MMAP/Waiver	\$-	\$-			
	United Way-Ramps	\$833.33	\$4,346.12		\$10,000.00	57%
6	Donations & Other Income	\$-	\$-	\$1,000.00	\$1,000.00	100%
7	In Home Care			\$40,000.00		
	Hours billed	\$1,747.36	\$13,031.92		\$40,000.00	67%
8	Newsletter Ad	\$-	\$-	\$1,500.00	\$1,500.00	100%
9	Trips			\$25,000.00		
	Casino	\$-	\$-		\$3,000.00	100%
	Day Trips	\$-	\$-		\$10,000.00	100%

	REVENUE	May	YTD	Budget	Budget Detail	
	Extended	\$-	\$-		\$12,000.00	100%
10	Township & City Funding			\$852,603.03		
	Almena	\$-	\$-		\$43,950.60	100%
	Lawton	\$-	\$-		\$8,500.00	100%
	Arlington	\$-	\$24,522.66		\$26,944.24	9%
	Bangor City	\$-	\$11,972.61		\$13,197.48	9%
	Bloomingtondale Twp	\$-	\$36,951.74		\$42,411.46	13%
	Columbia Twp	\$6.34	\$40,061.46		\$46,927.97	15%
	Decatur Twp	\$104.98	\$44,443.72		\$44,740.29	1%
	Geneva Twp	\$-	\$44,927.66		\$49,820.86	10%
	Gobles	\$-	\$5,984.49		\$5,738.93	-4%
	Hamilton Twp	\$-	\$12,804.18		\$14,411.77	11%
	Hartford City	\$-	\$14,210.08		\$14,409.88	1%
	Lawrence Twp	\$7,717.55	\$25,423.27		\$30,029.66	15%
	Paw Paw Twp	\$-	\$90,973.32		\$109,212.16	17%
	Pine Grove Twp	\$-	\$19,330.26		\$22,003.31	12%
	Porter Twp	\$-	\$68,179.70		\$66,087.30	-3%
	South Haven City	\$-	\$193,534.11		\$199,661.98	3%
	South Haven Twp	\$-	\$76,187.33		\$81,739.42	7%
	Waverly Twp	\$15.16	\$32,394.70		\$32,815.72	1%
	Total Township & City Funding	\$7,844.03	\$741,901.29			
11	Interest	\$87.83	\$301.92			
12						
13	Total Village Market Revenue	\$23,628.90	\$44,434.50			
14	TOTAL REVENUE	\$35,071.45	\$832,735.13	\$1,150,941.03	\$1,150,941.03	28%
	EXPENSES	May	YTD	Budget	Budget Detail	
15	Activities			\$9,500.00		
	South Haven	\$-	\$-		\$3,000.00	100%

	EXPENSES	May	YTD	Budget	Budget Detail	
	Paw Paw	\$-	\$-		\$3,000.00	100%
	Hartford	\$-	\$-		\$1,000.00	100%
	Other Sites	\$-	\$-		\$1,000.00	100%
	Special Activities / Picnic	\$-	\$-		\$1,500.00	100%
16	Meals			\$135,000.00		
	SH / Bangor / Columbia	\$2,807.14	\$11,007.05		\$135,000.00	92%
	Paw Paw/Hartford	\$-	\$-			
	Restaurant Sites	\$-	\$-			
	Other Supplies	\$-	\$-			
	Volunteer Luncheon	\$-	\$-			
17	Capital Equipment			\$7,500.00		
	Equipment	\$-	\$-		\$2,500.00	100%
	Copy Machine	\$397.46	\$2,003.01		\$5,000.00	60%
18	Board Expense	\$-	\$13.47	\$250.00	\$250.00	95%
19	Communications			\$16,000.00		
	Postage	\$-	\$192.58		\$4,000.00	95%
	Telephone	\$531.46	\$2,662.28		\$7,000.00	62%
	Cell Phones	\$200.00	\$1,170.00		\$5,000.00	77%
20	Advertising & Marketing			\$15,000.00		
	Advertising	\$607.63	\$2,761.63		\$9,000.00	69%
	Other Marketing	\$-	\$-		\$2,000.00	100%
	Signage	\$-	\$-		\$4,000.00	100%
21	Newsletter	\$-	\$553.80	\$20,000.00	\$20,000.00	97%
22	Dues & Subscriptions			\$8,400.00		
	My Senior Center	\$-	\$-		\$2,500.00	100%
	Point of sale CC machine	\$-	\$382.00		\$500.00	24%
	Bank Fees	\$-	\$1.45		\$100.00	99%
	Internet	\$86.02	\$1,938.54		\$2,800.00	31%

