



SUZIE ROEHM
VAN BUREN COUNTY CLERK

212 East Paw Paw Street, Suite 101, Paw Paw, Michigan 49079
Phone 269/657-8218 Opt. 6 Fax 269/657-8298 E-mail roehms@vbcgov.org
Beth Saidla, Chief Deputy Clerk

July 15, 2021

RECEIVED

JUL 21 2021

CITY OF HARTFORD

Dear Clerk:

Re: 911 Service Plan Update

The Van Buren County Board of Commissioners has adopted the attached 9-1-1 Tentative Service Plan to update and modernize the County's existing Plan, which was last revised in 2011. It continues to maintain a true Consolidated Central Dispatch throughout the County.

The purpose of this letter is to advise your community of the steps involved in the process and to notify you of your right to serve as your own PSAP if you want to dispatch your own public agencies. If your community wants to serve as its own 911 Public Safety Answering Point ("PSAP or Secondary PSAP"), you must file a "Notice of Intent to Function as a PSAP or Secondary PSAP."

The steps in the amendment process are as follows:

1. County Board of Commissioners adopts a tentative service and sets a final hearing date for at least 90 days later.
2. **Your County Commissioners have taken this action and the final hearing is scheduled for October 12, 2021 at 2:50 p.m.**
3. Within 5 days after the tentative plan is adopted, the County Clerk must send each affected municipality this notice with a copy of the proposed amendment, certified mail, return receipt requested.
4. If a community wants to serve as its own PSAP, it must return the appropriate notice attached to the Tentative Plan (signed) within 45 days.
5. After the 45 days, the tentative plan is modified by any exclusions and notice of the final hearing must be published twice in a newspaper of general circulation by the County Clerk: once more than 30 days before the final hearing and once within 30 days of the final hearing.
6. The County Board of Commissioners holds the public hearing and must allow all who wish a reasonable opportunity to speak.
7. The only change that may be made to the final plan amendment is the modifications for communities that filed their own PSAP notices. If the final plan is adopted by the County Board of Commissioners, it is filed with the State Treasurer and the Michigan State Police.

If you have any questions, do not hesitate to contact me. If you do nothing, your community will be automatically included within the Final 9-1-1 Service Plan.

Sincerely,

Suzie Roehm

Enclosures

EXECUTION AND ACKNOWLEDGEMENT

Date: _____

Richard Godfrey, Chairperson
Van Buren County Board of Commissioners

I, Suzie Roehm, the Van Buren County Clerk, hereby attest that the Van Buren County Board of Commissioners approved this Plan on July 13, 2021, and authorized the Chairperson to execute it on its behalf, which occurred in my presence.

Date: _____

Suzie Roehm, County Clerk



VAN BUREN COUNTY BOARD OF COMMISSIONERS

ADMINISTRATIVE AFFAIRS COMMITTEE

AA29/7-13-2021

AMENDED 911 SERVICE PLAN RESOLUTION

HONORABLE BOARD OF COMMISSIONERS:

WHEREAS, Current 911 Service Plan & 911 Advisory Board By-Laws were last revised in 2011, and;

WHEREAS, the 911 Advisory Board at its quarterly meeting on 14 April 2021 voted to recommend to the Board of Commissioners to begin the process of adopting the amended 911 Service Plan and By-Laws as presented, and;

WHEREAS, this process includes the adoption by resolution a "Tentative" plan, notification of local units of government by the clerk, a public hearing to be held on October 12, 2021 at 2:50 p.m., in the chambers of the Board of Commission, published notifications of the public hearing, and lastly the adoption by resolution of the "Final" 911 Service Plan, and;

WHEREAS, cost of mailing notifications & newspaper publication for public hearing. Otherwise, no financial impact, and;

NOW, THEREFORE BE IT RESOLVED, the Van Buren County Board of Commissioners adopts the amended 911 Service Plan and By-Laws as presented.

Signed:

Gail Patterson-Gladney (appeared remotely)

Date: July 13, 2021

FOR CLERK'S USE ONLY

MOTION BY:

CARRIED

SECONDED BY:

NOT CARRIED

**VAN BUREN COUNTY
EMERGENCY TELEPHONE SERVICE DISTRICT
TENTATIVE SERVICE PLAN**

Adopted on July 13, 2021

VAN BUREN COUNTY E-911 SERVICE PLAN

I. INTRODUCTION

Michigan Public Act 32 of 1986, MCL §484.11101 et seq, as amended, ("Act") authorizes Van Buren County ("County") to enact a E-911 Service Plan ("Plan") that establishes a Service District ("Service District") in which enhanced 911 ("E 911") services are provided to callers requesting emergency medical, police and fire services. The County has adopted a Plan and various amendments to that Plan under the Act. The present Plan is designed to replace, supersede and update the County's existing Plan and all amendments in light of present circumstances with the potential to more easily accommodate present and future technologies and management operations with the goal of facilitating a superior and ever improving E 911 system with the County.

