



April 1, 2022

Mr. Yemi Akinwale, City Manager
Hartford City
19 West Main Street
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of March 2022. There were thirteen (13) priority one calls in March with the average response time of 09:27 minutes.

There were ten (10) priority two calls in March with the average response time of 10:36 minutes.

A total of twenty-three (23) calls were run in March with an average response of 09:57.

There were extended response times for run numbers 204429, 204529, 205344 due to distance. The crew took the correct route and did not report any further incidents.

There was an extended response time for run number 204796 due to the crew being delayed by a train. The crew took a correct route and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter
Director of Communication
Pride Care Ambulance
O: 269.343.3267
F: 269.343.6503
C: 269.313.2626

Response Times By Priority

Report Date: 04/01/2022 08:11:50

Filters: Date Range (Pickup Time): 03/01/2022 to 03/31/2022 (Last Month); Last Status Timestamp: At Scene;

Response Priority: P1

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
204062	Advanced	Medic 6	3/6/2022 15:32	3/6/2022 15:39	6:33
204142	Advanced	4113	3/8/2022 5:22	3/8/2022 5:32	9:15
204169	Advanced	Medic 2	3/8/2022 16:39	3/8/2022 16:48	9:14
204241	Advanced	Medic 2	3/9/2022 19:05	3/9/2022 19:14	9:09
204313	Advanced	Medic 2	3/10/2022 20:10	3/10/2022 20:18	8:30
204429	Advanced	4119	3/12/2022 18:51	3/12/2022 19:04	12:24
204529	Advanced	4119	3/14/2022 16:09	3/14/2022 16:20	10:19
204578	Advanced	4119	3/15/2022 11:45	3/15/2022 11:52	6:52
204636	Advanced	4119	3/16/2022 11:20	3/16/2022 11:30	9:47
204796	Advanced	4119	3/18/2022 15:28	3/18/2022 15:45	16:23
204943	Advanced	4119	3/21/2022 11:42	3/21/2022 11:48	5:49
205344	Advanced	Medic 8	3/27/2022 17:26	3/27/2022 17:37	10:37
205393	Advanced	Medic 8	3/28/2022 13:00	3/28/2022 13:09	8:09
Totals:					Avg: 09:27

Response Priority: P2

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
204281	Advanced	Medic 2	3/10/2022 9:47	3/10/2022 9:58	11:18
204296	Advanced	Medic 2	3/10/2022 12:21	3/10/2022 12:29	7:24
204315	Advanced	Medic 2	3/10/2022 20:53	3/10/2022 21:01	8:09
204342	Advanced	4113	3/11/2022 11:17	3/11/2022 11:28	11:20
204354	Advanced	4113	3/11/2022 12:56	3/11/2022 13:04	8:32
204423	Advanced	Medic 2	3/12/2022 14:56	3/12/2022 15:09	12:56
204489	Advanced	4119	3/14/2022 1:35	3/14/2022 1:49	14:37
204541	Advanced	4119	3/14/2022 22:06	3/14/2022 22:20	13:51
204561	Advanced	4119	3/15/2022 8:39	3/15/2022 8:50	11:14
204934	Advanced	Medic 4	3/21/2022 9:39	3/21/2022 9:45	6:39
Totals:					Avg: 10:36

Overall Totals

Trips	23	Average Response Time	9:57
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