	EXPENSES	May	YTD	Budget	Budget Detail	
	Misc. and storage facility	\$154.00	\$785.75		\$500.00	-57%
	Membership fees/Prof Affil	\$258.59	\$782.47		\$2,000.00	61%
23	Emergency Fund	\$339.72	\$1,311.39			
24	Insurance			\$22,000.00		
	Liability	\$-	\$3,350.00		\$3,500.00	4%
	Directors and Officers	\$-	\$3,310.83		\$3,500.00	5%
	Workers Comp	\$-	\$(289.00)		\$4,500.00	106%
	Theft, building and Other	\$-	\$2,021.79		\$10,500.00	81%
25	Maintenance & Repair	\$-	\$-	\$500.00	\$500.00	100%
26	Feeding America	\$-	\$-	\$3,500.00	\$3,500.00	100%
27	AAA Grants			\$27,000.00		
	AAA - Covert Chore	\$-	\$-			#DIV/0!
	AAA - Covert Home Repair	\$-	\$-			#DIV/0!
	AAA - Covert W/C Rides	\$-	\$882.00		\$1,500.00	41%
	AAA - Ride Easy	\$-	\$-		\$15,500.00	100%
	AAA-Respite	\$-	\$1,390.00		\$10,000.00	86%
28	Ramps	\$9,115.64	\$9,115.64	\$4,000.00	\$4,000.00	-128%
29	Professional Fees-Roy/Audit	\$4,950.00	\$10,151.50	\$10,000.00	\$10,000.00	-2%
30	Rent & Utilities		\$-	\$49,500.00		
	SH Church Donation	\$500.00	\$2,500.00		\$6,000.00	58%
	PP Church Donation	\$1,800.00	\$9,000.00		\$21,600.00	58%
	Other Site Rents	\$-	\$-		\$3,500.00	100%
	PP Utilities and Facility supplies	\$294.99	\$1,474.95		\$2,400.00	39%
	SH Utilities and Facility Supplies	\$874.75	\$6,726.83		\$16,000.00	58%
31	Supplies		\$-	\$17,000.00		
	Office	\$653.31	\$3,316.65		\$12,000.00	72%
	Other	\$111.00	\$4,418.93		\$5,000.00	12%
32	Staff Training		\$-	\$7,000.00		

	EXPENSES	April	YTD	Budget	Budget Detail	
	Inservice-SSVBC	\$-	\$-		\$2,000.00	100%
	Inservice-In Home Care	\$-	\$-		\$500.00	100%
	LT Training-SSVBC	\$-	\$-		\$2,000.00	100%
	LT Training-RSVP	\$-	\$-		\$2,500.00	100%
32	Mileage		\$-	\$35,000.00		
	SSVBC	\$667.20	\$5,531.68		\$20,000.00	72%
	RSVP	\$988.64	\$1,607.44		\$5,000.00	68%
	In Home Care	\$341.83	\$1,884.31		\$10,000.00	81%
33	Wages & FICA		\$-	\$614,349.00		
	In Home Care	\$1,887.88	\$13,378.46		\$70,000.00	81%
	SSVBC	\$15,540.25	\$109,087.73		\$430,700.00	75%
	RSVP	\$4,097.91	\$28,462.77		\$70,000.00	59%
	FICA	\$2,205.68	\$11,880.01		\$43,649.00	73%
34	Fundraising/FOT	\$-	\$-	\$2,500.00	\$2,500.00	100%
35	Trips-Senior	\$-	\$-	\$22,000.00	\$22,000.00	100%
36	Line of Credit	\$-	\$-			
37	Savings Reserves	\$-	\$-			
	Equity Line	\$-	\$-			
38	Total Village Market Expenses	\$27,179.65	\$70,067.77			
39	TOTAL EXPENSE	\$76,590.75	\$324,835.71	\$1,025,999.00	\$1,025,999.00	68%
40	NET INCOME	\$(41,519.30)	\$507,899.42	\$124,942.03	\$124,942.03	-307%

2021 FOOD TRUCKS

May 24

Hartford City Hartford United Methodist Church
425 E Main St, Hartford, MI 49057

June 28

Decatur-First Presbyterian Church
[119 E Delaware St](#)
[Decatur MI 49045](#)

July 26

Bloomington-Bloomington United Methodist Church
[201 E Pine Street](#)
[Bloomington MI 49026](#)

August 2

Gobles-Gobles United Methodist Church
[210 E Exchange St, Gobles, MI 49055](#)

August 16

Arlington-Arlington Township hall
52022 34th Ave, Bangor, MI 49013

September 20

Lawton-St. Pauls United Methodist Church
[63855 M-40, Lawton, MI 49065](#)

October 4th

Waverly-Waverly Township Hall
[42114 M-43 Hwy Paw Paw, MI 49079](#)

October 18

Paw Paw-Freshwater Church
600 E Michigan Ave Paw Paw, MI 49079

November 8

South Haven-Old Village Market (new Senior Services)
[8337 M140 South Haven MI 49090](#)

December 6

Bangor City-This will be held in the lot behind Lupita's Market
[139 W. Monroe St Bangor, MI 49013](#)

Hello from Senior Services of Van Buren County!

I hope you have all stayed healthy over the past year! I wanted to touch base and share some of what SSVBC has been doing during the COVID pandemic.

As most of you are aware, Senior Service is much more than an activity center. We have a full range of services that we provide during normal times including: In Home Care, Carewatch Management for homebound seniors, Commodities, Food Trucks, Medical Equipment, Medical Transportation, Ramps, Volunteer Services, Minor Home Repair, Trips and free Tax Preparation to name a few.