This Plan implements a Service District covering the entire geographic boundaries of the County by addressing the following:

- Technical considerations of the service supplier including system equipment for facilities that would be used in providing emergency telephone service and/or other communication technologies.
- Operational considerations including the designation of primary public safety answering points ("PSAPs"), secondary PSAPs and alternative PSAPs, and the manner in which 911 calls would be processed, dispatch functions performed, and informational systems utilized.
- Managerial considerations including the organizational form and agreements that would control technical, operational, and fiscal aspects of the emergency telephone service.
- Fiscal considerations including projected recurring and non-recurring costs with a financial plan for implementing and operating the system

By facilitating the development and maintenance of enhanced 911 services and NG911 services in the County, this Plan provides multiple benefits, including but not limited to:

- 1) Use of the universal, simple, easy-to-remember, three-digit number for all emergencies in any location within the County;
- 2) Automatic number identification (ANI) and automatic location identification (ALI) for wire-based calls and geographic positioning identification for mobile or wireless technologies and automatic and selective routing to increase the effectiveness of emergency response and dispatch services;

3) Establishment of financial, management and operational mechanisms designed to position the community in the best position to implement and maintain an up-to-date E 911 and/or NG911 System; and

4) Establishment of a system for recruiting and training qualified telecommunicators, also known as "dispatchers."

5) Establishment of centralized or consolidated dispatch to more efficiently and equitably serve all residents of the County regardless of location therein.

Unless otherwise defined herein, the terms used in this Plan shall have their definition or meaning as used in the Act.

II. PLAN ADOPTION

1) The Act requires the County Board of Commissioners ("County Board") to adopt by resolution a Tentative Plan creating a Service District.

2) The Act requires the resolution to include a date, time and place for a public hearing to be held on a final Service Plan not less than 90 days after the date of adoption of the resolution.

3) The Act requires the County Clerk to give notice of the public hearing. Notice must be published twice in a newspaper of general circulation within the County. The first notice must be at least 30 days prior to the hearing, and the second notice within 30 days of the hearing.

4) The Act requires the County Clerk to forward a copy of the resolution, together with a copy of the Tentative Plan to the clerk of each community within the District.

5) The County Central Dispatch as established or recognized herein shall be the primary PSAP for all portions of the Service District, provided it files a notice of intent to function as a PSAP (see Appendix #1).

6) The Act requires the County Board to adopt the Tentative Plan as the Final Plan, except as modified by Plan Exclusions and PSAP Notices, as identified above.

7) Any public agency that wishes to withdraw from the Service District may do so only after strict compliance with Section 505 of the Act, including but not limited to payment of any outstanding qualified obligations secured by the operational surcharge.

III. TECHNICAL CONSIDERATIONS

1) Service District and Public Entities.

The Service District created by this Service Plan shall be coterminous with the boundaries of the County. The cities, townships, villages and campuses that are wholly or partially included in the Service District, as public entities, include those identified in Appendix #2.

The County Board and the 911 Board created herein are authorized to cooperate with the State 9-1-1 Committee or any other state, federal or local body or official authorized to install, operate, modify and maintain universal emergency number service systems, whether wire-based, cellular, wireless, digital, radio-based or other communication technologies within the Service District.

2) Enhanced Wire-based 911.

This Plan requires an Automatic Number Identification (“ANI”), Automatic Location Identification (“ALI”), and selective Routing Network System, including “on screen” information to the telecommunicator of the caller’s name, address, and telephone number and space provided for jurisdiction information in the areas of police, fire, and ambulance (“EMS”). (Collectively referred to as “Enhanced 911”).

Wire-based telephone companies provide Enhanced 911 services to service users in the County, and those companies must maintain their Enhanced 911 services in order to continue to provide services to users in the County. All wire-based telephone companies interested in providing wire-based services within the County must provide and maintain Enhanced 911 and will cooperate to supply, in accordance with the Michigan Public Service Commission tariff rates, rules and regulations, the design installation and maintenance of the network for all facilities involved in providing emergency response telephone service, including modifications to all pay telephones to provide free 911 service.

The wire centers identified in Appendix #2 must be modified or maintained to provide Enhanced 911 services. The costs for such modification and maintenance are to be included in the technical surcharge installation and maintenance costs.

3) Wireless Implementation.

