



January 4, 2021

Mr. Yemi Akinwale, City Manager  
Hartford City  
19 West Main Street  
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of December 2020. There were six (06) priority one calls in December with the average response time of 07:42 minutes.

There were fifteen (15) priority two calls in December with the average response time of 09:39 minutes.

There were three (03) priority three calls in December with an average response time of 08:59 minutes.

A total of twenty-five (25) calls were run in December with an average response of 09:06.

There was an extended response time for run number 32705 due to distance. The crew took the correct route and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter  
Director of Communication  
Pride Care Ambulance  
O: 269.343.3267  
F: 269.343.6503  
C: 269.313.2626