



July 1, 2021

Mr. Yemi Akinwale, City Manager  
Hartford City  
19 West Main Street  
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of June 2021. There were eight (08) priority one calls in June with the average response time of 07:55 minutes.

There were seven (07) priority two calls in June with the average response time of 09:33 minutes.

There were two (02) priority three calls in June with an average response time of 09:06 minutes.

A total of seventeen (17) calls were run in June with an average response of 08:44.

There were extended response times for run numbers 13182, 13431, and 14924 due to distance. The crews took the correct routes and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter  
Director of Communication  
Pride Care Ambulance  
O: 269.343.3267  
F: 269.343.6503  
C: 269.313.2626