All Commercial Mobile Radio Service (“CMRS”) or other wireless providers (collective “Wireless”) providing service within the Service District are requested and directed to deploy Phase II, E 911 Enhanced service as provided in the wireless emergency service order (“Order”), FCC Docket No. 94-102, adopted June 12, 1996, with an effective date of October 1, 1996, and as updated by FCC Docket No. 05-116 and any other updates, including but not limited to provision of number, location and name. The County is Phase II compliant.

4) **VOIP Implementation.**

All providers of voice over internet (“VOIP”) and other communication technologies are required to provide Enhanced 911 services if the computer is wire-based and service that is equivalent or exceeds Phase II, Enhanced service if mobile and wireless.

5) **Implementation—General.**

Commercial wire-based, wireless or VOIP providers are “Service Suppliers” as that term is used herein. Service Suppliers shall automatically route all 911 calls originating from service users in the County to the primary PSAP serving the area from which the call originated, as identified in this Plan and under the Act. All calls within these the wire exchanges identified in this Plan but originating from within other counties shall be automatically routed as directed by the E 911 service plans adopted by the County Board from those counties, or, if no such provisions exist, to the appropriate secondary PSAP for selective routing to the appropriate public agencies and EMS providers within those counties. Any calls which cannot be automatically routed shall be selectively routed to the appropriate primary PSAP.

The 911 Board may require that every wire-based, CMRS/wireless or VOIP service provider billing service users within the District submit a written registration as a “service provider” under the Act, including a contact person, telephone number and the type of service supplied. The 911 Board may by resolution impose reasonable time limits on the registration and require periodic updates. The current service suppliers known to operate within the District are listed in Appendix #2.

Nothing in this Plan is intended to limit the County Board’s authority under the Act, and it is the intention of this Plan that the County Board be fully empowered and authorized to exercise any right, power or discretion that is authorized in the Act, including but not limited to the financial authority to impose or set operational surcharges, millages or fees.

6) **New and Emerging 911 Technologies – Considerations and Implementation**

Consideration will be given to new and emerging 911 technologies, as defined under United States Public Law 110-283 (2008), otherwise known as the “New and Emergency Technologies 911 Implementation Act of 2008,” being 47 U.S.C. 609 et seq. The Van Buren County Central Dispatch will maintain awareness of industry capabilities and work to incorporate them once proven reliable. Additionally, the Van Buren County Central Dispatch Center will research other potentially beneficial technologies for possible implementation. These include but are not limited to: mass public notification systems, social media sites or platforms and applications, data archival, radio transmission technology, and responder safety and informational products.

All such additional technologies are hereby authorized if approved by the 911 Board by resolution. All service suppliers must honor the 911 Board's resolutions, including any dates for implementation of such new technologies.

7) **Service Supplier and Public Entity Updates.**

In an Administrative Findings Resolution, the County Board may periodically update the public entity, wire, wireless and digital service provider information described or required as provided in this Section of the Plan and Appendix #2.

IV.
OPERATIONAL CONSIDERATIONS

1) **Consolidated Dispatch/County Dispatch/County Coordination.**

This Plan and the Act recognize a variety of options for the organization of 911 services at the County level. The following terms describe the following types of 911 services:

A.) "Consolidated Dispatch" or "Central Dispatch" refers to a county-wide dispatch operation that is organized by the County through the organizational auspices of this Plan. A Consolidated Dispatch provides 911 call answering and emergency service dispatching ("PSAP Services") to all portions of the Service District and may also serve an area that is greater than the entire District.

B.) "County Dispatch" refers to a dispatch operation that is organized by the County either through an Urban Cooperation Act Agreement with another public agency or agencies or through the organizational auspices of this Plan. The County Dispatch provides PSAP Services to an area that is less than the entire District.

This Plan authorizes and enables the County to operate a Consolidated or Central Dispatch as the primary PSAP for the entire County. Consolidated Dispatch shall be governed by the County Board and the 911 Board and shall be called the "Van Buren County Central Dispatch."

2) **PSAP Operations**

Van Buren County Central Dispatch, presently located at 205 S. Kalamazoo, Paw Paw, Michigan 49079, shall serve as the primary PSAP for the entire Service District, provided it files the notice of intent to serve as primary PSAP as described in Appendix #1. If no notice of intent to serve as primary PSAP is currently on file with the County Clerk or if any public agency that filed a notice of intent to serve as primary PSAP withdraws such notice under the Act, the primary PSAP will be the Van Buren County Central Dispatch or any entity that the County Board contracts with to provide PSAP services. All PSAPs effective on the date of this Plan's effectiveness and the public agencies dispatched and dispatch methods are identified in Appendix #3. In an Administrative Findings Resolution, the County Board is authorized from

time to time to update the list of PSAPs, public agencies dispatched, and dispatch methods as provided in Appendix #3.