When we made the decision to close the activity centers in March of 2020, we didn't stop serving the seniors in your area. We listened to them, to their needs and fears and developed new ways to help them during a very scary time.

Food Subsidies:

One of the things they told us was that they were afraid to go to the store. Most of these seniors were also getting Meals on Wheels, which is a wonderful program, however they only deliver one meal a day. We decided that if we were to supplement that with an additional 4 meals a week it would reduce their need to go into grocery stores. The homebound seniors have LOVED this program! Since we started our **Home Delivered Meal Program**, we have supplied over **10,250 meals** to senior homes at no cost to them. Along with the weekly meals, we delivered a large basket for Thanksgiving and Christmas to these homebound seniors with enough food to prepare a meal for 4-8.

Another way we addressed the food subsidy issue was with our **Drive-Thru Food Trucks**. Over the past year we provided **12 Drive-Thru Food Trucks** (which provide food for 100 families per truck) throughout the county and are scheduling **an additional 10 for this year**.

Senior Services has also continued the **Commodities Distribution** in Paw Paw and South Haven and has given out over 100 food boxes each month. Along with our regular commodities distribution we delivered **120 Dairy Boxes, 75 Quarantine Boxes and 125 additional boxes of food provided by Area Agency on Aging**. All these combined **provided over 50,000 lb of food to the seniors in Van Buren County!**

Senior Services also created a **Drive-Thru Meal** program for seniors who were more active. They were able to call in reservations for their meals and then drive-up to our doors and get them while never leaving their cars! We produced **over 1100 meals** for this program. We stopped the program over the winter months, but resumed in April.

Senior Services also provided a few seniors with **Grocery Pickup and Delivery** for some of the more rural areas in Grand Junction and Bloomingdale. We did not do many of these but there were a regular 2-3 that were helped.

Carewatch Services:

One of the programs we are most proud of at Senior Services is our Carewatch program. This was developed with the homebound senior in mind. Our Carewatch professionals are similar to a social worker. They are trained in MMAP (Medical and Medicaid Assistance Program), help with Emergencies such as Utility and housing assistance, In-Home Care and Meals on Wheels referrals. Our Carewatch professionals will come to their home and help assess the seniors needs and then help them to obtain what is needed to keep them living in their home longer. They also maintain an ongoing relationship with the senior to help as their needs change. We have continued these services over the past year. Our Carewatch professionals have also been assisting with the medical transportation program. Because our volunteers' safety is so important to us and because they are in the high-risk group, we felt we needed to find a new way to accommodate the medical transportation problem. Senior Services worked together with VBEMS and other medical transportation professionals to continue providing rides at a reduced rate.

Covid Attack:

I think during this time what our SSVBC team is most proud of is our direct response to the COVID virus itself. Our mission states in part that "We will provide caring support for seniors to enhance their quality of Life". Since the vaccine was approved, we have been working with the Department of Health and Human Services behind the scenes to help in the vaccination of VB Co seniors. DHHS reached out to us early on to register seniors over the phone for their vaccine. Both agencies understood the difficulty many seniors would have to sign up "on-line" so we began manually calling seniors and helping them with the process. In the first 3 months of our partnership, we have helped to vaccinate over 1500 of our seniors. In the next couple of weeks, we will go public with this program by messaging over 11,000 seniors in our data base by robo call with two designated phone numbers to sign up with SSVBC. DHHS will also be using our numbers in their campaign going forward. We anticipate this will keep us remarkably busy! We also met to discuss our homebound seniors. The second line will be for those who are unable to get to a vaccination clinic. DHHS and SSVBC will be sending out trained medical staff to seniors' homes to help vaccinate seniors without them having to leave their homes.

Activity Center Opening:

We are not quite there yet! Our board has agreed through this entire process that our seniors' health is our number one priority. We feel by addressing the above needs and by attacking the COVID virus directly we will have better success at reopening while keeping everyone safe. Once we have pushed through this next phase of these clinics we will be assessing how and when we reopen the centers.

Our New Building:

The last thing I would like to report on is our new Activity Center and Offices in South Haven. Many of you are aware of the large donation that was given to Senior Services by the Murk Family. The building was almost completely donated and valued at 2.5 million dollars. SSVBC paid \$400,000 for the building making the donation over two million. We have one renter currently in the building and one more coming which will give us the income we need to cover utilities and maintenance. The renovation that just began will be approximately 3.2 million dollars which we hope to fundraise. This was a once in a lifetime opportunity that we felt was too good to pass up and the board supported it unanimously. When the project is complete, we will have central offices, pickleball courts, a central kitchen, café, workshop, auditorium, craft room, dance / exercise area, additional leasing space, 5 classrooms, a walking trail and an expansive lending closet for medical equipment and dry food storage. As excited as we are about this project, please keep in mind that this will not take away from any other activity centers or services in the county, it is just a wonderful addition that can be used by anyone over 60 in a tax paying jurisdiction.

It has been an honor to work with Senior Services of Van Buren Counties Board of Directors and our amazing staff during this crazy period in history. They have risen to the challenges and changes we have made to our programing while never losing site of the importance of our senior's health and safety.

