



October 3, 2022

Mr. Yemi Akinwale, City Manager
Hartford City
19 West Main Street
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of September 2022. There were eleven (11) priority one calls in September with the average response time of 08:10 minutes.

There were eleven (11) priority two calls in September with the average response time of 10:49 minutes.

There were two (02) priority three calls in September with an average response time of 06:23 minutes.

A total of twenty-four (24) calls were run in September with an average response of 09:14.

There was an extended response time for run number 218612 due to distance from another county. All local ambulances were committed to calls. The crews took the correct routes and did not report any further incidents.

There was an extended response time for run number 217296, which could have been avoided had the crew taken a more direct route. The crew has been counseled in an effort to avoid any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter
Pride Care Ambulance
O: 269.343.3267
F: 269.343.6503

Response Times By Priority

Report Date: 10/03/2022 10:58:44

Filters: Date Range (Pickup Time): 09/01/2022 to 09/30/2022 (Last Month); Last Status Timestamp: At Scene; S

Response Priority: P1

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
216730-22	Advanced l	4114	9/1/2022 14:48	9/1/2022 14:57	9:11
217296-22	Advanced l	4113	9/8/2022 17:49	9/8/2022 18:07	17:17
217800-22	Advanced l	4114	9/15/2022 9:07	9/15/2022 9:12	5:27
217836-22	Advanced l	4113	9/15/2022 16:20	9/15/2022 16:25	5:17
218086-22	Advanced l	4114	9/19/2022 11:36	9/19/2022 11:44	8:38
218101-22	Advanced l	4113	9/19/2022 13:51	9/19/2022 13:56	4:32
218145-22	Advanced l	4114	9/19/2022 20:39	9/19/2022 20:47	8:34
218343-22	Advanced l	4113	9/22/2022 11:21	9/22/2022 11:24	3:12
218437-22	Advanced l	4113	9/23/2022 18:24	9/23/2022 18:30	6:03
218612-22	Advanced l	4114	9/26/2022 9:35	9/26/2022 9:47	12:01
218945-22	Advanced l	4113	9/30/2022 10:48	9/30/2022 10:57	9:38
Totals:					Avg: 08:10

Response Priority: P2

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
217568-22	Advanced l	4114	9/12/2022 10:55	9/12/2022 11:08	13:05
217612-22	Advanced l	4119	9/13/2022 4:21	9/13/2022 4:32	10:45
217758-22	Advanced l	4113	9/14/2022 16:21	9/14/2022 16:32	10:49
217910-22	Advanced l	4113	9/16/2022 15:12	9/16/2022 15:21	8:28
218111-22	Advanced l	4114	9/19/2022 15:25	9/19/2022 15:35	10:42
218146-22	Advanced l	4113	9/19/2022 21:11	9/19/2022 21:22	10:21
218247-22	Advanced l	4114	9/21/2022 6:46	9/21/2022 6:57	10:47
218277-22	Advanced l	4113	9/21/2022 12:46	9/21/2022 12:55	8:47
218327-22	Advanced l	4113	9/22/2022 6:37	9/22/2022 6:47	10:13
218702-22	Advanced l	4114	9/27/2022 11:18	9/27/2022 11:30	11:49
218981-22	Advanced l	4114	9/30/2022 22:33	9/30/2022 22:46	13:20
Totals:					Avg: 10:49

Response Priority: P3

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
217024-22	Advanced l	4113	9/5/2022 8:57	9/5/2022 9:03	6:04
217999-22	Advanced l	4113	9/17/2022 23:29	9/17/2022 23:36	6:42
Totals:					Avg: 06:23

Overall Totals

Trips	24	Average Response Time	9:14
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