The alternate or secondary PSAP for each primary PSAP is identified in Appendix #3 and incorporated herein by reference.

All primary PSAPs must be staffed twenty-four (24) hours per day, every day of the year, and shall have at least one device for receiving calls for service from hearing or speech-impaired persons.

If a local unit of government or public safety agency that is identified in the Plan as being a primary PSAP or that has filed an intention to serve as a primary PSAP under the Act and Plan, and subsequently files a notice of intention to cease to function as a primary PSAP, the Van Buren County Central Dispatch shall serve as the primary PSAP for the geographical area previously served by the local unit of government or public safety agency as soon as practicable.¹

3) **Dispatch Methods**

Calls to 911 will be processed by the direct dispatch method. Calls for service from jurisdictions outside the geographical boundaries of County but which are included in this Service Plan will be handled by the manual transfer method. If, at any time, Selective Routing Transfer of the Manual Transfer method becomes unusable, the calls for service will be routed by the Relay Method.

Each public safety agency designated above to serve as a PSAP or secondary, or back-up PSAP, shall file a notice of their intent, whether to serve or not to serve as a PSAP, not later than 45 days after the city or township which the agency serves, receive a copy of this Service Plan. Failure to file a notice of intent will result in the safety agency not being designated as a PSAP in the final E-911 plan.

While the Plan is designed solely for the benefit of the residents and service users of the County, portions of other counties may be affected by the implementation of this plan. Agreements shall be reached with these communities as to the proper forwarding of those 911 calls that originate beyond the boundaries of this Emergency Telephone Service District.

4) **Training.**

The 911 Board will ensure all telecommunicators who are required to meet State mandated designation are so designated and that all telecommunicators receive appropriate training for their function.

¹ "Practicability" shall be determined in the sole discretion of the County Board after consultation with the 911 Board and local unit of government affected.

5) **Implementation—General.**

The 911 Board may require that all public and private safety agencies providing emergency response services within the District register with the County Clerk and execute service agreements with the Central Dispatch, County Dispatch or County Coordination Board. The 911 Board may by resolution impose reasonable time limits on the registration and require periodic updates. The current PSAP operations and public and private safety agencies known to operate within the District are listed in Appendix #3.

6) **PSAP/Public Safety Agencies Updates.**

The public and/or private agencies to be dispatched within the County and the dispatch methods are identified in Appendix #3. In an Administrative Findings Resolution, the County Board is authorized from time to time to update the list of public and private safety agencies providing emergency response services within the District and the corresponding dispatch methods.

7) **EMS System.**

The County Board, upon the recommendation of the 911 Board, may establish an EMS System, including the possible creation of an exclusive ambulance district(s) or territory(ies) depending on the service needs of the entire county. The establishment of such an EMS system may occur through contract with an EMS provider(s) or through resolution.

**V.
MANAGERIAL CONSIDERATIONS**

1) **PSAP Management.**

Each public agency which files a notice of intent to function as a PSAP (either primary or secondary) accepts the responsibility for the management of the on-line public safety dispatch center including but not limited to the operational configuration, level of service and equipment needs for the geographic and political boundaries identified in the notice of intent and the financing for all such operations.

Management of each PSAP will be in accordance with the policies and procedures of the public agency that operates the PSAP. Notwithstanding the above, the Van Buren County Central Dispatch created herein shall be managed in one of the 3 following options: :

A. The Van Buren County Central Dispatch may be a division of the Van Buren County Sheriff's Office. The Sheriff shall appoint a Director of the Van Buren County Central Dispatch. Under this model, the Central Dispatch Director shall report on a day to day basis to the Van Buren County Sheriff regarding the operation of Central Dispatch. All hiring, firing and personnel discipline of telecommunicators and other Central Dispatch personnel shall be subject to the decision of the Central Dispatch Director with instructions and

directions by the County Board and Sheriff pursuant to any collective bargaining agreement or the County Board's personnel policies and procedures. For any collective bargaining, the Sheriff and County Board shall be co-employers of all personnel of Van Buren County Central Dispatch.

B. Alternatively, the County Board may enter into a contract with another local unit within or outside of Van Buren County or with another county or counties to create a 911 authority as a separate legal entity under either Michigan's Emergency Services Authorities Act, MCL §124.601 et seq. or Michigan's Urban Cooperation Act, MCL §124.504, et seq. In that event, the separate authority through its enabling agreement and bylaws and its own board shall manage the Van Buren County Central Dispatch and its own personnel as otherwise provided therein and herein. Nothing in this paragraph shall be construed as obligating the County Board to create a separate authority in order for Central Dispatch to serve as the primary PSAP for a local unit or county outside of Van Buren County. Rather, such service could also be provided through a contract that preserves the 911 Board and managerial structure of Central Dispatch as otherwise provided herein.

C. Alternatively, the County Board may elect to establish the Van Buren County Central Dispatch (911) as a separate department of the county. Day to day management of the 9-1-1- system will be accomplished by the 911 Board, in conjunction with the Director. The 911 Board will make policy with respect to management of the system and technical matters. The 911 Board shall also be responsible, within established limits, for the resolution of operational disputes between participating public safety agencies or private enterprises.

The 911 Board, through it's Director is responsible for system planning, coordination, liaison with 9-1-1- vendors, public education, developing and approving standard operating policies & procedures (SOP), and resolving disputes between agencies and/or municipalities for the 9-1-1 service.

Van Buren County Central Dispatch personnel shall be civilian employees of the County of Van Buren and shall be under the day-to-day supervision and direction of the Central Dispatch Director.

The wages, salaries, fringes, and working conditions of the Central Dispatch Center employees are based upon County Policy and a Collective Bargaining Unit Agreement. The hiring, dismissal and disciplining of the telecommunicators and supervisors shall be the responsibility of the Director in accordance with the applicable terms of the Collective Bargaining Agreement, the policies set forth by the 911 Board and the County Board.

The Central Dispatch Director shall be an employee of the County of Van Buren and directly responsible and reporting to the 911 Board, County Administrator and County Board. The Director shall have the qualifications as set forth in the job description as set by the 911 Board and the County. The 911

Board shall recommend the appointment or dismissal of the Central Dispatch Director to the County Board, consistent with County Policies.

The 911 Board and the Central Dispatch Director and in concert with affected agencies shall develop all necessary SOP's and procedures for the effective and efficient operation of the 9-1-1 system. Service to the public shall be their guiding principal in all such endeavors.

Nothing in this section (C) shall be construed as obligating the County Board to establish a separate county department in order for Van Buren County Central Dispatch to serve as the primary PSAP for a local unit or county outside of Van Buren County. Rather, such service could also be provided through a contract that preserves the 911 Board and managerial structure of Central Dispatch as otherwise provided herein.

2) **911 Board.**

Provided that the County Board has not created a separate authority as provided in section (B) above, or established a separate county department as provided in section (C) above, the 911 Board shall provide advice to the County Board and/or Sheriff and/or the Director regarding the operation of Central Dispatch as well as the implementation of this Plan, and other 911 services for the Service District. The 911 Board shall meet at least quarterly and at such other times as the membership shall determine. The 911 Board shall be a "district board" as that term is used in Sections 301 and 320 of the Act. The County Board shall adopt bylaws that shall set the membership of the 911 Board, its duties and responsibilities, its organizational structure and other provisions that pertain to it's functioning. In the bylaws, including any amendments, the County Board may add additional members to the 911 Board including but not limited to an additional County representative and an EMS representative in the County Board's discretion.

A. Notwithstanding the above, the 911 Board shall have at minimum the following members:

- 1) A representative from the Michigan Department of State Police - Mandatory
- 2) A representative from the Van Buren County Sheriff Department - Mandatory
- 3) A representative from the Van Buren County Fire Chiefs Association – Mandatory.
- 4) A representative from the Van Buren County Chiefs of Police Association – Mandatory
- 5) A representative from Emergency Medical Services appointed by the Van Buren County Medical Control Authority Emergency Medical Services Council - Mandatory
- 6) 2 members of the County Board of Commissioners--Mandatory.

- 7) Additional members representing other public agencies and interest groups as identified by the County Board in the approved bylaws.
- B. The County Board shall appoint all members of the 911 Board who are not specifically identified officers or representatives of specifically identified Local Units or Departments.
- C. The County Board shall indemnify members of the 911 Board, subject specifically and only to the terms of the County's coverage with its insurance company, against expense actually and necessarily incurred by them in connection with the defense of any action, suit claiming money damages in which they or any of them are made parties by reason of any matter relating to the affairs of the Central Dispatch; provided, however, that they do not plead or are adjudged or found guilty by any court of competent jurisdiction of fraud or misconduct in the performance of his or her duties to the 911 Board.
- D. The 911 Board may establish subcommittees addressing technical aspects of dispatch, including dispatch protocols, codes, policies and best practices. The 911 Board shall appoint the members of such subcommittees, provided, however, that such membership is not restricted to Board membership and must come from the ranks of the public safety agencies served by Central Dispatch. Such subcommittees shall be advisory to the Board and shall not be subject to Michigan's Open Meetings Act, MCL §15.261 et. seq. If the County Board creates a 911 Authority, or establishes a separate county department, a special LEIN subcommittee composed only of law enforcement officials shall supervise and control the LEIN usage by Central Dispatch, consistent with Michigan State Police guidelines.
- E. The County Board may contract with a local unit or county outside of Van Buren County to facilitate Central Dispatch's provision of primary PSAP services to such local unit or county. In such a contract, the County Board could provide a position on the 911 Board for such local unit or County, in which case the bylaws shall be deemed amended to provide such representation.

VI. FISCAL CONSIDERATIONS

1) Technical Charges.

A. Estimated Network Costs²

² All rates are subject to annual review and Tariff Revision. Revenue projections and rates are based on lines as existed in 1995. The terms of certain rates and charges have expired but are retained for informational purposes. The inclusion of these rates is not designed or intended to provide new or renewed authorization for these rates beyond their original term and shall not be so construed.

The Act presently provides for calculation of a 4% cap for recurring charges and a 5% cap for nonrecurring charges based on the highest monthly base rate in the emergency telephone district or \$20.00 whichever is lesser. This Plan authorizes the imposition and collection of this technical charge as provided in the Act. Each service provider shall provide the 911 Board with any technical surcharges authorized by the Michigan Public Service Commission, including any changes. If the Act is modified to reduce or expand these caps, this Plan shall be automatically adjusted without modification to authorize or establish such revised caps.

B. Estimated Network Charges

Network Charge will be collected by each wire-based Service Supplier from all subscribers in the Service district, as approved by the Michigan Public Service Commission.

The Act requires each agency operating a PSAP to pay for all terminal equipment installation and for the actual PSAP equipment either through rental or capital acquisition. If the Act is modified, this Plan shall be automatically modified regarding the provision of such terminal or technical equipment.

The Central Dispatch will utilize existing equipment. The cost of maintaining existing and acquiring new equipment shall be paid for by the County or by the Central Dispatch, if a separate legal entity, through the Central Dispatch Budget, as funded through Operational Funding, as described below. Grant monies, wherever applicable will be sought for equipment costs and planning and development of the database.

2) Operational Funding

To finance the delivery of primary PSAP services, the County Board is authorized and directed to implement, receive and, in its discretion, to expend, consistent with all applicable laws and County resolutions, any voter approved millages, operational surcharge, County 9-1-1 charge or any other funding provided under state or federal law, including but not limited to such fees authorized, imposed, and collected under the Act. The County Board is authorized to make any request for funding from the Michigan Public Service Commission or State 911 Committee pursuant to the Act. Unless the County Board directs otherwise, all operational surcharge funds shall be spent on the Van Buren County Central Dispatch, regardless of whether any other local unit or state agency files a notice of intent to serve as a PSAP and actually serves as a PSAP. The purpose of this provision is to recognize that the Van Buren County Central Dispatch has the obligation to provide E-911 and shall be in a position to provide PSAP services regardless of any notice of intent filed by any other entity, and also to recognize that maximum public efficiency is to be achieved through consolidated dispatch.

In addition to the County operational surcharge, the County Board by resolution may authorize the 9-1-1 Board to accept and, in its discretion, to expend the County's share of the State's 9-1-1 Charge revenue as provided under the Act and to expend such funds on equipment

and services benefiting the wireless telephone citizens operating within the County. Otherwise, such discretion shall be exercised by the County Board through resolution.

All service suppliers must collect the operational surcharge or 9-1-1 charge under the Act set by the County Board through resolution or implementing ordinance from services suppliers located within the Service District and remit such funds as provided under the Act to the County. The 911 Board may require that service suppliers provide an accounting of all funds collected and charged, including an identification of the number of service users that it is billing within the District. Any service supplier who fails to collect such funds and timely remit them as provided in this Plan and Act or to provide the reasonable accounting required hereby may be enjoined by the County Circuit Court from providing communication services to service users within the Service District. The County Board is authorized to sue such service supplier in the Circuit Court to obtain such injunctive relief and/or damage relief for the amount of uncollected or unremitting surcharge that the service supplier should have provided to the County.

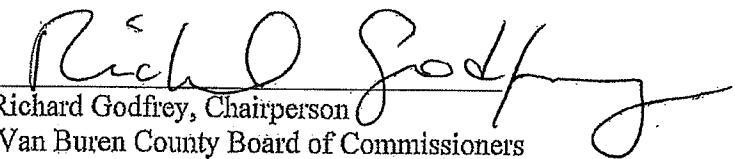
In the event that millage and/or 911 operational surcharge revenues are insufficient to cover the costs of financing the Central Dispatch, the County Board is authorized to negotiate fees for primary PSAP services rendered to public safety agencies and other emergency service providers dispatched by the Central Dispatch, and if such fees cannot be negotiated, to set them at reasonable and fair levels in relation to the estimated cost of the services actually delivered to the public or private safety agencies. Furthermore, consistent with substantive due process and equal protection standards, the County Board is authorized to set a service user fee at reasonable and fair levels in relation to the estimated cost of the services actually delivered to the service user or on his or her behalf or on behalf of a person or entity receiving the benefit of the emergency public and/or private services. Nothing in this section shall be construed as authorizing a private safety agency, emergency medical service or wrecker service to assess or pass along any dispatch fee to any public safety agency or citizen. The County Board may impose such fees through resolution or implementing ordinance, including authorization to the State of Michigan District Court system to collect such fees from the party adjudicated at fault for creating the emergency service condition through civil and criminal infraction proceedings. The County Board may authorize the initiation of civil court proceedings to collect any such service user fee.

3) **Past Plans or Amendments**

These provisions are intended to modify, amend, supersede and replace any and all prior Plan or Plan Amendment. This Plan may be amended in any manner and at any time consistent with the Act.

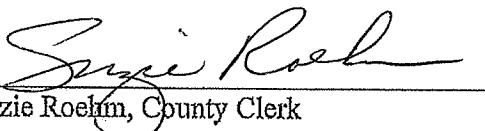
EXECUTION AND ACKNOWLEDGEMENT

Date: 7/13/21


Richard Godfrey, Chairperson
Van Buren County Board of Commissioners

I, Suzie Roelini, the Van Buren County Clerk, hereby attest that the Van Buren County Board of Commissioners approved this Plan on July 13, 2021, and authorized the Chairperson to execute it on its behalf, which occurred in my presence.

Date: 7/13/21


Suzie Roelini, County Clerk

APPENDICES

Appendix #1	Notice of Intent to Function as a PSAP
Appendix #2	Service Suppliers and Public Entities
Appendix #3	List of Public Safety Agencies Serviced by the 911 Network, and Dispatch Methods

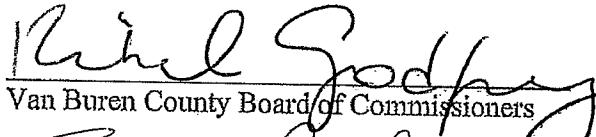
APPENDIX #1

NOTICE OF INTENT TO FUNCTION AS A PSAP

Pursuant to the provisions of the Emergency Telephone Service Enabling Act, Michigan Public Act 32 of 1986, as amended, each public safety agency has 45 days after receipt of this tentative 911 Service Plan to file with the County Clerk a Notice of Intent to Function as a PSAP. The notice shall be in substantially the following form:

NOTICE OF INTENT TO FUNCTION AS A PSAP

Pursuant to Section 307 of the Emergency Telephone Service Enabling Act, Van Buren County Central Dispatch shall function as a PSAP within the 911 Service Plan adopted by resolution of the Van Buren County Board of Commissioners on July 13, 2001 (date).



Van Buren County Board of Commissioners



Van Buren County Clerk

APPENDIX #2

PUBLIC ENTITIES AND SERVICE SUPPLIERS WITHIN SERVICE PLAN

The following public entities exist in whole or in part with the County and, therefore, the service district created by this Plan:

TOWNSHIPS OF: Almena, Antwerp, Arlington, Bangor, Bloomingdale, Columbia, Covert, Decatur, Geneva, Hamilton, Hartford, Keeler, Lawrence, Paw Paw, Pine Grove, Porter, South Haven and Waverly

VILLAGES OF: Bloomingdale, Breedsville, Decatur, Lawrence, Lawton, Mattawan, and Paw Paw.

CITIES OF: Bangor, Gobles, Hartford and South Haven

CAMPUSES OF: Lake Michigan College

The following service suppliers as that term is used in the Act, operate within the Service District, using the following wire centers or operating in the following geographic area:

Service Provider	Wire Center or Geographic Coverage
2 Talk, LLC	County of Van Buren
8X8, Inc	County of Van Buren
Access Point, Inc	County of Van Buren
ACD.NET, INC	County of Van Buren
ACN Communication Services, LLC	County of Van Buren
Alltel Communications Wireless	County of Van Buren
American Broadband & Telecomm	County of Van Buren
Anavon Technology Group	County of Van Buren
ANPI Business LLC	County of Van Buren
Appia Communications, Inc	County of Van Buren
AT&T Corp	County of Van Buren
Bandwidth, Inc	County of Van Buren
Birch Telecom of the Great Lakes, LLC	County of Van Buren
Bloomingdale Communications	County of Van Buren
Bloomingdale Telephone Co	County of Van Buren
Boomerang Wireless LLC	County of Van Buren
BullsEye Telecom	County of Van Buren
CauseBase Communications	County of Van Buren
CBTS Technology Solutions	County of Van Buren
Celito Communications Inc	County of Van Buren
Celito Partnership	County of Van Buren
Charter Advanced Services CCVIII	County of Van Buren

Charter Advanced Services MI	County of Van Buren
Clear Rate Communications, Inc	County of Van Buren
Comcast IP Phone, LLC	County of Van Buren
Comcast OTR1, LLC	County of Van Buren
Consumers Cellular, Inc	County of Van Buren
Dialpad, Inc	County of Van Buren
Esco Technologies, Inc	County of Van Buren
Everstream GLC Holding Co LLC	County of Van Buren
Flash Wireless	County of Van Buren
Frontier North Inc (MI)	County of Van Buren
Frontier Midstates (MI)	County of Van Buren
Google North America, Inc dba Google	County of Van Buren
Granite Telecommunications, LLC	County of Van Buren
GreatCall, Inc – dba Jitterbug	County of Van Buren
Hughes Network Systems, LLC	County of Van Buren
Interface Security Systems, LLC	County of Van Buren
iTalk Global Communciations	County of Van Buren
Jive Communications, Inc	County of Van Buren
Level 3 Communications, Inc	County of Van Buren
Matrix Telecom, Inc	County of Van Buren
MCImetro Access Transmission Service	County of Van Buren
Metropolitan Telecommunications	County of Van Buren
Michigan Bell Telephone Co/ AT&T	County of Van Buren
Midwest Energy & Communications	County of Van Buren
Mitel Cloud Services, Inc	County of Van Buren
Muskegon Cellular Partnership	County of Van Buren
Network Services Telecom Group, Inc	County of Van Buren
New Cingular Wireless PCS LLC	County of Van Buren
New Horizon	County of Van Buren
New Par	County of Van Buren
Nextiva, Inc	County of Van Buren
NexVortex, Inc	County of Van Buren
NOS Communications	County of Van Buren
Ooma, Inc	County of Van Buren
PNG Telecommunications	County of Van Buren
Ready Wireless	County of Van Buren
Republic Wireless	County of Van Buren
Sprectel, Inc	County of Van Buren
Sprint Spectrum LP	County of Van Buren
Sprintcom, Inc	County of Van Buren
Stat2Star Communications LLC	County of Van Buren
TAG Mobile, LLC	County of Van Buren
TelNet Worldwide	County of Van Buren

Telrite Corp dba Life Wireless	County of Van Buren
The Iserve Company, LLC	County of Van Buren
TING Inc	County of Van Buren
T-Mobile Central, LLC	County of Van Buren
US Xchange of MI LLC dba One Communications	County of Van Buren
Velocity the Greatest Phone Co Ever	County of Van Buren
Verizon Wireless	County of Van Buren
ViaSat, Inc	County of Van Buren
Vonage America	County of Van Buren
Vonage Business, Inc	County of Van Buren
Working Assets Funding Service, Inc	County of Van Buren
Ymax Communications Group	County of Van Buren

APPENDIX #3

PSAP, PUBLIC SAFETY AGENCIES AND DISPATCH METHODS

Van Buren County Central Dispatch PSAP

PSAP Area:	Public Agency	Dispatch	Phone Line	Backup PSAP
County of Van Buren	Law Enforcement MSP Post #51 Van Buren Co. Sheriff Bangor Police Dept Covert Twp Police Dept. Decatur Police Dept. Hartford Police Dept. Lawrence Police Dept. Lawton Police Dept. Mattawan Police Dept Paw Paw Police Dept Pokagon Tribal Police South Haven Police Dept	Direct 800 MHz or VHF Radio	X	MSP Regional Cass Co
County of Van Buren	Fire Bangor FD Bloomingdale FD Columbia Twp FD Covert Twp FD Decatur/Hamilton FD Gobles/Pine Grove FD Hartford FD Keeler Twp FD Lawrence FD Lawton FD Mattawan FD Paw Paw FD SHAES	VHF Radio or Direct 800 MHz	X	Allegan Co Cass Co
County of Van Buren	Ambulance Covert EMS SHAES VBEMS Pride Care EMS Life EMS	Direct 800 MHz or VHF Radio	X	Allegan Co Cass Co
County of Van Buren	Miscellaneous Van Buren County Road Commission Van Buren State Park Rangers	Direct 800 MHz or VHF Radio	X	None

